# Technical Health Check & Tune Up

Analyse. Review.
Recommend. Remediate.

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Microsoft

# Technical health check & tune up is right for your business when

Your technical platform and systems are being used differently as your employees and customers have **adapted to new ways of working**.

Some systems are experiencing **technical, performance, security or cost related issues** that were not previously present.

You need to identify and carry out the most valuable activities that can improve your platform issues in as short a time as possible.

**Contact your Concentrix Tigerspike sales representative for further details.**

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# What we'll do

We'll carry out a technical review of your systems, architecture and user-facing services, such as websites and apps. We'll create a prioritised, recommended remediation plan of "must do", "should do" and "could do" items that will improve performance, address security issues and ensure systems are running as cost-efficiently as possible.

This work can be carried out on-premise or remotely, depending on your preferences or needs.

Focusing on fast, high impact, immediate issue resolution, our remediation plan will provide you with clear recommendations and options for next steps.

Our team of experts will then be available immediately to carry out the remediation steps that you require, either working alongside your own team or as a standalone engagement.

Our emphasis will be on a fast, tactical resolution. We know that you're busy: our teams will ensure that we involve you at all key points in the project, but remain non-intrusive and don't disrupt your normal activities.

# Key activities

**Code and architecture review**

**Test script and process review**

**Azure Well-Architected Review**

**Report creation**

Activities will be confirmed based upon your specific needs

# Time & cost

Health Check (review and recommendations)
5 days

Guide price:
**$15,000**

Tune Up (remediation)
Varies upon recommendations

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We design and build digital
experiences people love to use

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# About Concentrix Tigerspike

Concentrix Tigerspike is a global digital services company. We offer end-to-end expertise in strategic consulting, service and experience design, multi-platform engineering and systems integration.

We blend technology with human expertise to drive measurable business outcomes for our customers and to create digital experiences that people love to use.

Our problem-solving practice, aligns teams and identifies focus areas for further exploration by rapidly validating assumptions. This helps businesses to quickly set priorities and to make confident, informed decisions.

With a team spanning 10 global offices, we have been improving people's lives through technology for over 16 years - and since 2017 we have been part of the Concentrix family.

Since 20XX Concentrix Tigerspike has been a trusted Microsoft partner. Insert quick upshot of what being a parner means

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