

MICROSOFT LABS

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ATTACHMENT MANAGEMENT DEPRECATION AND NEXT STEPS

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What exactly Deprecation Mean?

After 30th June 2021, Attachment Management solution will be removed from App Source. No longer available for import.

Also Support for this Solution be halted. Any technical/functionality related to this solution will not be available to the customers which are routed through our Distribution List appsnotify@microsoft.com

Next Steps

We are recommending all attachment solution users to move to default CDS File storage by providing Consent in Blob storage settings page for the existing Users of this solution. Going forward there will not be any bug fixes or support for this solution except any issues found during CDS migration after providing consent to use Default CDS file storage.

To migrate to the native CDS storage, User should provide consent in Azure Attachment Storage Configuration page as shown below:

Azure Attachment Storage Configuration
Connect your Microsoft Dynamics CRM application with Azure Storage service Storage Account Name
Please enter Azure Storage AccountName
SAS Token
Please enter Azure SAS Token Example: ?sv=20XX-XX-XX&ss=X&srt=XXX&sp=XXXX&se=20XX-XX-XXT13:22:34Z&st=20XX-XX-XXT05:22:34Z&spr=https&sig=XXXXXX
Notes Attachments Container
Please enter Notes Attachment Container
Email Attachments Container
Please enter Email Attachment Container
Organization GUID
Please enter Source Organizatiion GUID
Note: while deleting the attachments from Azure Storage blob.
If the file size is greater than 30 MB, this solution will not move the file to Blob.
Confirm Cancel

Pre-Consent: Prerequisites

Make sure all the Storage account Name, SAS Token, Container names are filled with the details.
 These details will use to fetch the attachments from Azure blob also used in Migration.

- ✓ Attachment Management solution version should be greater than **1.9.0.07**.
- ✓ Once consent is signed, please send an email to mikehayt@microsoft.com with your Org Id cc ing appsnotify@microsoft.com

Post Consent:

- ✓ All the new attachments will start moving to CDS File storage. The time required for migration will depend on the amount of data being migrated.
- ✓ Once the user provides consent, create/update/delete operations of this solution will be disabled and only Retrieve/Retrieve Multiple available to access the old attachments. These old attachments will be moved to CDS file storage by product team by running migration scripts in back end.
- ✓ This solution can not be uninstalled till the confirmation from the Product team about old attachment migration to File storage. Users can reach out <u>appsnotify@microsoft.com</u> for migration status. We will connect with Migration team and update the status accordingly.
- ✓ App source team will co ordinate with Migration team for any failure records while migration process.
- ✓ Post confirmation from Migration team, User can completely Un install the solution.

Contacts:

Attachment Management Solution	Data Migration from Azure blob to CDS
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