

Harness the power of the public cloud

DXC Concerto™

Take control of your cloud infrastructure with an effective managed solution.



Benefits

- · Optimize costs
- Improve performance
- Increase security and ensure regulatory compliance
- Streamline multi-cloud management
- Build hybrid cloud environments with directly connected private infrastructure

DXC Concerto[™] provides multiple options to help you harness the power of leading public cloud platforms, including expert technical services, management tools and infrastructure making a seamless hybrid platform possible across customer infrastructure, Microsoft Azure[™], and Amazon Web Services (AWS).

Our hybrid cloud platform allows us to provision and manage solutions across multiple cloud providers, including Microsoft Azure, AWS and private cloud, seamlessly and expertly. Our clients count on this objectivity to get the most cost-effective, secure and flexible cloud solution on the market.

Full support for Microsoft Azure and/ or Amazon Web Services

Our team has helped hundreds of small to mid-size organizations determine, implement and manage their best cloud solution. Our services include design, delivery and daily operational support of compute, storage and virtual network infrastructure in Azure or AWS. Aimed

at addressing the challenges and filling specialized skill gaps that face small to mid-sized organizations when executing digital transformation, our services include:

- Technical services and consulting for AWS and Microsoft Azure
- Fully managed public and hybrid cloud platforms, featuring direct data center-level connection from DXC Concerto facilities into AWS and Microsoft Azure environments through ExpressRoute and Direct connect integration
- Multi-cloud management tools, including container management, support logging, analytics and dashboards, ticketing and procurement, through the DXC Concerto Cloud Management Platform
- Insight, analytics, support and access to a deep bench of public cloud specialists through the DXC Concerto



Multiple Service Options

DXC Concerto's managed service bundles are suited to meet your specific IT and financial objectives. Whether you have critical workloads that demand a full suite of services or you're looking for a lighter-touch service to supplement internal bandwidth or control costs, we can scale and align to meet your needs.

We offer advisory services and three bundles of managed services for Azure and AWS:

Functional Area	Bronze	Silver	Gold
Setup and Provisioning			
Design Review	-	-	Included
Change Management and tracking	-	-	Included
Resource Provisioning	-	-	Included
Resource De-provisioning and cleanup	-	-	Included
Administration and Support			
Patch Management and Installation	-	-	Included
Problem Management	-	-	Included
Microsoft/AWS Premier Support Access	-	-	Included
Enhanced Microsoft Support access	-	-	Included
 24x7 Security Operations Center Monitoring 	-	Included	Included
Technical Support	-	24x7	24x7
T&M Technical Support	-	Support	Support
10 hours of support and configuration assistance	-	N/A	N/A
		N/A	N/A
Monitoring			
Backup and DR Process Monitoring	-	Available	Included
Cloud Service Datacenter Monitoring	-	Included	Included
Monthly Performance Baseline Reports	-	-	Included
Application Monitoring	-	Available	Included
Cost and Optimization Management			
Consumption Cost Monitoring and Alerting	-	Included	Included
Annual Environment Health Check	Included	Included	Included
Monthly Capacity and Cost Review	-	-	Included
Disaster Recovery			
Bi-Annual Disaster Recovery Testing	-	-	Included
Design Guidance and Review	-	Available	Included
Systems Security			
SIEM Integration into	-	Available	Available
Security Center Integration into SOC Monitoring	_	Included	Included
Antivirus/Anti-malware	_	_	Included
Firewall Rule Configuration and Management	-	-	Included
Strategy			
Dedicated Service Delivery Manager	-	-	Included
Quarterly Briefing and Cost Review	-	Included	Included

Our approach to public cloud is as personalized to your needs as the cloud itself. We recognize that cloud compute, storage, virtual networking and security are a set of integrated processes.

Harnessing the power of the cloud through best-practice management is within reach with the bench strength of DXC Concerto and the value brought through our partner relationships.



We have been recognized as:

- Microsoft Azure Expert Managed Services Provider (MSP)
- AWS Premier Consulting Partner
- Tier 1 Microsoft Cloud Services
 Provider
- First to market with a hybrid cloud solution fully integrated with Microsoft Azure, powered by Cisco's Application Centric Infrastructure for Microsoft Cloud Platform.

Why DXC Concerto?

DXC Concerto, the mid-market cloud offering within DXC Technology, specializes in providing a best-inclass multi-cloud platform that helps organizations accelerate digital transformation and realize their full potential. We make cloud adoption easy with unrivaled uptime and accelerated delivery, worldwide. Our strategic partnerships include Microsoft, NetApp, Cisco and Amazon Web Services (AWS). Delivering application expertise, innovation and service excellence in every engagement, we serve as trusted advisors to clients and application partners seeking to better manage risk and reduce operational challenges.

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit **www.dxc.technology**.