Cloud Sight Current Delivery Targets

Background

Cloud Sight has delivered a platform which brings a digital experience for our Cloud customers. This experience has been viewed as the catalyst for growth in our Cloud Products and Services and improved customer centricity.

It has been agreed that the Cloud Sight platform will become the connective tissue for our Cloud Products and Services, hence there is a need to extend the capabilities within the platform to support this strategy moving forward.

This includes the integration and consolidation of Telstra delivery, development and managed services across Kloud and Readify into Cloud Sight

Scope

The scope of this assessment is limited to,
- Aligning Cloud Sight with the "services out" architecture
- Identity and self onboarding
- Azure CSP
- Azure MSP
- Azure Cloud Sight
- AWS Standard
- Cloud Health

Cloud Sight Architecture

Existing

To be integrated

Customer Portal

Party Management | Discovery | Dashboard | Billing Management | Registration

Service Management

Ordering | Account Management | Dashboard | Service Catalog | Problem Management

CUSTOMER EXPERIENCE

Open API'S

AWS Direct
Fulfillment
Access Management
Usage, Rating and Billing
Assurance

AWS Standard
Fulfillment
Access Management
Usage, Rating and Billing
Assurance

Azure
Fulfillment
Access Management
Usage, Rating and Billing
Assurance

Telstra Cloud Infrastructure
Fulfillment
Access Management
Usage,, Rating and Billing
Assurance

Google Cloud Platform
Fulfillment
Access Management
Usage,, Rating and Billing
Assurance

PRODUCTS (BUSINESS SYSTEMS)

Cloud
Account/OU creation
Configuration management
Power scheduling
Tagging

Compliance
Blueprints
Reporting
Monitoring

Cost
Cost visibility
Cost optimisation
Budgeting

Network
Gateway

Security
Monitoring
Vulnerability management
Gateway protection

Storage
Managed backup
Hybrid disaster recovery

Federated Identity

API'S

SERVICES

Identity

Cloud Sight Principles

- Cloud Sight will provide a simple process to onboard products and services onto its platform
- Products and services onboarded onto Cloud Sight will be required to provide Cloud Sight with well documented API's
- Products and services onboarded onto Cloud Sight will own and manage the buy, modify and cancel process
- Products and services onboarded onto Cloud Sight will need to align the user interface and experience with Cloud Sight
- Open API's will be available for all features on the Cloud Sight platform for customers to consume
- Full Managed Services Options available at scale across all platforms 24/7