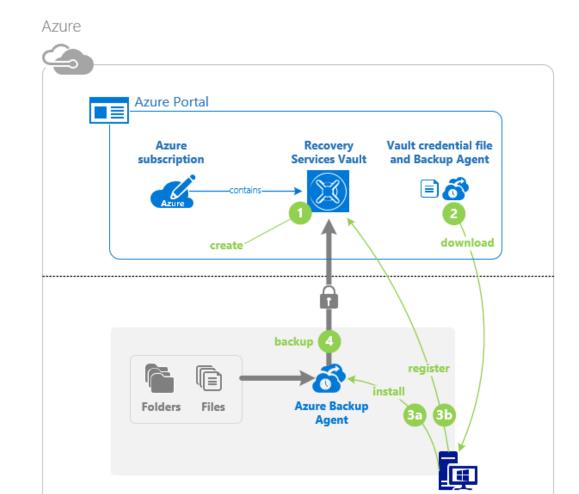


Windows Workstation or Server

## KATPRO TECHNOLOGIES INC

## MICROSOFT CERTIFIED PARTNER



On-Premises

www.katprotech.com kothand@katprotech.com



## Managed Services: -

You manage your business. We manage your infrastructure.

Managing your Azure infrastructure is the critical part of success of your business. We consider Managed Services as our core business operations. Our talented pool of engineers are here to lighten your load of day-to-day IT operations and agonizing technology issues. As a managed service provider, we take end-to-end accountability and ownership.

## Support Plan: -

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Activities	Azure Consumption Monitoring & Notification	✓ Workload & Cost Optimization	Incident & Service requests  Architecture Benchmarking
	Platform Monitoring using Metrics & Alerts	Workload Resizing, Workload Migrations to PaaS	Risk Assessment & Security Management
	Liaising with Microsoft for Service disruptions / Escalations	Threshold based alerting through  Monitoring Platform	Performance & Load Testing Proof of Concepts
	Azure sizing for new workloads Workload Resizing	Azure architecture	Azure Technical Trainings
	Monthly Health Report	OS Patch & Backup Management	CI/CD & DevOps Setup and Guidance
Support Coverage	24 / 7		
Support Mode	Email, Help desk		

Activities: -

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- Workload & Cost Optimization Optimization of Workloads (Scale up or Scaledown) to reduce cost
- Workload Resizing, Workload Migrations to PasS Help is migrating the applications to PaaS
- Threshold based alerting through Monitoring Platform Monitoring the Platform with Threshold based alerting and take necessary actions
- Azure architecture Helping with Azure architecture for application deployment
- OS Patch Management & Backup Management Schedule/Plan OS Patch updates. Monitor Backup status on daily basis, help with data restoration