

Service 360 Chain Analytics



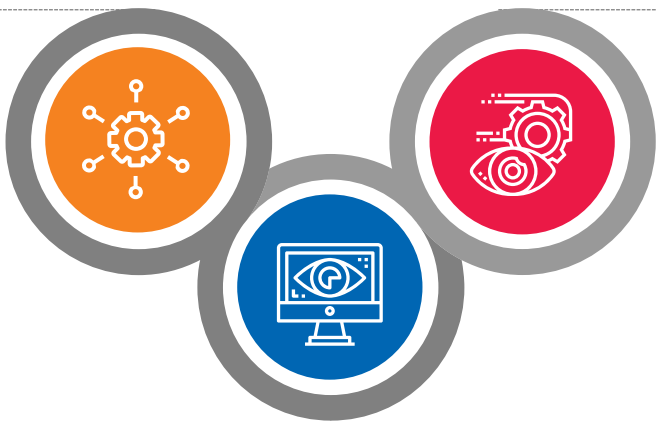
Service 360 Chain Analytics is a cloud based integrated analytics platform that leverages structured and unstructured information to provide actionable insights and early warning signals

- **Service Chain Analytics with Predictive and Prognostics** - Get a single, unified view of service operations across the Service Lifecycle Management, SLM Process
- **Remote Diagnostics & Predictive Maintenance** - Ability to remotely monitor asset health, performance & raise alerts to prevent any unprecedented downtime

Key Solution Highlights

INTEGRATION

- “Aggregates data” from existing manufacturing systems / equipment and makes the data consumable and actionable
- Leveraging data analytics in a solution-driven environment, manufacturers have the ability to minimize downtime and ultimately, provide better, faster, more efficient service



FORESIGHT

- Utilizes the concept of IoT to analyze the data from connected machines & sensors, and predict failures before they occur
- Self learning ability to provide recommendations on similar occurring issues

VISIBILITY

- Backbone of the solution lies in the “connected view” of the entire service operation
- Empowering service manager with real time information helps take quick & informed decisions
- Power BI dashboards to predict the trend for critical KPI’s for the time under consideration

How we Chose KPIs / Dashboards

Industry Benchmarking & Analysis

Domain Expertise

Focus on the Critical Few

Focus on Ones that Provide Insights into Overall Service Performance

Configurable KPIs

