

SERVICE SHEET

Dynamics 365 CRM Rescue Workshop

Our one-day Dynamics 365 'health check' is designed to quickly help your organisation identify risks and recommendations in order to improve your Dynamics 365 system.

How it works

Whether you're unhappy about your CRM system because of technical issues, poor implementation, lack of user adoption or unknown causes we can come in and do an assessment of your system in order to produce a detailed report. This report can then be used to pinpoint and clarify issues, which can be worked on internally or if needed, we can continue working with you to get your Dynamics 365 system how you want it.

Our CRM Health Check involves one of our CRM experts coming on-site to assess and document three key areas of your system:



Hardware and Infrastructure



System installation and Configuration



Customisations and third parties

After assessing these areas in depth, we will then talk to key users to listen to your pain points, dislikes and annoyances from the system and your aspirations and needs.

Outcomes

Following this scoping, we can produce a detailed report for you outlining:

- Areas of improvement & considerations
- Current and potential concerns
- Potential resolutions

Once you have this information, depending on the results, you can then use this report to help fix the concerns internally or we can work to help you resolve any issues and improve your Dynamics 365 system.

TESTIMONIAL

"Chorus presented a solution, built on Microsoft Dynamics 365 and it was quickly clear just how flexible Dynamics 365 was. It wasn't just the platform though, we also loved Chorus and their down to earth and innovative approach. Ultimately, we chose Chorus because they were a friendly and compassionate team who clearly loved the product they were working with."



HOW WE CAN HELP

- Licensing & Implementation
- Migration
- Consultancy
- Marketing Automation (ClickDimensions)
- CRM Development & Custom Development
- System Integration
- Ongoing support
- Training



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