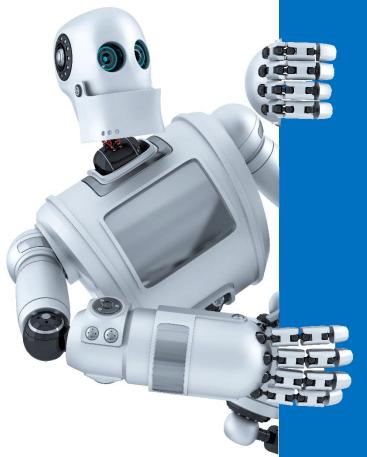


Customer Care Chatbot

Cost-effective • Consistent • Always Available

Bot Powered by Azure Bot Services and Azure Cognitive Services



Introduction to Customer Care Chatbot

This 2 hours briefing session introduces The Cloud Factory Customer Care Chatbot, powered by Azure Bot Services and Azure Cognitive Services.

With expert guidance from The Cloud Factory senior consultant, this briefing helps organizations understand the basics of a Chatbot and how it helps increase their customer care capacity and customer satisfaction, using real-life use cases.

Agenda

- Introductions
- Chatbot: What is it all about?
- Use Cases
- Powerful Features
- Question and Answer Session

Next Step

Call us or send us an email at hello@tcf.cloud to initiate a discussion and book your **Free briefing session**.

Let's Bot

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^{*} The session is delivered virtually