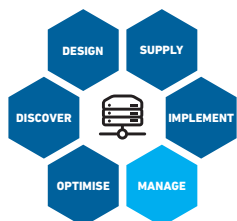# Managed Public Cloud Service

Data Centre Modernisation

The cloud offers organisations the opportunity to transform how they do business. Many have started to deploy workloads on to Azure, but often struggle with the long-term challenges of managing cost, performance, security and governance.

SCC's Public Cloud Managed Service is tailored to each of the core cloud services available from public cloud, enabling you to maximise your cloud adoption. Our services help your digital transformation, delivering a comprehensive solution to support, manage and optimise your cloud environments.

Whether you're looking at the cloud as a new business investment or as a transformation of your existing platform, we have the expertise to deliver operational and strategic guidance to generate outcomes that are right for you.

Key Features:

Our managed public cloud offering includes:

- **Fully managed service aligned to best practices**
  A combination of vendor and SCC practices to ensure your platforms are managed correctly

- **Multi-cloud Capable**
  Support across public and private cloud enables you to run the right workload on the right platform

- **Proactive Monitoring**
  Giving you piece of mind that your solution is performing, well utilised and available

- **24x7 Service**
  Access to help when you need it most

- **Service Delivery Team**
  Access to an experienced team to help with business and technical issues

- **Competitive Service Level Agreements**
  Exceptional ticket response time of 15 minutes

- **Regular Reporting**
  Regular views of your environment to help guide you through your digital transformation objectives

- **Architectural Reviews**
  Access to an experienced architect for regular technical reviews

- **Easy to understand bills**
  Demystify your bill with unified billing across multiple clouds

- **Add-on Services Available**
  Optional advanced services available, for example, Managed Cost Optimisation and Database Services.

![SCC logo - We make IT work]

All enquiries : **info@scc.com**
Further info : **scc.com**
Call our team : **0121 766 7000**

Why Partner with SCC?

Our architects and engineers have years of experience with Azure, implementing best practice processes, and driving operational efficiencies. These practices, combined with our 24x7 approach to service, help to maintain your infrastructure and reduce your operational overheads and risk. With our Managed Public Cloud Service, we help you to shift from being a reactive problem solver to a proactive, cost effective, value enhancing business.

SCC's customer-first approach to service management ensures our customers get a high quality service delivered on best-of-breed technology.

This includes:

- IT Service Management
- IT Operations Management
- IT Business Management
- Change incident and event management
- Customer Service Management
- Security Operations
- Governance Risk and Compliance

Benefits

- Maintain secure cloud infrastructure to support an all-in cloud hybrid IT strategy

- Enables you to concentrate on running and transforming your business

- Expandable infrastructure for scalability up and down

- 24x7 peace of mind that your platforms are available and performing to an optimised standard

- No need for CapEx investment, allowing you to consume on a pay-as-you-go (PAYG) model

- Accelerate adoption with intelligent information on your consumption and usage patterns.