Managed IT Service





Whether you're a business executive or a seasoned IT pro, using managed services can make your job easier. When effectively executed, a Managed Service (MS) is like gaining the capability of an IT Department with the expertise of seasoned professionals to deliver focused application operations to your company's business application users

Global Brands Group

Founded in 1997, Global Brands Group (GBG) commenced operations under a senior executive leadership with local and international experience, who guided a professional team, which collectively exceeded hundreds of man-years of experience.

Our goal is to reduce the burden of your day-to-day IT operations and management with our seasoned staff. At a high level, we provide end user support by monitoring and managing your servers, desktops and devices, and more. Our Managed IT Services include:

- Microsoft Products Support(AD, DNS, DHCP, SQL, Windows Servers, Exchange Servers and System Center Family).
- Microsoft Azure.
- □ 0365 / Microsoft 365.
- Business Continuity.
- □ Upgrading Microsoft Products.
- □ Security best Practices.
- Remote Management & Monitoring
- □ Full-Service Help Desk.
- Remote Health Check.
- Awareness Sessions.
- □ On-Site Field Engineering Services (if needed with extra charge).

Can IT managed services help your business?

The drivers for adopting IT managed services can vary from one business to another.

For our mid-market clients, their typical drivers have been:

- Business growth.
- New technology adoption.
- Mergers and acquisitions.
- Entrance in to new markets.
- Business agility

- 8/5 support (24/7 with extra charge)
- □ Current service performance.
- T skills gap.
- Escalating IT costs.
- Predictable monthly costs.

LEARN MORE

Global Brands

www.Gbrands.com (+202) 2618 6800





Whether you're a business executive or a seasoned IT pro, using managed services can make your job easier. When effectively executed, a Managed Service (MS) is like gaining the capability of an IT Department with the expertise of seasoned professionals to deliver focused application operations to your company's business application users

Our Approach

Understanding where your current environment stands is critical in our journey moving forward. Our team of certified experts (with over 20 years of industry experience) works with you and your team to determine where you stand and discover where you need to go.

With Managed IT Services, we help you to catch any problems before they cause a major outage, protect your data as well as your desktops and devices to decrease time spent and increase security, manage your applications, and execute a business continuity and disaster recovery, protecting your most critical asset to your business.

Here's how we do it:

- Discuss your current IT business challenges and goals
- Perform assessment of current IT environment
- Provide a plan with timeline that fits your budget
- Respond to your requests in a timely manner with the most effective solution



You are in good hands with GB team

Your success is our success, and that's why we measure your satisfaction every step of the way.



LEARN MORE

Global Brands

www.Gbrands.com (+202) 2618 6800