

Turn customer interactions into powerful insights

Recordsure helps financial services organisations understand and optimise their customer interactions using cutting-edge artificial intelligence, data analysis and conduct risk expertise

Record, review and analyse the conversations that matter

1

Gather

Collect data from all your customer touch points including face-to-face meetings, telephone conversations and written correspondence.

2

Analyse

Automatically organise and segment your data not just by keywords but by specific topics like due diligence, fact finds or recommendartions.

3

Implement

Elevate significant events for human review enabling you to take advantage of macro-trends, automatically flag risks and intelligently target customer support to where it is most needed.



Detect risk warnings missed by your staff and advisers



Uncover insight into your customer experiences



Detect advice in non-advised situations / conversations



Improve staff performance management and training



Detect inappropriate advice or guidance given



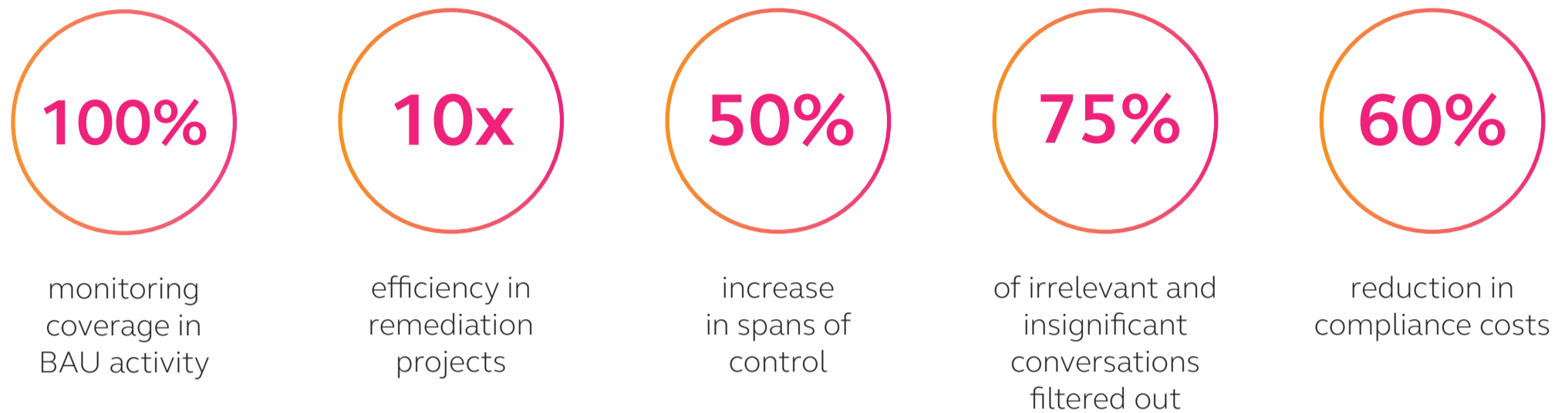
Enable unparalleled speed and ease of file retrieval



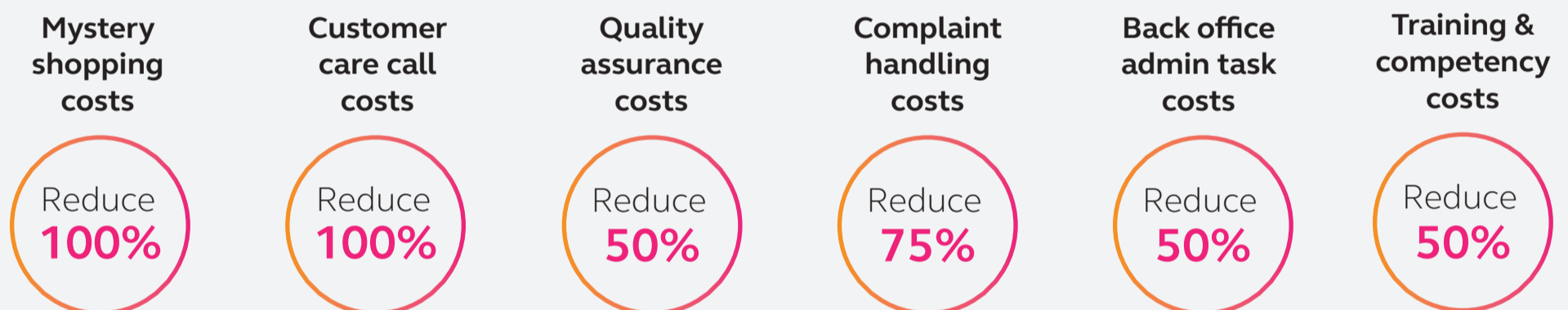
See it in action - arrange a demonstration today!

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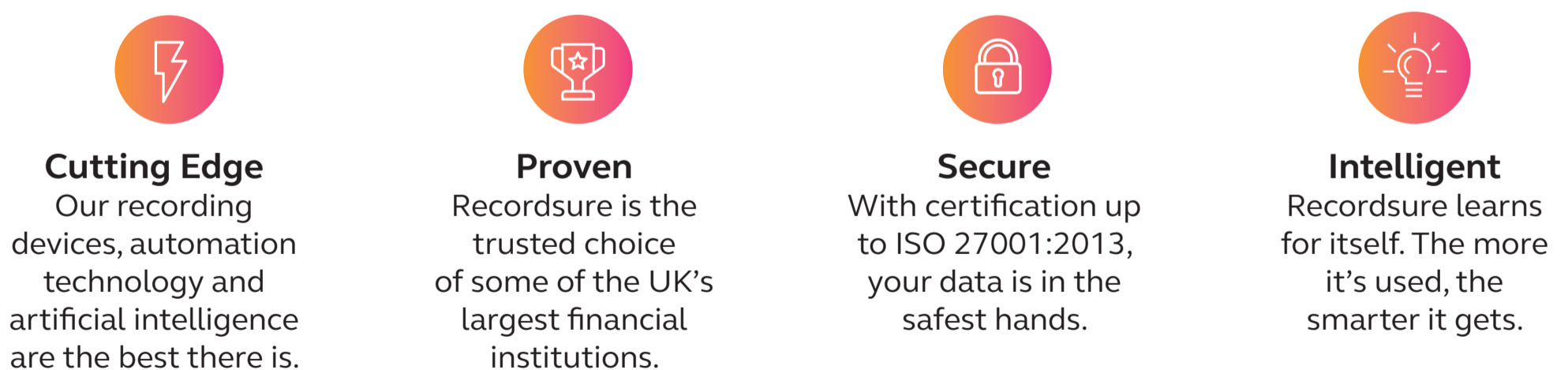
Increase conduct monitoring accuracy and effectiveness



Create process efficiencies to reduce business costs



Trust in unique, secure and proven Recordsure technology



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