You can purchase the Citrix Virtual Apps and Desktops Standard for Azure service from the Azure Marketplace.

This service is not offered through the Azure Cloud Solutions Providers portal. If you are a priority support customer, or interested in priority support, contact your Citrix account representative.

**Requirements**

You need:

- A Citrix Cloud account. The account has an associated Organization ID (OrgID) that you specify when purchasing the service.
  - If you have a Citrix Cloud account but don’t know the OrgID, look in the upper right corner of the Citrix Cloud console. Or, look at the email you received when you created the account.
  - If you don’t have a Citrix Cloud account, go to [onboarding.cloud.com](http://onboarding.cloud.com). For details about that process, see [Sign up for Citrix Cloud](#).

- Your Citrix Cloud account allows you to subscribe to only one of the Citrix Virtual Apps and Desktops services at a time. If you currently subscribe to a service*, and want to subscribe to this service, you must either:
  - Subscribe to this service using a different Citrix Cloud account.
  - Decommission the service you already have.

For more information, see [CTX239027](#).
Here is a matrix of the Azure Marketplace services and their compatibility.

<table>
<thead>
<tr>
<th>Service</th>
<th>Incompatible services</th>
<th>Compatible with Citrix Azure Consumption Fund</th>
<th>Can purchase though the Marketplace with existing priority support</th>
</tr>
</thead>
</table>
| Workspace Premium Plus                            | • Citrix Virtual Apps and Desktops Standard for Azure (formerly Citrix Managed Desktops)  
• Citrix Virtual Apps Essentials  
• Citrix Virtual Desktops Essentials  
• Citrix Azure Consumption Fund            | No                                                                       | No, purchase through your Citrix account representative          |
| Citrix Virtual Apps and Desktops Standard for Azure (formerly Citrix Managed Desktops) | • Workspace Premium Plus  
• Citrix Virtual Apps and Desktops Advanced  
• Citrix Virtual Apps and Desktops Premium  
• Citrix Virtual Apps Essentials  
• Citrix Virtual Desktops  
• Citrix Virtual Apps Essentials  
• Citrix Virtual Desktops Essentials | Yes                                                                       | No, purchase through your Citrix account representative          |

- An Azure account and at least one subscription in that account.

You also need to know:

- Your email address and telephone number.
- How many users you want to support. This service requires a minimum of 25 users.

**Purchase procedure**

2. Search for and then navigate to [Citrix Virtual Apps and Desktops Standard for Azure](https://marketplace.windowsazure.com).
3. Click **Set up + subscribe**.
4. On the **Subscribe** page:
• In Name, enter an easily recognizable name, such as “My Managed Desktops.” You can use this name in the future, if you want to make changes to the service subscription.
• Select one of your Azure subscriptions to be used for billing. This subscription is specific to billing. It does not affect where user resources will be located.
• The yearly price per user per is displayed. (Monthly billing is not currently available.)
• Indicate how many users you want to support, in the range 25 – 100000.
• Enter your email address and telephone number.

When you’re done, click Subscribe.

5. On the Subscription progress page, when the Configure SaaS account on publisher’s site button becomes active (blue), click it. You’re automatically directed to a Citrix order activation page.

6. On the Citrix order activation page:
   • Enter your Citrix Cloud Organization ID (OrgID). If you don’t have or know your OrgID, follow the guidance in the tooltip, or review the Requirements section above.
   • The email address you entered earlier is shown. You can change it, if needed.

When you’re done, click Activate Order.

7. Citrix sends you an email when your service is provisioned.
   • Provisioning can take a while. If you don’t receive the email by the following day, contact Citrix Support.
   • Do not delete the Citrix Virtual Apps and Desktops Standard for Azure resource in Azure. Deleting that resource cancels your subscription.

When your service is provisioned
After you receive the email from Citrix, you can begin using the service.

The links below take you to the Citrix Managed Desktops service product documentation. Use that information when working with Citrix Virtual Apps and Desktops Standard for Azure service.

• To create virtual machines that will deliver desktops and apps to your users, follow the guidance in Get Started.
• To enable your users to remotely use the machines in their offices, follow the guidance in Remote PC Access.

Increase or reduce user seats
• To increase the number of seats you have, create a new Azure Marketplace order for the additional number of seats you want.
• To reduce the number of seats you have, cancel the service in the Azure Marketplace, and then place an order for the desired number of seats.

Cancel procedure
1. Sign in to the Azure portal.
2. Search for SaaS.
3. Select the resource that you want to cancel.
4. In the resource’s ellipsis menu on the right, select **Delete**.
5. Click **Yes** in the confirmation box to acknowledge that you know the refund policy and want to cancel the resource.