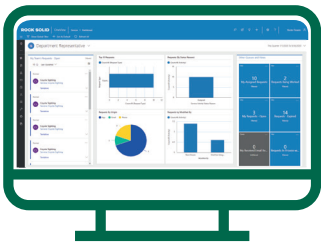


# BRING COLLABORATIVE CITIZEN ENGAGEMENT TO YOUR GOVERNMENT

Local governments and their citizens should **work as one**. Rock Solid's OneView citizen engagement platform empowers local government leaders to transform their agency's interactions with constituents through an industry-leading mobile application platform and Microsoft Dynamics-based CRM. With OneView, you'll engage citizens with an easy-to-use mobile app, see all resident service requests in one place, automate workflow management, and make data-driven decisions to build stronger communities.

## TRANSFORM HOW YOU INTERACT WITH RESIDENTS



### ONEVIEW

**AN INFORMED  
VIEW FROM A  
PURPOSE-BUILT CRM**

- Single source of truth across departments for all citizen interactions
- Microsoft Dynamics-based solution integrates with 50+ core government systems including Esri, Cityworks, Cartegraph, and Lucyly
- Automate internal workflows and create unified dashboards to increase efficiency, reduce costs, and inform decisions
- Configure your CRM to meet your agency's unique needs while keeping costs low and scalability high



### ONELINK

**SEAMLESS  
OMNICHANNEL  
CITIZEN ENGAGEMENT**

- One-stop shop for citizens to engage with government including service requests, payments, self-service, trash reminders, and more
- Configure your user-friendly mobile app with city seals, colors, and knowledge base resources
- Advanced location capabilities like geofenced alerts and integrated GIS data
- Enable two-way citizen communication with messaging alerts, notifications, and request status updates through your mobile app

**"The Honolulu software solution by Rock Solid has drastically reduced the cost of taking complaints from the public, from \$6 per phone call to just over \$0.60. That's a 10x ROI."**

*Gordon Bruce, City and County of Honolulu, HI*

**ST. JOHN'S**  
NEWFOUNDLAND AND LABRADOR, CANADA



**READY TO TRANSFORM YOUR  
CITIZEN ENGAGEMENT?**

Contact us at [sales@rocksolid.com](mailto:sales@rocksolid.com)  
or visit [www.rocksolid.com](http://www.rocksolid.com)