

KnowledgeLake Robotic Process Automation

Gain productivity quickly with tools that simplify integrations with Microsoft Dyanmics and Content Services and improve data-driven processes across the enterprise.

RPA technology improves process precision and efficiency

Centralized in the Cloud

All job creation, submission, and production monitoring are accessible from any device

Bots meet users where they work

Support process automation with simple setup, optimization, and operation

Quickly reap the benefit of robots

Simple, effective tools for deployment that gets you up and running quickly

Stable system integration

Ensure quick, non-invasive RPA technology shortcuts the pain of custom development and APIs

Automate any process

Accelerate high-value, rules-based, and repeatable tasks

Flexible deployment

Create and deploy automations on dedicated virtual machines or servers

Perfect for predictable tasks requiring batch-oriented, high-volume processing with enterprise-class scalability, logging and security

Get it done with robots. Robotic process automation (RPA) is the use of software robots, or "bots", to perform a digital task, in a specific order, that would typically require a human to complete. Often these bots become the "digital workforce" of the organization who has deployed them, freeing up workers to do more important things.

KnowledgeLake's unattended bot technology makes it easy to create and deploy these bots. The bots mimic the manual, repetitive tasks a knowledge worker would do within Microsoft Dynamics or other line of business systems, like data entry. RPA is perfect for:

- AP and AR Invoice Processing, Purchase Orders, Bills, Etc.
- · Employee Onboarding
- · Claims Processing
- New Customer Account Creation
- Any other batch-orientated, high-volume process

Be more productive with KnowledgeLake RPA

Without KnowledgeLake RPA technology, end users have to juggle manual, repetitive tasks that keep them from being productive.

But with KnowledgeLake's unattended bots, the same end users can get back to doing what's important: sending approvals, engaging with customers and managing teams.









Leverage the digital workforce to automate processes across any business application



Deploy according to your strategy

Run on-premises or connect via the cloud for flexibility during implementation, allowing you to rapidly scale your new robotic workforce.



Access administrative tools from a single point anytime, anywhere

Through the web-based, centralized administration portal, administrators can perform all of the tasks need to keep the bots in line, including control, monitoring, execution, scheduling, and updating all of the bots from a single location.



Gain insight into processes for effective management

Whether a manager is responding to a live runtime prompt or working with an exception queue after a batch of jobs has completed, you always have full access to the bot's execution log.

This allows for review of every step and examination of the state of all data at any point in the process. This data serves both as a diagnostic and process compliance tool.



Handle exceptions in real time, right from the desktop

Regardless of where a specific RPA bot is executing, if it encounters an issue that requires human intervention, the bot can present a live user prompt to one or more registered managers who can intervene.

If a manager elects to accept the prompt, he can connect directly to the "desktop" of the bot and intervene as needed. This prevents common delays in processing when sending the job to an exception queue for future processing.



Easily leverage worker knowledge with video replay reviews

If for any reason the worker cannot diagnose a problem based on log data, he always has the option of viewing a video replay of a given automation's execution.

While logs are very helpful in diagnosing issues, showing a worker exactly what a bot did during its execution in the "language of the user" (i.e. the screens, keystrokes, mouse clicks, etc.) is a more intuitive way of figuring out what went wrong.



Want to see it in action?

Go to: knowledgelake.com/live-demo to request a demo of our RPA technology.

