The journey to Microsoft Certified:

Dynamics 365 Field Service Functional Consultant Associate

Get started at
aka.ms/Dynamics365Certs_FieldServiceConsultant

Start here
Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

This certification is a good fit if:

- You're a Field Services professional.

OR

- You perform discovery, capture requirements and engage subject matter experts and stakeholders.

- You translate requirements and configure the solution and applications.

- You hold this certification:

MB2-877
Microsoft Dynamics for 365 Field Service

Master the basics with Fundamentals certifications

- Dynamics 365 Fundamentals

- Power Platform Fundamentals

OR

Browse all Dynamics 365 certifications

Skills outline guide

🖥 **Self-paced online learning**
Microsoft Learn

OR

✒ **Instructor-led training**
Course PL-200T00 (for exam PL-200): Power Platform Consultant

Course MB-240T00 (for exam MB-240) Microsoft Dynamics 365 Field Service

Additional resources

- Documentation

- Learning catalog

Suggestions for gaining experience

Work as a functional consultant on one or more projects.

Volunteer to help on a consulting project.

Complete more hands-on practice.

Take a practice exam

Pass required exam to earn your certification

PL-200
Microsoft Power Platform Functional Consultant

MB-240
Microsoft Dynamics 365 Field Service

Microsoft Certified:
Dynamics 365 Field Service Functional Consultant Associate

Microsoft Dynamics 365 Field Service Functional Consultants configure the Field Service application, implement solutions that manage the field service lifecycle, and deploy the Connected Field Service (IoT) solution.

Explore these certifications next

Other tracks (Associate)

- Dynamics 365 Marketing

- Dynamics 365 Sales

- Dynamics 365 Customer Service

Next level up (Expert)

- Power Platform Solution Architect

Microsoft