

A financial and business management solution for healthcare providers

DXC Health360™ Operations

Provides rapid cloud-based deployment of the best practices for healthcare providers using a pre-configured environment.

Benefits

- Streamline revenue cycle management process
- Collect more payments, eliminate billing errors and accelerate the billing cycle
- Simplify materials management, requisitions, mobile point of use and purchasing card transactions
- Amplify financial management capabilities
- Eliminate non-compliance fees
- Automate end-to-end facilities management
- Enhance consumer experience
- Improve overall quality of care



Healthcare providers have complex requirements when it comes to supply chain and materials management, payroll and human resources management and revenue cycle management. Dependence on the skills and experience of physicians, clinicians, nurses and other professionals, and meeting around-the-clock needs of patients, requires less complex administration and clear visibility across the organization.

Financial management

Financial management for healthcare plays a key role in helping providers achieve collaborative health. DXC Health360™ Operations, our fully integrated and highly extensible financial and business management solution built on Microsoft Dynamics 365, provides the tools and infrastructure healthcare organizations need to transform the way they record, track and access critical business information — from financials, human resources and materials

management to statistical data from electronic medical records (EMRs).

EMR integration

It is critical that the numerous systems installed in a provider environment interface with one another for optimal integration and reporting. EMR connectors provide bi-directional patient accounting interfaces between the EMR billing system and Microsoft Dynamics 365 to share master files and revenue files, and generate patient refunds and supply usage files. EMR connectors offer functionality for items such as inbound general journal entries representing the financial effects of patient accounting activities in the EMR system, inbound vendors associated with patient refunds and inbound payables management (PM) vouchers representing the amount to be refunded to a given vendor or patient. All available transactional data is integrated into batches within Dynamics 365 for approval and subsequent posting.

Materials management

Today's growing list of healthcare suppliers, demands for HIPAA compliance, receivables management inefficiencies and rising supply costs require a powerful information system that streamlines the entire supply chain. DXC Health360™ Operations enables healthcare organizations to reduce costs by maintaining optimal inventory levels, reduce overstock and waste of expiry-dated items. The solution offers powerful automation through requisition management, efficient procurement, fulfillment processes and purchasing cycles. Healthcare organizations not only reduce the time spent on purchasing activities, but can track, report and account for supplies across multiple locations and facilities in a centralized company database. The solution also tracks unique device identification (UDI) information and prints validated labels for item tracking.

Human capital management

Regardless of organizational size, payroll and human resources management requirements for healthcare providers can be extremely complex. Fully integrated Microsoft-based solutions include workflow-driven tasks and employee self-service functionality

designed to improve accuracy and reduce time spent on paperwork. Management from applicant tracking to onboarding and pre-built connectors provides secure connectivity to existing time and attendance tracking solutions.

Cloud

A hybrid cloud is a flexible option for retaining on-premises control of core applications while offloading those applications that are non-core, yet still required. Intelligent cloud infrastructure can help lower the cost and complexity of data growth needs by offering a flexible, secure, and regulatory HIPAA-compliant cloud solution.

About DXC Health360

DXC Health360 is a cloud-based CRM-powered, population health management solution and enables providers and payers to personalize care experiences, ensure quality, lower costs and increase satisfaction and customer loyalty. Health360 is built on Microsoft Dynamics 365 and integrates machine learning, wearable technology, telehealth, Microsoft Azure and Cortana Analytics to provide a complete technology solution. Health360 is a new way to tackle population health – one person at a time.

Health360 includes the following modules:

- **DXC Health360 Engagement Center:** Based on a foundational, person-centered data model, pre-configured for healthcare requirements allows you to focus on engaging patients in their own healthcare outcomes.
- **DXC Health360 Care Coordination:** Helps you to proactively plan and coordinate care, leveraging embedded clinical protocols and best practices from Dartmouth-Hitchcock.
- **DXC Health360 Consumer Engagement:** Attracts and engages consumers and patients in their own, personalized care experience.
- **DXC Health360 Consumer Experience:** Personalizes every interaction with your health system, based on clinical, behavioral, situational and preferential data. With direct integration to the contact center, leverage embedded Telehealth Guidelines from Schmitt-Thompson Clinical Content.
- **DXC Health360 Care Network:** Optimize your provider network with Physician Relationship Management, M&A pipeline management, onboarding, training and referral management.

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit www.dxc.technology.