MAX PAY GLOBAL
Omni-Channel, Universal Payment Solution
For Microsoft Dynamics 365 - Commerce, Finance, and Operations
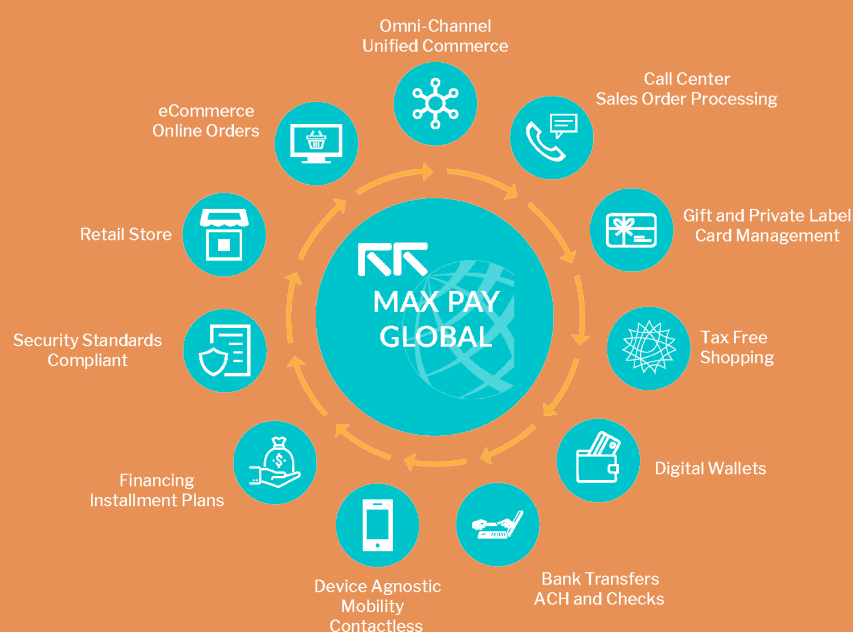
FLEXIBILITY OF CHOICE

As a merchant who has chosen Microsoft Dynamics 365 to run your business, you need to know that your Retail solution is going to connect with your existing bank and payment processor. Additionally, you need to have the flexibility of choice – to change payment providers as the business requires it, without having to reinvest in technology or incur exorbitant development fees. With MAX Pay Global, you get to choose the payment processor, the bank, and the Retail solution best suited to your business, knowing that they will be seamlessly integrated.

> **"A single payment connector for all your stores worldwide, allowing you to use multiple payment providers across your enterprise"**
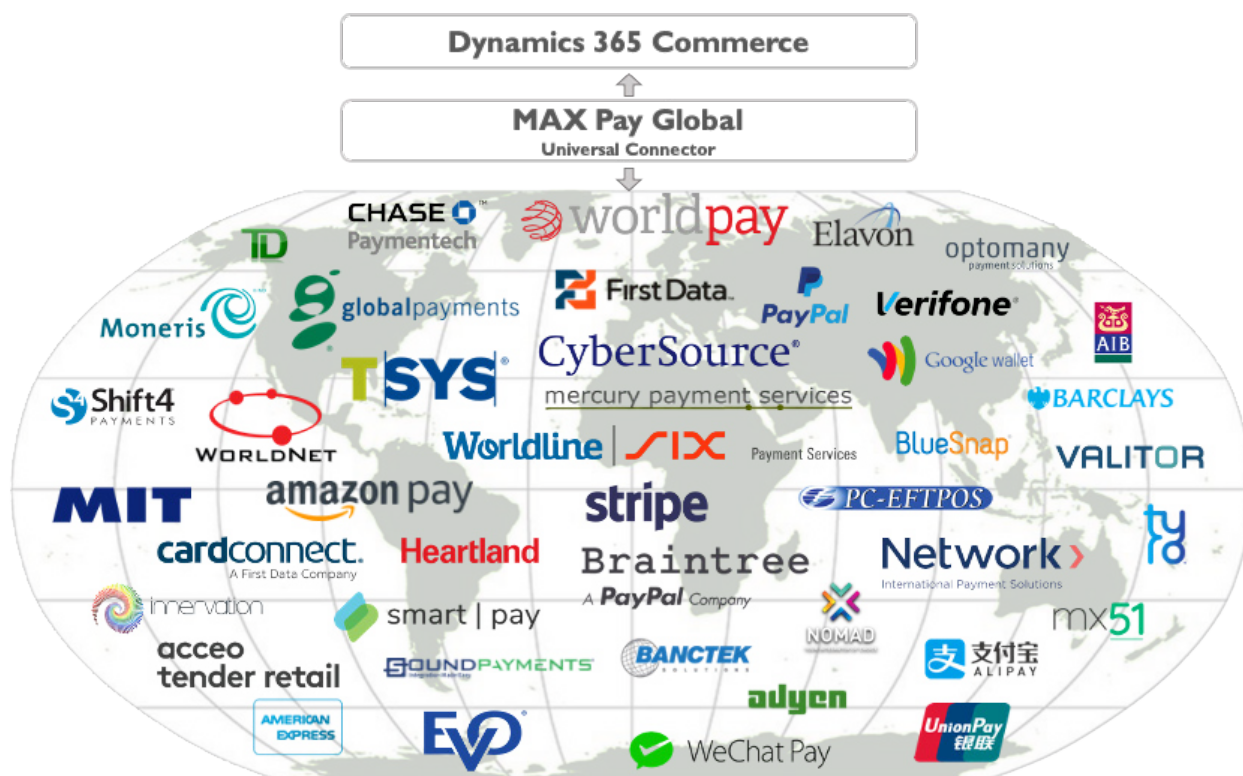
PROCESSOR AND HARDWARE AGNOSTIC

- ☐ MAX Pay Global allows you to choose the processor and hardware best suited to your business
- ☐ Supports all Major Payment Processors: **First Data, Chase Paymentech, Global Payments, Worldpay, TSYS, Braintree** and many more
- ☐ Hardware/Device Agnostic: Ingenico, Verifone, PAX, BPPOS, Yumi, Clover, Windows, Apple, Android, etc
- ☐ EMV, PCI Compliant, P2PE, Tokenization, PCI Validated, 3D Secure
- ☐ Complete reliability and security

MAX Pay Global (MPG) is an Omni-Channel, Unified Commerce solution supporting seamless transactions at every touch point within your enterprise. With connectivity to your payment provider of choice, MAX Pay Global provides a consistent user interface across all stores in your enterprise, in every country you do business.

Omni-Channel
Unified Commerce

Call Center
Sales Order Processing

eCommerce
Online Orders

Gift and Private Label
Card Management

Retail Store

MAX PAY
GLOBAL

Tax Free
Shopping

Security Standards
Compliant

Digital Wallets

Financing
Installment Plans

Device Agnostic
Mobility
Contactless

Bank Transfers
ACH and Checks

With MAX Pay Global your investment is protected. We maintain the payment connector for the life of the customer, regularly adding important features and functionality, as well as versioning, so that when you upgrade to the latest version of Microsoft, or the payment provider, MAX Pay Global remains compatible with your environment. And, with continual additions of new payment providers, you can be assured your solution will maintain the flexibility of choice well into the future.

Retail Realm supports over 100 Payment Providers worldwide. Below is a sampling. For a complete list, contact us directly.

COMPLEMENTARY MAX PAY GLOBAL PAYMENT OPTIONS

MAX Pay Global accommodates the customers' way of doing business. We ensure that the workflows that your business has adopted in order to deliver an excellent customer experience, are incorporated into your payment solution. In addition to accommodating these customer-specific workflows, MAX Pay Global works with innovative payment technologies to continually bring improved functionality that will enhance the user and customer experience.

For more information on MAX Pay Global, and to learn how it can benefit your business, contact Retail Realm: sales@retailrealm.com.

RetailRealm

FUNCTIONALLY RICH

- Account Updater (card issuer auto update of card)
- Advance Deposits | Pre-Payment
- All-In-One (MPOS | CPOS | Payments on single device)
- Bank Transfer (ACH)
- Cash Back
- Check Verification
- Club Membership
- Contactless – Tap and Go
- Cross Border
- Cross Channel
- Debit Cards
- Decline Minimizer
- Digital Wallets: Paypal, ApplePay, Amazon Pay, Google Pay, etc.
- Dip/Swipe Anytime
- Duplicate Protection
- Dynamic Currency Conversion
- Flexible Spending Account (FSA/HSA)
- Gift Card Management
- Installment Plan | Financing
- Mobile Payments
- Mobile Top Up
- Multi-Lingual
- Multi-National
- Multiple Cards on File
- Multiple Processors within Store/Region/Country
- Off-Line Store and Forward
- Omni-Channel
- On Account Payments
- Open Tab
- Operating Systems: Windows, Android, iOS, Linux
- Private Label Cards
- Recurring|Subscription Billing
- Security: PCI, EMV, P2PE, GDPR, 3DS, etc.
- Single-Use Token for Guest Purchases
- Split Payment
- Tax-Free Shopping
- Tips
- Unified Commerce

MPOS | CPOS

- Processor Agnostic
- Multiple Processors within a single store or across multiple stores/countries/regions
- Multi-national
- Credit
- Debit
- Gift Card Management
- Direct Gift Card
- Private Label Cards
- Cash Back
- Split Payment
- Advance Deposits
- Check Verification
- Bank Transfer (ACH)
- Installment Plan | Financing
- Multiple Cards on File
- Single-use Token (option to not keep card on file)
- Digital Wallets: Paypal, ApplePay, Amazon Pay, Google Pay, etc.
- AliPay (Direct), WeChat, Union Pay
- Check Authorization
- Bank Transfers (ACH)
- Recurring | Subscription
- Pre-payment or Advance Deposit
- Dip/Swipe Anytime
- Off-line Store and Forward
- Tips
- Open Tab
- Flexible Spending Account (FSA/HSA)
- Mobile Top Up
- Dynamic Currency Conversion
- Account Updater (auto update of card on file)
- Duplicate Protection (flag dupe transactions)
- Mobile Payments
- Windows, Android, iOS
- All-In-One (MPOS / CPOS / Payments on single device)
- NFC Contactless – Tap and Go
- Tax-Free Shopping

Call Center | Sales Order Processing

Supports all MPOS | CPOS Functionality Plus:

- ☐ Traditional Call Center workflow of pre-auth and settlement upon shipment
- ☐ Call Center used as POS Pre-payment, partial payment and at the time of order placement
- ☐ Multiple Merchant IDs so that sales are allocated to the correct revenue centers
- ☐ Accounts Receivable payments
- ☐ Integrated with CRM so that sales are tied back to the appropriate sales rep
- ☐ Supports hosted payment page for secure entry of card holder data
- ☐ Supports payment device at Call Center for Card Not Present transactions
- ☐ Supports pin-pad device for Card Present transactions
- ☐ Recognition of Merchant Initiated Transactions (MIT) and Customer Initiated Transactions (CIT)
- ☐ Pay by Link – Url link for verification by customer

eCommerce

- ☐ Processor Agnostic
- ☐ Routing to Multiple Processors
- ☐ Multi-national
- ☐ Credit
- ☐ Debit
- ☐ Gift Card
- ☐ Direct Gift Card
- ☐ Split Payment
- ☐ Multiple Cards on File
- ☐ On Account Payments
- ☐ Installment Plan | Financing
- ☐ Single-use Token (option to not keep card on file)
- ☐ Recurring | Subscription Billing
- ☐ Digital Wallets: Paypal, ApplePay, Amazon Pay, Google Pay, etc.
- ☐ AliPay (Direct), WeChat, Union Pay
- ☐ Bank Transfers (ACH)
- ☐ 3D Secure

Retail Realm works directly with merchants, and with over 2,000 Microsoft partners worldwide, to deliver end-to-end payment solutions to its customers. A successful implementation of omni-channel payments requires the collaborative skills of the merchant, partner, payment provider, and the hardware manufacturer. Retail Realm project manages each installation from start to finish to ensure all customer payment processes are implemented successfully. Installation and technical support services are provided 24/7 worldwide.

For merchants requiring seamless payment integration across all channels where a third-party product is being used for financials or eCommerce, Retail Realm can facilitate the integration of these third-party applications into a unified customer experience across all channels. For more information please contact us.

RetailRealm