

Improve Your Tenant Experience

ERP, CRM, BI and Digital solutions from Alithya, empower property management firms to strengthen tenant relationships, create a consistent leasing experience, and deliver proactive maintenance services. Ultimately, that creates a stronger relationship with your tenants and adds more to your bottom line.



Grow with Microsoft Dynamics 365

Commercial, residential and mixed use property management groups leverage Microsoft Dynamics 365 solutions to grow profitably in a time of fast-changing tenant expectations.

WATCH DEMO VIDEO

Property Management Outcomes You Can Expect



Exceed tenant expectations.

Provide a better user experience to your tenants. Offer a personalized level of service and access to information anytime via mobile, making every interaction in the tenant lifecycle an opportunity to make a great impression.



Achieve leasing excellence.

Manage and automate your leasing process. Workflows will help you manage and ask for the right documents and information at the right time. From credit and background checks to contract management and renewals - let technology help you drive consistency and best practices.



Improve service maintenance.

Move from reactive to proactive service maintenance. Anticipate tenant needs. Allow them to voice their maintenance needs in the format that suits them best - through texting, email, phone call, social media, etc.



Increase rental revenue and net operation income.

Automate your renewal processes. Cut costs by eliminating legacy and add-on technologies with a comprehensive and modern solution. Key information is all in one place, making it easier for your tenant services personnel.



Make Better Decisions for Growth

Know what is happening across your business, from tenant experience to leasing process management and from maintenance management to financials. Leverage data to improve decision-making on where to grow, and how to grow profitability.



TAKING CONTROL OF THE FULL PROPERTY MANAGEMENT ECOSYSTEM

Commercial Real Estate Management Advice

Property managers who want to exceed shareholder expectations can no longer ignore the increasing role tenants play in driving property performance. To be successful, they must be attuned to their **tenant's needs**, changing market fundamentals, and the **importance of technology** to help them achieve their business goals.

In this eBook we cover:

- Unpacking the Tenant Experience
- Importance of a Holistic Property Management Solution
- How to Successfully Roll-out a Property Management Solution

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About Alithya

ALITHYA GROUP INC. IS A LEADER IN STRATEGY AND DIGITAL TRANSFORMATION IN NORTH AMERICA. Founded in 1992, the Company counts on 2,000 professionals in Canada, the United States and Europe. Alithya's integrated offering is based on four pillars of expertise: strategy services, application services, enterprise solutions and data and analytics. Alithya's Microsoft practice covers a wide array of capabilities, including Dynamics, Azure, IoT, Al, business and advanced analytics, digital solutions, application development and architecture.