

# Let the experts take care of your Cloud investments with **Ensur** from **Provoke**.

Ensur is a product built by Provoke that allows organizations to aggregate essential alerts and notifications from their Azure solutions and Office 365, allowing customers to monitor their crucial platforms 24/7.



These alerts are categorized and prioritized in a centralized web portal. Expert support engineers are alerted via email or text message to begin an investigation and issue resolution. Ensur also integrates with ticketing management solutions, enabling end to end platform support.

Ensur is best leveraged alongside Provoke's Managed Modern Workplace and Azure Success products which provides end to and management of customer environments.

## WHAT WE OFFER



### MANAGE APPLICATION ALERTS

Ensur allows you to push critical Azure application and platform alerts to a central web portal where you can easily group them by system to track behaviour overtime.



### MANAGE OFFICE 365 TENANT

Ensur will poll your Office 365 tenant and generate alerts when critical security or platform events occur including administrative changes to your platform.



### GET EXPERT HELP

Provoke's expert cloud engineers are notified by Ensur in real time. They're then able to review alerts and take quick action before your users are impacted.

## WHAT PEOPLE ARE SAYING

*"Ensur has greatly enhanced the service we provide our customers. We're able to identify and resolve problems before end users even realize something is wrong."*

– Antony Welch, Managed Service Lead, Provoke Solutions

## LEARN MORE

### Provoke Solutions

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**P R O V O K E**

# Microsoft Azure

Microsoft Azure is an ever-expanding set of cloud computing services to help your organization meet its business challenges. With Azure, your business or organization has the freedom to build, manage, and deploy applications on a massive, global network using your preferred tools and frameworks.

## KEY USE CASES



### WEB APPLICATIONS

Build anything from lightweight websites to multi-tier cloud services that scale up as your traffic grows.



### CLOUD STORAGE

Rely on geo-redundant cloud storage for backup, archiving, and disaster recovery.



### BIG DATA & HPC

Get actionable insights from your data by taking advantage of a fully compatible, enterprise-ready Hadoop service.



### MOBILE

Accelerate your mobile app development by using a backend hosted on Microsoft Azure.



### MEDIA

Create, manage, and distribute media in the cloud – everything from encoding to content protection

## WHY AZURE

### FLEXIBLE APPLICATION MODEL

Microsoft Azure provides a rich set of application services, including SDKs, caching, messaging, and identity. You can write applications in .NET, PHP, Java, node.js, Python, Ruby, or using open REST protocols. This is all part of Microsoft's promise to let you build using any language, tool, or framework.

### ALWAYS ON, ALWAYS HERE

Build resilient applications with automatic operating system and service updating, built-in network load balancing, and geo-redundant storage. Microsoft Azure also proudly delivers a 99.95% monthly SLA. You can rely on decades of experience in data center operations and trust that everything Microsoft Azure offers is backed by industry certifications for security and compliance.

### DATA CENTER WITHOUT BOUNDARIES

Microsoft Azure makes it easy for you to integrate your on-premises IT environment with the public cloud. Migrate your virtual machines to Microsoft Azure without the need to convert them to a different format. Use the robust messaging and networking capabilities in Microsoft Azure to deliver hybrid solutions, and then manage your hybrid applications from a single console with Microsoft System Center.

### GLOBAL REACH

With data centers around the globe, a massive investment in data center innovation, and a worldwide Content Delivery Network, you can build applications that provide the best experience for users, wherever they are.

Learn more: [www.microsoftazure.com](http://www.microsoftazure.com)

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Gold Cloud Platform  
Gold Datacenter

# Microsoft Office 365

Office 365 is cloud-based productivity, powered by Microsoft. You get the familiar Office applications, now always up to date. It brings enterprise-grade services to organizations of all sizes, from online meetings to sharing documents to business-class email.



## KEY USE CASES



### **BUSINESS-CLASS EMAIL**

Build anything from lightweight websites to multi-tier cloud services that scale up as your traffic grows.



### **CLOUD STORAGE**

Rely on geo-redundant cloud storage for backup, archiving, and disaster recovery.



### **MEET ONLINE**

Get actionable insights from your data by taking advantage of a fully compatible, enterprise-ready Hadoop service.



### **COLLABORATE, CHAT PRIVATELY**

Accelerate your mobile app development by using a backend hosted on Microsoft Azure.

## WHY OFFICE 365

### **SAVE YOUR COMPANY MONEY**

Office 365 is available as a simple monthly subscription. Avoid large up-front costs for new software while moving the cost of IT from capital to operating expense. And without on-premises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

### **SCALE YOUR BUSINESS QUICKLY AND FLEXIBLY**

Office 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business-critical technology on up to five PCs/Macs and five mobile devices. Office 365 provides many plans to fit the right capability needs and price points for each user in your organization.

### **TECHNICAL SUPPORT**

Your Office 365 subscription comes with 24/7 support from a global network of experts, with one-hour response for critical, service-impacting events.

### **FINANCIALLY BACKED SLA**

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9% uptime service level agreement.

### **SIMPLIFIED IT MANAGEMENT**

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.