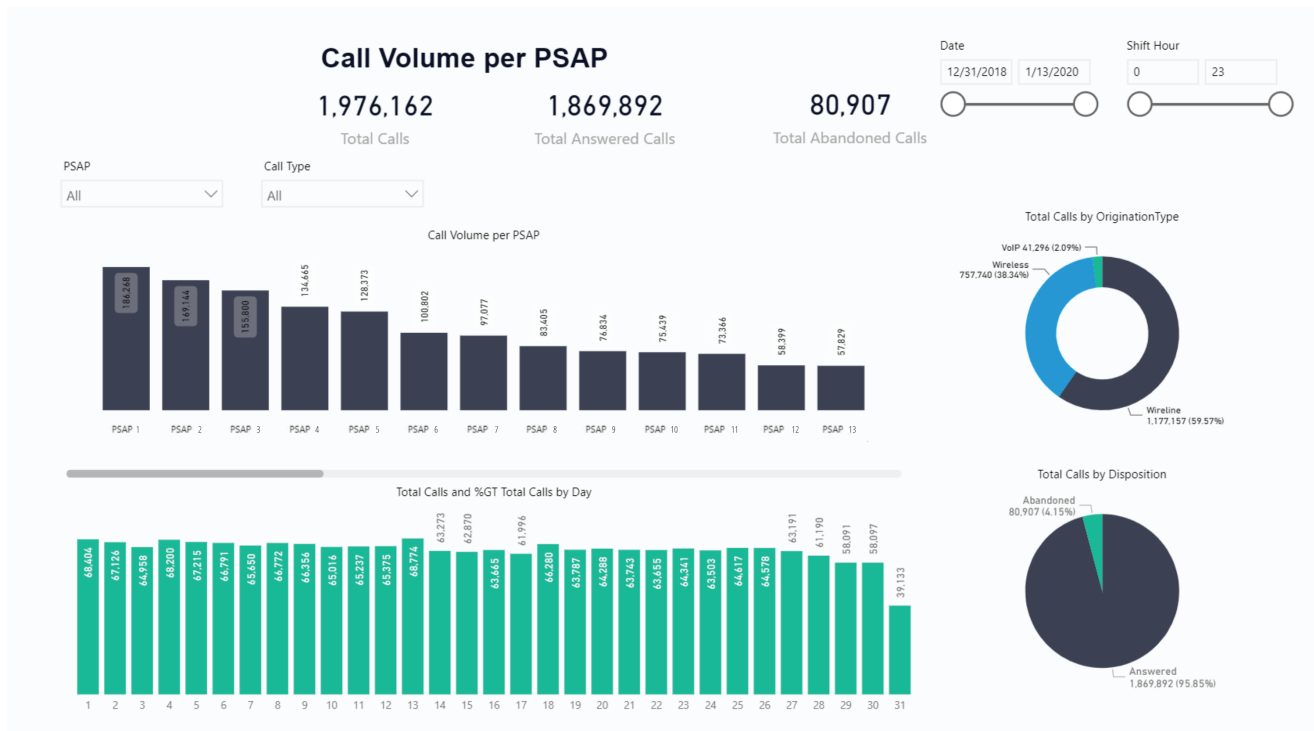


# Eclipse Analytics

Real-Time Actionable Intelligence for 9-1-1



## Future-Proof Your Agency

In the past, public safety organizations purchased a static set of features and technology solutions that didn't evolve and left agencies with stale, unusable data. Eclipse Analytics, alternatively, is constantly evolving and improving to bring you new features and capabilities at no extra cost, evolving your agency from Business Intelligence (BI) to Artificial Intelligence (AI) and Machine Learning (ML).

## Enable Data Driven Decision Making

Use cutting edge technology and advanced data analysis techniques (e.g. AI, data modelling, external data integration, etc.), Eclipse Analytics delivers insights, both historical and real-time, to help you make better decisions to improve 9-1-1 services.

AI Powered

Real-Time Insights

Predictive

NG911 Ready

*"We can actually get actionable data and we can utilize predictive analytics ... it's everything we had before on steroids"*

- Christy Williams, Director of 9-1-1  
North Central Texas 9-1-1

*"My favorite thing about RapidDeploy is their ability to work with you as a partner"*

- Tommy Tran, 9-1-1 Solutions Architect  
North Central Texas 9-1-1

# Benefits of Eclipse Analytics

## Regional and State Administrators

### Compare PSAP performance

Establish performance benchmarks and compare performance across PSAPs.

### Identify major sources of transfers

Determine what PSAPs have the most transfers, recognize the most common transfer routes and pinpoint variables impacting the rate of transfers such as cell sector or time of day.

### Dive deep into the data

Isolate outliers, identify trends and quickly access detailed call data (e.g. text to 9-1-1 transcripts, individual call location updates, and call events).

## PSAP Administrators

### Track individual call takers

Discover individual call takers workload and general performance against goals.

### Measure compliance to standards

Quickly determine if your PSAP is compliant to regional or national standards and assess how PSAP compliance changes over time.

### Determine factors driving performance

Understand exactly how peak times and staffing levels affect performance.

## Location Information

Last Location Update :	01/13/2020 13:46:38
Source :	ALI
Class Of Service :	WPH2
ALI Address :	1301 AZLE RD - N
ESN :	Unknown
Community :	WIRELESS-AZLE
Company :	ATTMO
Longitude :	-097.549497
Latitude :	+032.918136
Altitude :	None
Confidence :	90%
Vertical Uncertainty :	None
Horizontal Uncertainty :	872 meters

