

uberAgent: user experience & performance monitoring for Windows Virtual Desktop

Visibility and analytics for Windows Virtual Desktop

uberAgent is a monitoring and analytics product designed for end-user computing that doesn't just collect data—it gives customers the information that matters. uberAgent has its own metrics, covering key aspects of user experience, application performance, and endpoint security, telling you everything you need to know about your Windows Virtual Desktop deployment without affecting user density.

uberAgent in a nutshell:

- Tells you everything relevant to **user experience**
- Helps you identify **trends** that otherwise would have gone unnoticed
- Simplifies **troubleshooting** by showing you what you need to know in one place
- Shows you which **applications** are used when
- Makes help desk and IT **operations** more effective
- Supports IT pros with **information** they need for deep troubleshooting
- Makes physical and **Windows Virtual Desktop** comparable in performance
- Provides rich information vital for information **security**

But that is not all: uberAgent integrates seamlessly with **Azure Monitor**, the monitoring and analyzing solution built into Azure. This allows you to analyze the data directly where it is collected: in Azure.

uberAgent and Windows Virtual Desktop integration



How it works

As soon as uberAgent is installed on the Azure VMs hosting your desktops and apps, it immediately starts collecting high-quality metrics including detailed information about logon duration (showing why and when logons are slow), application unresponsiveness detection, network reliability drilldowns, process startup duration, application usage metering, browser performance per website and remoting protocol insights.

uberAgent & Windows Virtual Desktop



Simplify troubleshooting

uberAgent makes it is easy to examine dozens or hundreds of computers for improved troubleshooting experience.



Sizing and capacity planning

uberAgent simplifies planning and sizing of new environment with proper data on user activities.



Information security

uberAgent helps protect systems from malware and sophisticated attacks by collecting granular data on application and user activity.

The benefits of using uberAgent with Windows Virtual Desktop

Operations

IT operations involves keeping an eye on a huge number of different systems and ensuring all of them run smoothly.

- uberAgent shows you what is going on: how many sessions, how many users, how many machines, etc.
- Want to know more? Response times per machine, per application and even per session.
- Even more? Logon duration, group policy processing and user profile loading duration in great detail.

License compliance monitoring

Do you really know which applications are installed on your machines? And which of those are actually used? uberAgent tells you which application are used and by how many users.

- Find applications that are under or over-licensed
- Find out which applications are best licensed by user and which by computer
- Determine maximum concurrency values

SLA compliance monitoring

uberAgent helps you monitor SLA compliance by telling you what management wants to know: unnecessary pauses and interruptions in the workflow by IT systems that cannot keep up. uberAgent helps answer questions like:

- How long does it take a VM to boot?
- What is the duration of a logon?
- How long do end users need to wait for applications to start?

Learn more about how Microsoft and vast limits work together to deliver a great end-user experience.

uberAgent is an innovative user experience monitoring and endpoint security analytics product.

Its highlights include detailed information about boot and logon duration, application unresponsiveness detection, network reliability drilldowns, process startup duration, application usage metering, browser performance per website and remoting protocol insights.

About Windows Virtual Desktop

Windows Virtual Desktop offers a virtual desktop experience delivered on Azure. Windows Virtual Desktop enables organizations to deliver a virtual desktop experience and remote apps to any device. Microsoft 365 and Azure together provide users with the only Windows 10 multi-session experience — with exceptional scale and reduced costs.

About vast limits

vast limits GmbH is the company behind uberAgent, the innovative user experience and application performance monitoring product. Our customer list includes organizations from industries like finance, healthcare, professional services, and education, ranging from medium-sized businesses to global enterprises. vast limits' network of qualified solution partners ensures best-in-class service and support anywhere in the world.

For more information visit <https://uberagent.com>.