

Microsoft Teams

Microsoft's multi-channel collaboration suite
Your Zoom migration journey begins here...

Microsoft Teams for Modern Collaboration

Microsoft has been in the collaboration and telecom business for over ten years. While continuing to offer the new on-premises Skype for Business Server 2019, Microsoft Teams was released in late 2016 as a completely new collaboration product – built from scratch and completely integrated with Office 365 - for Microsoft Cloud customers.

Microsoft Teams goes well beyond the features of its predecessors in both features and cloud-based technology. While continuing to provide features such as instant messaging, automated presence, screen sharing, file sharing and more, Microsoft Teams is also an application platform. Popular business applications are in the Microsoft Teams Store and new customized applications may be built. These applications, along with the integration across Office 365 services, enable users to get more work done within a single interface, no longer opening multiple applications for routine work.

Devices such as new Teams desk phones to conference room equipment, contact center solutions, Surface Hub 2, and more are available from partners, giving organizations many options to meet their collaboration needs. Microsoft Teams goes well beyond the focused and often bolted on products from other vendors.

Why Upgrade to Microsoft Teams from Zoom?

Zoom has its own advantages for ad hoc meetings and face-to-face collaborations. It's popularity during the current pandemic – and the security concerns – have all been well publicized. Faced with a prolonged period of remote working and siloed groups of both internal and external parties, Microsoft Teams allows you to expand beyond meetings and files shares – to a full suite of collaboration tools that seamlessly integrate with your existing Office 365 products. Teams *Rooms* allow you to set up working groups with their own document repositories, which are available across *SharePoint* and *OneDrive*. Teams *Apps* and *Widgets* provide seamless integrations with internal and external vendor solutions and automation. Within the same ecosystem, Microsoft *Power Tools* allow you to automate tasks, create and output business intelligence reports,, creating a fully-formed, feature-rich collaboration platform for any size of working group.

Built on the Largest Private Global Network

Unlike other Voice over IP (VoIP) products, Microsoft Teams uses the power of the Microsoft global network, one of the largest in the world, to connect users no matter their location. Microsoft has partnered with thousands of Internet Providers for a direct network connection. This design provides the least amount of network hops to get onto the Microsoft network that provides the best connection speeds and minimizes the dependency on Internet connections that other products have. Users have a collaborative experience that just works. Can a competing product match these capabilities?

Upgrade to Microsoft Teams

UPGRADE YOUR SECURITY

Microsoft Teams provides contractual agreements to safeguard your users and your data. **Zoom** lacks critical security features and doesn't support them, contractually.

UPGRADE YOUR COLLABORATIONS

Microsoft Teams contains scheduling, meeting, agendas, chat, presentations, file transfers, projects spaces and collaboration tools as standard. **Zoom** offers basic tools with additional third-party elements that are only supported through external vendors.

UPGRADE YOUR EXPERIENCE

Microsoft Teams is built for an entire workforce, no matter their abilities, languages or skills. **Zoom** lacks many real-time features, which come at an extra cost to end users.



Microsoft Global Network



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