



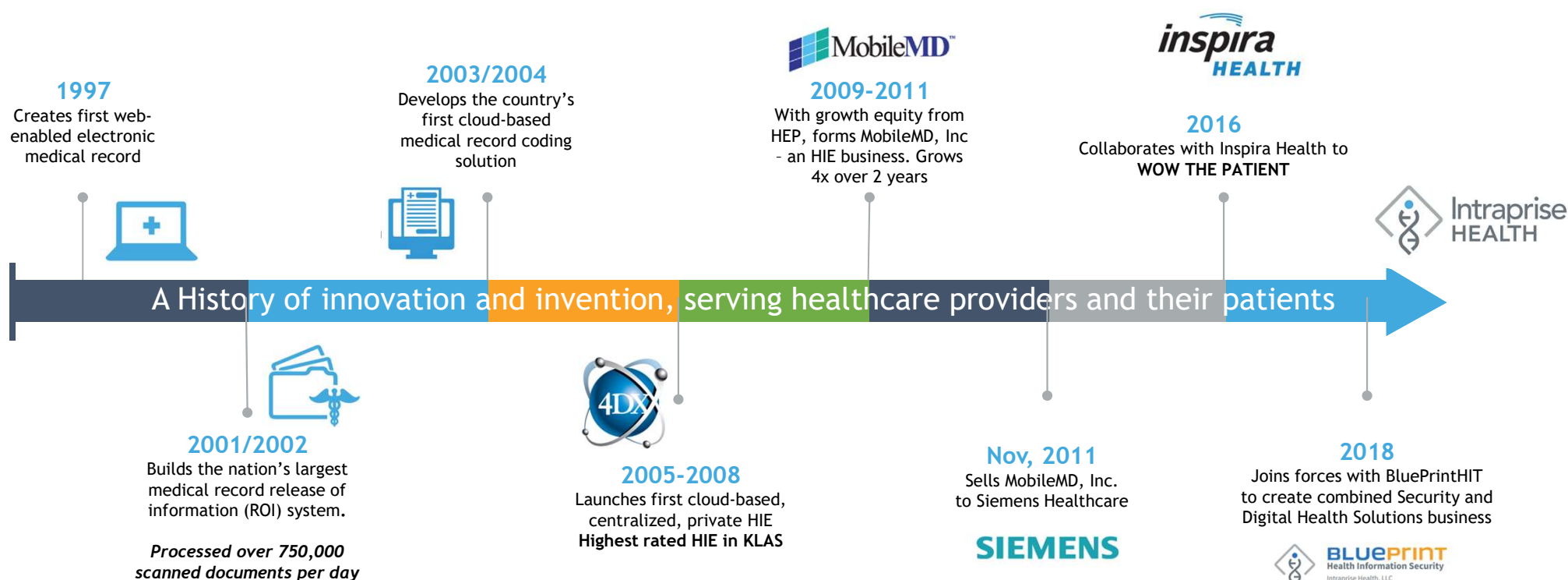
# Digital Health Transformation

Harmonize the Patient Experience



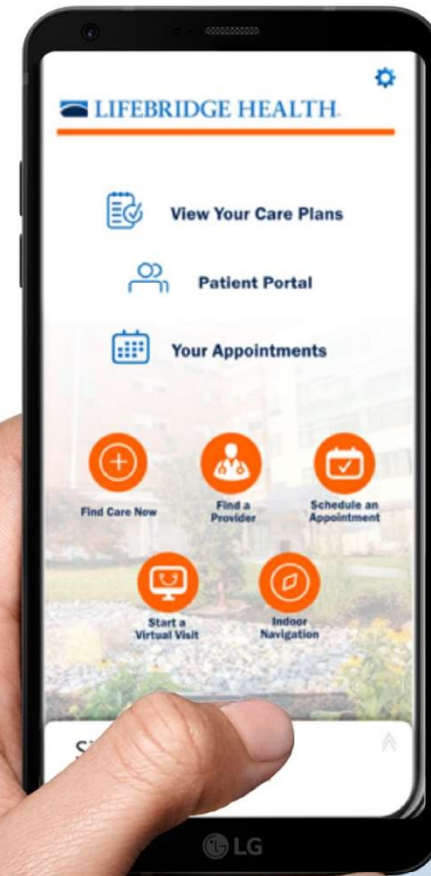
Intraprise  
HEALTH

# Over 20 years of innovation, success, and leading from the front

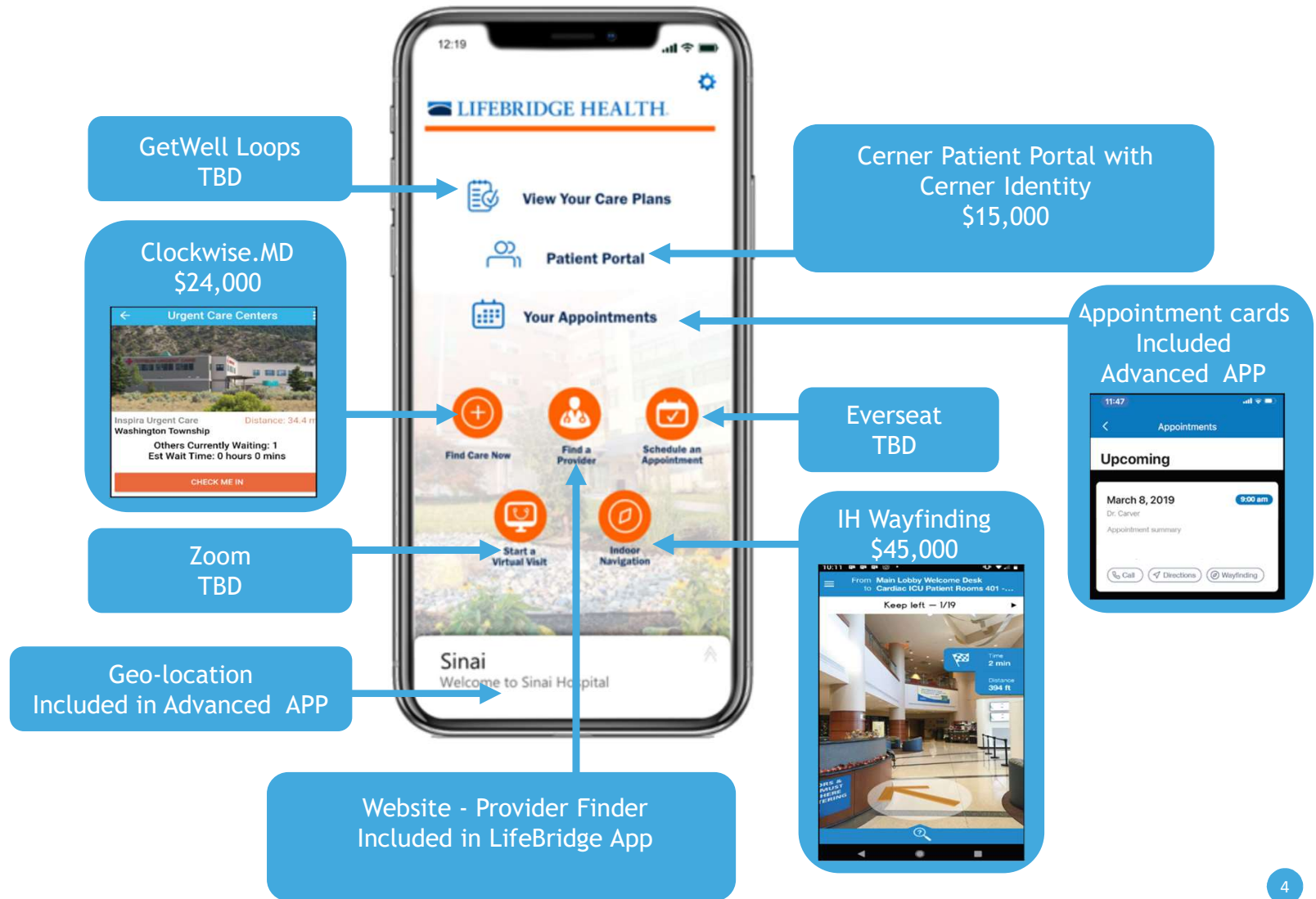


Imagine what  
LifeBridge's Digital  
Front Door Could  
Look Like

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# LifeBridge Digital Experience



# Our Approach

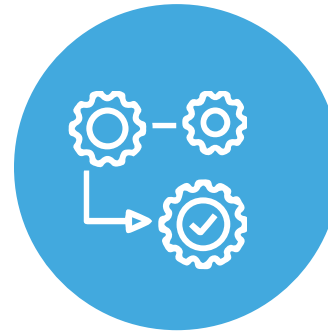
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CURATION



ORCHESTRATION



EXECUTION



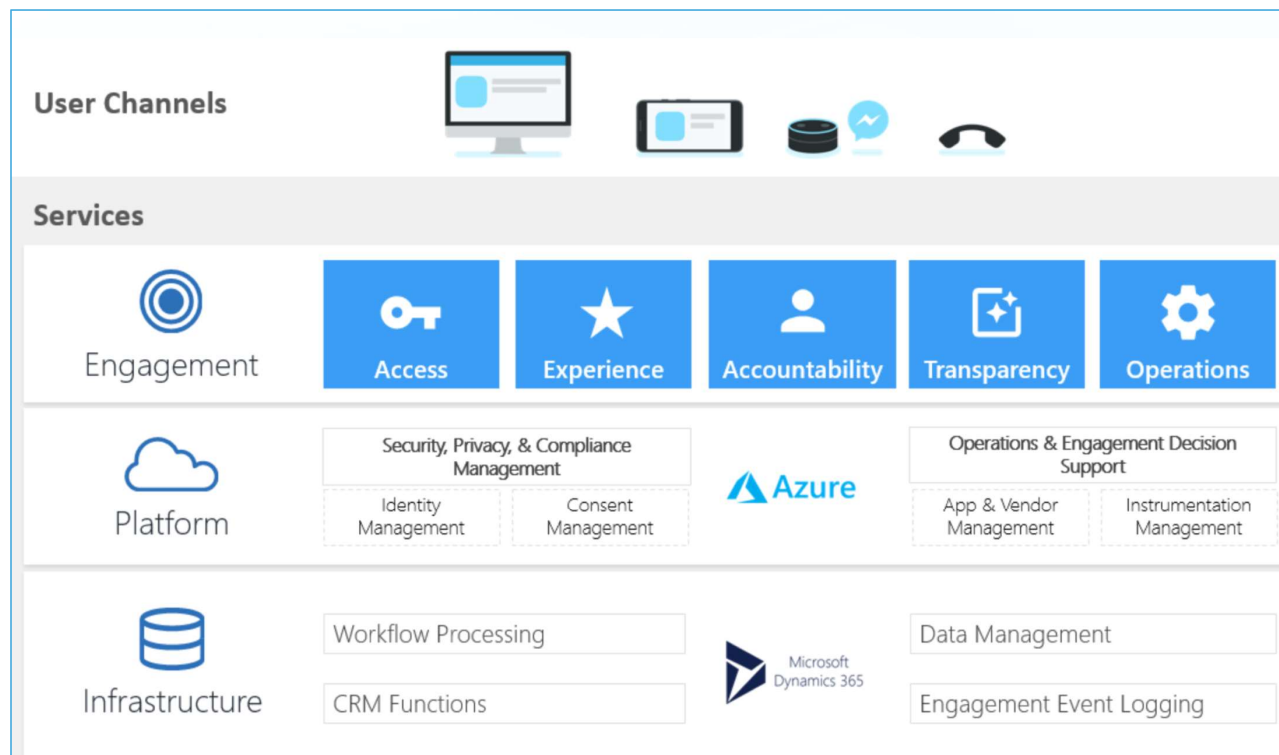
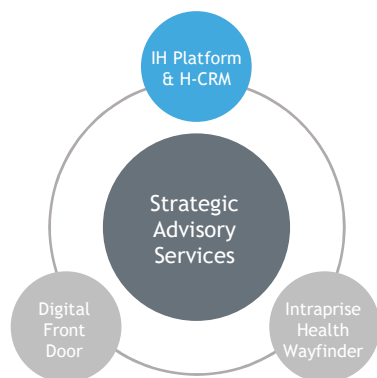
ADOPTION



# What We Offer

IH Platform provides foundation for assembling 3<sup>rd</sup> party vendor apps

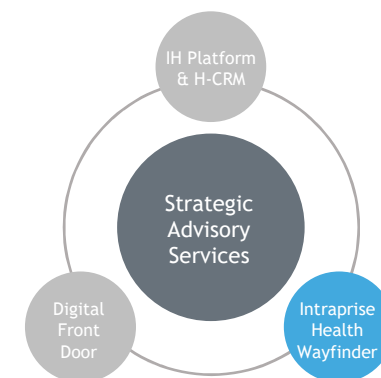
H-CRM (MS Dynamics) serves as *Engagement Source of Truth*



# What We Offer

IH Wayfinding serves as high-value, low-cost first step

- WOW factor - broadly applicable
- Personalized wayfinding reduces no shows and increases satisfaction
- Photo landmark-based navigation is better, faster, and more affordable



# What We Offer

Digital Front Door harmonizes the patient experience with your brand

- Deliverable through any channel (mobile, web, chat, virtual assistant)
- Supports anonymous and authenticated functions
- Architected to grow as engagement initiatives evolve
- Considers KPIs, security, privacy, and consent through IH Platform

