

Community Hub

Why You Need Community Hub



Connecting People

Bringing families closer together with convenient ways to stay in touch



Proactive Issue Management

Stay on top of emerging issues across communities with real-time alerts, escalations, and dashboards



Automation & Transformation

Transform legacy processes into world-class customer and employee experiences



Time to Value

Get up and running in weeks, not months or years, to realize benefits quickly

Community Hub Solution Features

- ❖ Community Hierarchy Setup
- ❖ Resident Profiles and Onboarding
- ❖ Resident Move-In Checklist Builder
 - ❖ Standardized activity templates by community and level of care
- ❖ Resident Care Plan Builder
 - ❖ Meals, medications, tasks, and special needs by day
- ❖ Resident Visitor's Log and Contact Tracing
- ❖ Resident Service Automation and Tracking
- ❖ Escalations and Approvals for Care Plan Activities
- ❖ Crisis Response and integration with Microsoft Emergency Response Solution
- ❖ Management Dashboards and Community Trends
 - ❖ Resident, community, and company-level

Portal Features

- ❖ Integrated Friends and Family Portal
 - ❖ Non-Resident Profiles
 - ❖ Knowledge Articles / Help / FAQs
 - ❖ Event Scheduling and Registration
 - ❖ Visitation Scheduling
 - ❖ Concierge Service Automation
 - ❖ Service Requests
 - ❖ News and Announcements

Insights Features

- ❖ Resident Vitals Tracking App
- ❖ Resident Insights
 - ❖ AI model to predict individual Wellness Index based on vitals and profile data
- ❖ Community Insights
 - ❖ Historical Wellness Index trends over time across all communities

Partner Profile: Domain 6 Inc.

With years of real estate industry experience, talented professionals and innovative technology, Domain 6 delivers innovative digital transformation solutions for property owners, managers, brokerage firms and senior living communities.

Learn more: www.domain6inc.com

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Plans Overview + Additional Benefits

Community Hub Additional Benefits



Unlimited email support



Full access to our online knowledge database



20% discount on all Academy training courses



Full access to our Support desk at a reduced hourly rate

	Community Hub	Community Hub + Portal	Community Hub + Insights	Community Hub Complete
Community Hierarchy Setup	✓	✓	✓	✓
Resident Profiles and Onboarding	✓	✓	✓	✓
Resident Move-In Checklist Builder	✓	✓	✓	✓
Resident Care Plan Builder	✓	✓	✓	✓
Resident Visitor's Log and Contact Tracing	✓	✓	✓	✓
Resident Service Automation and Tracking	✓	✓	✓	✓
Escalations and Approvals for Care Plan Activities	✓	✓	✓	✓
Crisis Response and integration with Microsoft Emergency Response Solution	✓	✓	✓	✓
Management Dashboards and Community Trends	✓	✓	✓	✓
Integrated Friends and Family Portal Non-Resident Profiles/Knowledge Articles / Help / FAQs Event Scheduling and Registration/ Visitation Scheduling Concierge Service Automation/Support Requests/ News and Announcements		✓		✓
Resident Vitals Tracking App			✓	✓
Resident Insights - AI model to predict individual Wellness Index based on vitals and profile data			✓	✓
Community Insights - Historical Wellness Index trends over time across all communities			✓	✓
PowerApps Unlimited License (\$40 per user/mo)*	required		required	
Power BI PRO License (\$9.99 per user/mo)*	required		required	
D365 Customer Service Enterprise License (\$95 per user/mo)*		required		required
Community Hub License (\$9.99 per user/mo)	required	required	required	required
Implementation Fee	\$8,999	\$8,999	\$8,999	\$8,999

*Price is subject to change by Microsoft. The agreement with Domain 6 is on a 3-year contract, where support and licenses are invoiced annually.

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