



INTIKOM
Partner to Lead

COMPANY PROFILE

PT INTIKOM BERLIAN MUSTIKA

www.intikom.com
marcom@intikom.co.id



INTIKOM
Partner to Lead

Company Overview

Over 25 Years of Excellence in IT Solutions

Established in 1990, Intikom has become a reliable IT solutions provider for the clients in keeping them ahead in the industry and makes Intikom a partner to lead. Our reputation is gained through the long process and the commitment of our management to be focused in IT business.



300+
Active
Customers



40+
Service Points
in Indonesia



25+
Years
of Experience



200+
Employees
Nationwide



100+
Awards
from IT Vendors



50+
Solutions, Product
& Services Available





INTIKOM
Partner to Lead

Service Points

We Are There Wherever You Need Us

As a part of our integrated service, Intikom provides service points throughout Indonesia that are ready to assist you. Anytime. Immediately.



Customer Contact Center

021 - 2930 6555



44 Service Points
in 31 Cities



Banda Aceh
Lhoksemaue
Medan
Pekanbaru
Batam
Padang
Jambi

Palembang
Bandar Lampung
Tangerang
Bogor
Bekasi
Bandung

Purwokerto
Yogyakarta
Semarang
Solo
DKI Jakarta
Surabaya

Madiun
Malang
Denpasar
Balikpapan
Banjamasin
Pontianak

Makassar
Palu
Manado
Kupang
Kendari
Jayapura





INTIKOM
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Business Units

More Effective & Stronger Focus

We organize our company into 7 business units that each focused on a specific set of solutions targeted for very different customers and markets.





INTIKOM
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Competencies

CLOUD

Enjoy a smooth transition to the cloud environment with the help from our cloud experts.



MOBILITY

Custom mobile application development services on major mobile platforms; Android & iOS.



ANALYTIC

Our Analytics services provide a foundation to help you make insightful business decisions.



MANAGED SERVICES

Let us manage your IT operations, so you can focus your efforts more on your business.





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Solutions

Industry Solutions

Discover IT solutions we provide for your specific industry needs.

Banking & Finance

Established in 1990, our company has been focusing on helping banks obtain competitive advantage through banking technology.



Automotive & Heavy Equipment

Intikom has been serving the automotive and heavy equipment industry in Indonesia for 15 years.



Retail & Distribution

Discover a better visibility into the sales and delivery process.



Education

Intikom provides solutions for educational institutions to increase productivity and help students.



Cross Industry

Our cross-industry expertise gives your business a competitive advantage, enabling you to get the right technology for your business needs.



Infrastructure & Security

We build, manage & secure your IT infrastructure.

Data Center

Our experts will work with you to develop scalable, and cost-effective data center solutions that align with your business goals.



Infrastructure Network

Intikom provides a comprehensive range of network and data management products relating to the network infrastructure.



Cloud Computing

With the help from our cloud experts, you can enjoy a smooth transition to the cloud environment, totally or partially.



Security

Intikom delivers the industry's most advanced technology to safeguard your valuable data and resources from cyber attacks.



Digital Transformation

Empowering your business for today's digital world.



Digital Customer Service

We transform companies into multi channel customer service centric organization.



IoT for Fleet & Logistic

We help you leverage telemetry data to optimize fleet and logistics operation of your business.



Field Service Automation

Capture & transmit data of field sales through Wifi or 3G/4G on mobile devices.



Digital Transaction Security

We digitalize your confidential business documents and transactions in a secure way.



Geo Analytics

Make better decisions, deepen engagement and streamline operations with Google Maps.



Mobile Sales & Retail Automation

Digitize sales and retail activities with mobile application.



Digital Workplace

Mobile application from Intikom helps you effectively digitalize your workplace.



Products



Banking Equipment

Providing you with the best banking equipment available.



Cash Recycling Machine (eCRM)

We provide fully functional eCRM for your banking infrastructure needs.



Teller Cash Recycler (TCR)

We provide TCR to help you manage your cash handling environment.



Electronic Data Capture (EDC)

We provide compact EDC machine to increase the flexibility of transaction.



Security

We provide token & finger print validity for your banking security standard.



Hardware Products

Flexible, scalable and cost-effective hardware.



Mainframe

The most powerful option to deliver secure, high speed and heavy workload.



Midrange

We provide high-end servers that can handle the large-scale of data processing.



Server

A wide range of server systems from leading manufacturers to suit your needs.



Desktop & Notebook

We provide a wide range of PC Desktop & Notebook from top brands.



Storage

We provide storage servers to back up, protect and consolidate important data.



Network & Security Management

Network infrastructures that boost your business growth.



Network Equipment

Router, Switch, Access Point, Cables, Connector, Firewall, Appliance.



Network Management

Performance Monitoring, Bandwidth Analysis, IP Address Management.



Telephony & UC

VoIP Phone, Conferencing, VoIP Gateway, IP PBX, Call Control, Exchange Server.



Surveillance System (CCTV)

IP Cam, Analog Cam, IP Kits, Digital Video Recorder, Encoder/Decoder.



Endpoint & Network Security

Intrusion Prevention System (IPS).



Stream Software

Enterprise software solutions developed by Intikom.



Stream HRMS Payroll

Human Resources Information System & Payroll.



Stream Finance

Financial Information System.



Stream DMS

Dealer Management System.



Stream Admission

School Admission Management System.



Stream Mobile Portal

Digital Workplace.



INTIKOM
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Services



Application Development

Transforming your ideas into a reliable enterprise application.



Infrastructure Planning & Design

Delivering the highest performance at effective cost.



System Integration

Aligning technology with your business objectives.



System Implementation

Delivering optimized implementation to your business.



Consulting Services

We provide expert IT consultants to help you get the most of your IT projects.



Hardware Maintenance

Our Hardware Maintenance Services help your business keep operating smoothly.



Contract

We work closely with you to design the best contract for your environment.



On-call Basis

Intikom provides on demand hardware maintenance whenever you need it.



Extended Warranty

Intikom provides an extended warranty to protect your hardware investments.



Desktop Seat Management

Seat management may include procurement, installation, maintenance and other services.



ATM/eCRM

Managed service of fully functional and cost-effective ATM/eCRM machine.



Payroll Data Processing

Cost-effective, secure and compliant payroll data processing service.



Managed Print Services (MPS)

Complete service to optimize and manage your printing environment.



Campus Printing

Innovative, centralized and simple way for students to print their needs.



Managed Services

Let us manage your IT operations so you can focus your efforts more on your business.



IT Professional Services

Maximize the efficiency by delegating some of your IT responsibilities to our IT experts.



IT Helpdesk

Intikom provides the manpower, system and integration of IT helpdesk into your business.



Application Developer

Building applications tailored to your business needs.



Application Support

Provide support for application configuration, upgrades and problem analysis.



INTIKOM
Partner to Lead

Business Partner

Strategic Business Partnership with Leading IT Vendors

As an IT solutions provider, our partnerships with the world's leading IT vendors ensure that your business is tailored to your needs and business requirements.





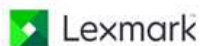
INTIKOM
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Authorized Service Center

Trusted by Industry to Deliver Excellent Support

With proven track of records, Intikom has been authorized by world's leading IT vendors to perform the most advanced service and support on their behalf to their customers in Indonesia.

Since 2004



Since 2008

DIEBOLD
NIXDORF

Since 2010

Lenovo

Since 2011

APC
by Schneider Electric

Since 2013



Since 2014

NEC





INTIKOM
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Awards

We Constantly Strive to Achieve New Levels

Intikom is a nationwide recognized IT solutions provider in the markets it serves, as evidenced by the numerous awards and recognition the company has achieved. Below are some of the awards Intikom has received in recent years.



GTS Business Partner Leadership Award
Honoring: Outstanding TSS Leadership
Awarded by: IBM
Year Achieved: 2016



FY14 Partner Appreciation Award
Honoring: Growth Partner of The Year
Awarded by: Cisco
Year Achieved: 2014



Huawei Indonesia Partnership Award
Honoring: Excellent Performance Partner
Awarded by: Huawei
Year Achieved: 2015



Business Partner of The Year
Honoring: TSS Business Partner
Awarded by: IBM
Year Achieved: 2014



Business Partner of The Year
Honoring: TSS Business Partner
Awarded by: IBM
Year Achieved: 2015



Business Partner of The Year
Honoring: Puresystem Contributor
Awarded by: IBM
Year Achieved: 2013



Premier Partner 1H FY 2015
Honoring: Business Partner
Awarded by: NEC Asia Pacific Pte Ltd
Year Achieved: 2015



Best SMB Revenue Growth
Honoring: Outstanding Revenue
Awarded by: Microsoft
Year Achieved: 2012





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Customer References

Trusted by Over 300 Active Customers

No matter how large or small our customer's business is, our mission is to help our customers lead the industry and grow their business a better way.

Top 10 Customers



and More



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Partner to Lead

Thank You!

Thank You for Your Interest in Intikom

To request a quote, schedule a demo, or any questions and concerns, please feel free to contact us.



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Monday - Friday. 8 AM - 5 PM



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Monday - Friday. 8 AM - 5 PM



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JAKARTA (Service Center)

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SURABAYA

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BATAM

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