Healthcare providers, like other traditionally in-person businesses, need to prepare for a future where they have to meet the needs of patients more efficiently by focusing themselves on fulfilling care-giving services virtually.

Strategic decisions made by healthcare providers today, will determine how ready they will be for a future where patients expect their healthcare to be seamless and as convenient as online shopping.

PopcornApps provides this strategic solution for healthcare providers by leveraging Microsoft Dynamics 365 for patient care management.

The system provides appointment booking, prescription fulfillment and diagnostic test booking all in one user journey. These transactions and activity data are funneled into Microsoft Dynamics 365 for patient 360 and other intelligent reports, to provide a foundation for preventive care services and condition management of the patient.
Patient 360°

Enables digital transformation for a healthcare provider with a focus on efficient, expeditious and ergonomic process flow both for the patient and the healthcare workers. Built on Microsoft Dynamics, MobiCure builds on the Microsoft Healthcare accelerator, adds functionality for scheduling, Telehealth, prescription and condition management. Moreover, functionality for sales, marketing and customer service brings together the capability for an end-to-end healthcare business enablement.
Patient Profile

Secure & authenticated registration

- User Profile
- Notifications (Alerts & Reminders)
- Health Summary
- Appointment History
- Prescription Renewal & Reminders

Doctor search & availability

- Search for a doctor
- Review detailed information, Credentials & Reviews
- Doctor Details
- Availability & Appointment Booking
- Review & Feedback
Pre-Consultation

A patient is required to fill out a questionnaire

- Digital waiting room
- Pre-consult questionnaire
- Symptom Checker

Consultation

Digital doctor-patient interaction over voice, video & chat

- Audio, Video and chat
- Upload media, such as a photo of the impacted area
- Doctors can fill out a Case Sheet
- Prescribe medications
Integration
Enabling a 360° view of the patient
- Patient Health Records (EPIC)
- Pharmacy for prescription orders & refills
- Insurance provider
- Diagnostic Tests

Payment Management
- Insurance Copay
- Billing / Invoice
- Payment using Credit Card, HSA / FSA account

Customer Service / Support
Omnichannel Customer service
- Get support
- Unified Service Desk to resolve billing or other issues

Reporting & Analytics
Insights on historical data
- Administrator Dashboards
- Analytics and Reports
- Effectiveness of Consult

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