

# Digital Concierge

*Conversational Bot for Your Employees / Partners*

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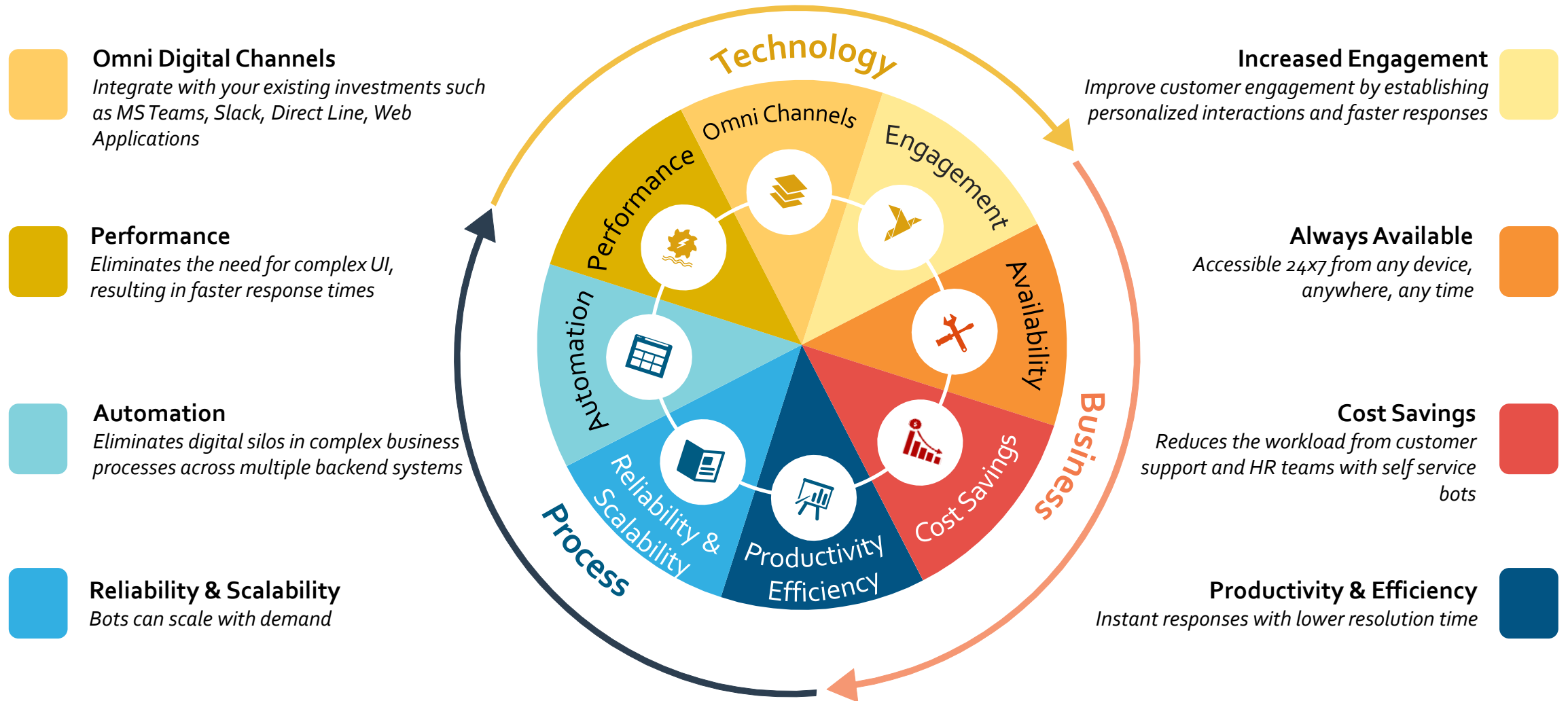
Emtec's Digital Concierge solution is a conversational bot that:

- seamlessly integrates with the organization's supporting systems and collaboration channels such as MS Teams, Slack, Direct Line, Web or other social media applications
- provides a secure, unified and omni-channel conversational interface
- helps eliminate digital silos

Digital Concierge is not a product, it is a solution customized for your business processes and system of records to achieve maximum ROI and employee engagement.

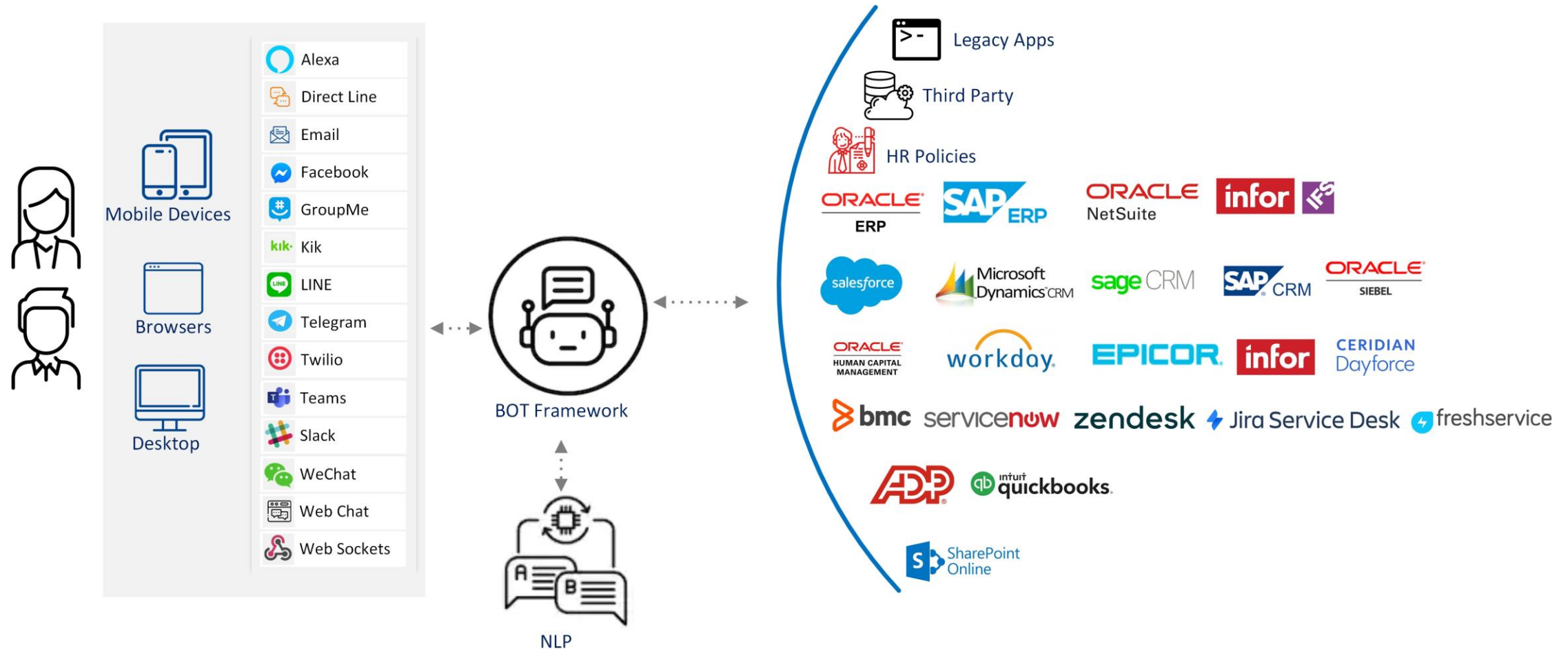


# Benefits of Conversational Bots



# Digital Concierge

Digital Concierge is specifically designed to handle common tasks such as recruitment, onboarding and retention to employee offboarding, time & absence management, benefits & policies etc.



# Digital Concierge Use Cases

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## Project & Time Management

Enter time with few clicks from device of your choice



## Absence Management

Apply and manage your leaves with simple and intuitive interface



## Benefits

Information about your benefits and provider details at your fingertip



## HR Policies & Guidelines

Ask any question related to HR policies in natural language



## Expense Submission

Take a picture and submit your expenses and assign them to right project for tracking



## Approvals

View and approve pending requests from the bot



## Referral

View all open positions and submit referrals from the bot



## FAQ

Get answers to frequently asked questions from the chatbot



## Employee Onboarding & Training

24x7 self-service customer support with option to transfer to live agent during office hours



# Why Emtec ?



## ...Our Key Differentiators

CLIENTS NEED	OUR USP
Partner who delivers Digital Transformation	<b>Proven</b> track record of delivering <b>innovative digital solutions</b>
Dependable Partner	<b>Tech-savvy right sized</b> team going beyond the obvious expectations
Agility & Scalability	<b>Lean &amp; Agile</b> - big enough to address your needs but small enough to care

# Contact us to get started with your first Digital Concierge!

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