



Vendor Bank Approvals

For Microsoft Dynamics 365 Business Central

- Full User Guide -

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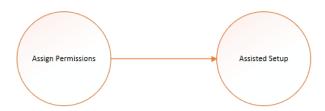
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Setup and permissions



Go through the assisted setup to tailor the app to your processes and assign permissions to users for them to access required areas.



Assign Permissions

The app provides 3 permissions to be assigned to users:

- ASQIT-VBA-ADMIN. Assign this role to a user who can change parameters in *Vendor Bank Approval Setup* and send the licence request. The user with this role is not granted access to
 vendor information.
- ASQIT-VBA-USER. Assign this role to any user that uses vendor bank approvals. The user will have read-only access to vendors and vendor banks, and read-only access to workflows.
- ASQIT-VBA-WF. Assign this role to a user who can create and enable workflows. The user with
 this role is not granted access to vendor information or vendor bank approval setup.

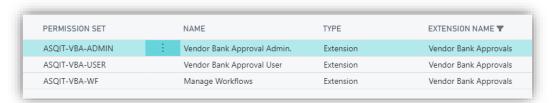


Figure 1 - User permission sets

The same user can have multiple app permissions assigned, for example, the user that can change app settings, create and enable workflows and send vendor banks for approval will have to have all permission sets assigned.

Assisted Setup

To complete the app setup, go to the Assisted Setup page and start the Set Up Vendor Bank Approvals:

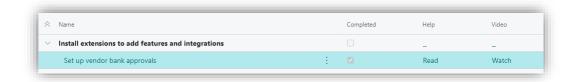


Figure 2 - Assisted Setup

The assisted setup takes you through the steps a few steps. The first two steps define when would system restrict using unapproved vendor bank accounts. To understand what option(s) is the best

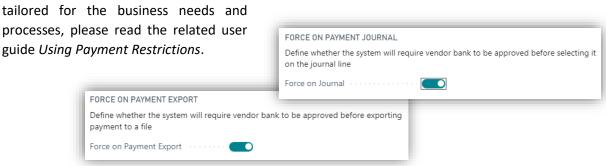


Figure 3 - Restriction Options

The next step allows to enable Change Log. If the change log is already enabled, the indicators would show that. If it's not enabled, use *Enable Change Log* button to automatically enable change log. For

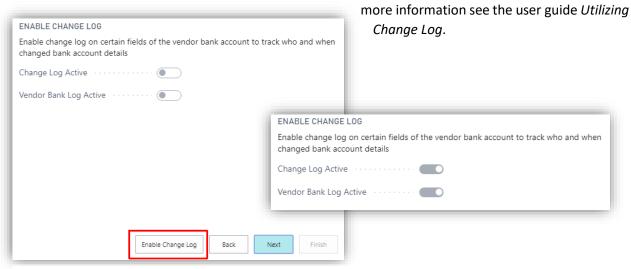


Figure 4 - Enable Change Log

The next wizard step shows if any workflows for approving vendor bank account is created. You can navigate to workflows by using Workflows button. To learn more about creating a workflow from the

Workflows.

CREATE AND ENABLE WORKFLOW
Create workflow from the template and enable it to allow vendor bank approvals
Workflow Enabled

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Create workflow from the template and enable it to allow vendor bank approvals
Workflow Enabled

Workflow Enabled

Workflow Enabled

Workflow Enabled

Workflow Enabled

Figure 5 - Workflows

Next review and schedule the job queue that sends reminder emails to a specified recipient on vendor bank accounts that are open or pending approval. Use *Set Suggested* to set the job queue to run at 6am every weekday, or hit "assist button" and create the schedule yourself:

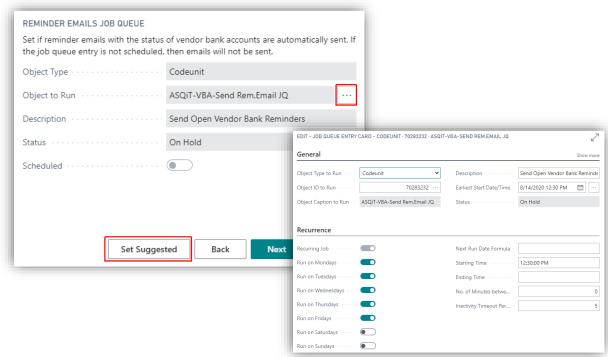


Figure 6 - Send Reminder Email Job Queue

If you do not wish to send reminder emails, then Job Queue entry should not be scheduled.

The email to send the reminder to is set on the next step, together with an option whether to send a reminder when there are no open or pending approval banks:

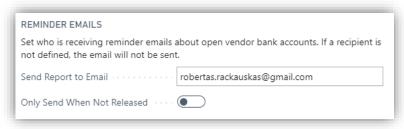


Figure 7 - Reminder Email recipient

The default email layout is this:

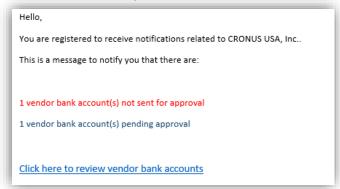


Figure 8 - Email layout

Switching off the "Only Send When Not Released" means that email will be sent even if there are no open or "pending approval" vendor banks in the company.

And at last the SMTP Mail Setup must be configured for automated reminder emails to be sent. If you choose not to send reminder emails, this step can be ignored. Click assist button to open the setup for configuration:

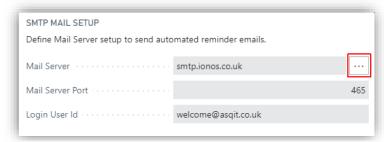


Figure 9 - SMTP Setup

If change log is enabled and workflow is created and enabled, system will mark the setup as Completed



Figure 10 - Setup completed

Vendor Bank Approval Setup

All options from the assisted setup are accessible in the app setup called Vendor Bank Approval Setup

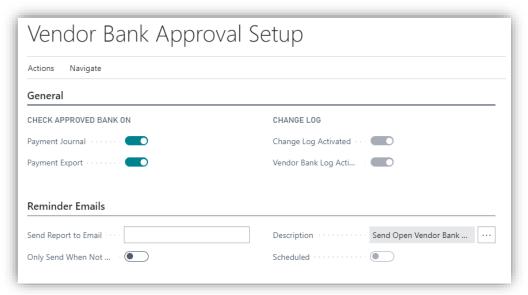


Figure 11 - Vendor Bank Approval Setup

Setup Workflows



Workflows are required to control Vendor Bank Account approval process and define who can approve changes to vendor bank accounts.



Create Workflow from Template

To create Vendor Bank Account approval workflow, open Workflows page and click 'New Workflow from Template'. Select **Vendor Bank Approval Workflow** from the *Purchases and Payables* section. This template is created by the app. System will create the workflow to manage vendor bank approvals:

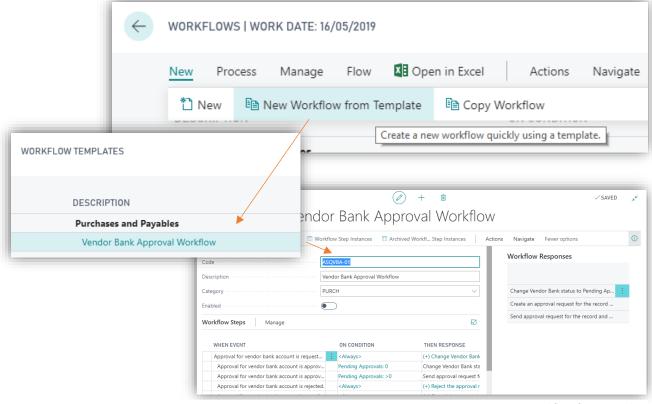


Figure 12 - Create Workflow from Template

. . .

Setup Workflow Approvers

Before the workflow is enabled, approvers need to be assigned. The structure of approvers depends on the business processes. In this example we review two types of approvers – a single approver or approver group.

To assign approvers, while on the Workflow page click on the first Response in the list 'Change Vendor Bank status to Pending Approval.' System opens all responses with this group. Select the second one (Create Approval Request...) to see what approver structure is available:

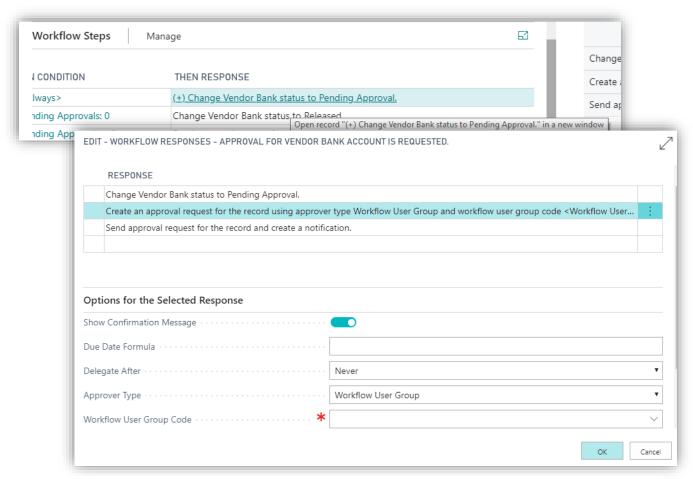


Figure 13 - Options to set approval structure

Select appropriate *Approver Type*. Standard Dynamics 365 Business Central types can be used. We will review two of them:

- **Workflow User Group**. This option is used when a vendor bank account must be approved by more than one user.
- Specific Approver. This option is used when there is a specific person in business approving all vendor bank accounts.

Setup Workflow User Group

To use Workflow User Group, such group must be created first. To create a new group from the workflow, click to select the Workflow User Group Code and then click 'Select from full list':

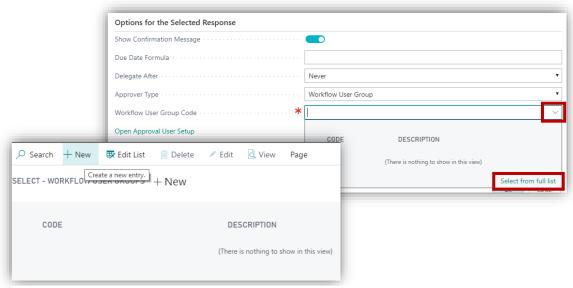


Figure 14 - Create new Workflow User Group

Set Code, Description and define all users that need or can approve the Vendor Bank Account. The field Sequence No. denotes in what order the approval will go through the users. If the Sequence No.

is the same, the approval must be approved by all users at any order.

Click OK to select the created workflow user group onto the Workflow.

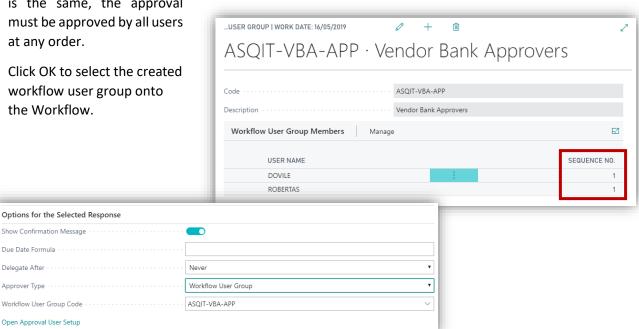


Figure 15 - New Workflow User Group selected

Setup Specific Approver

If there is only one person in the business that approves any new or changed vendor bank accounts, set *Approver Type* to *Approver; Approver Limit Type* to *Specific Approver* and select the user to approve bank accounts as *Approver ID*:

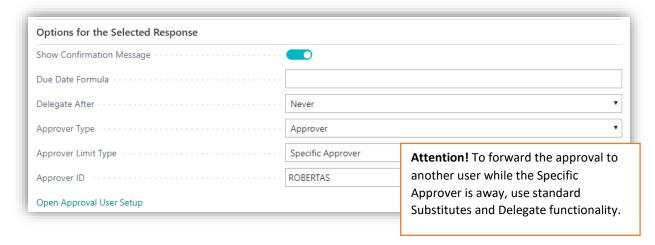


Figure 16 - Specific Approver

Enable Workflow

As the final step, click Enabled on the Workflow page, which will allow approval requests to be sent from the Vendor Bank Accounts:

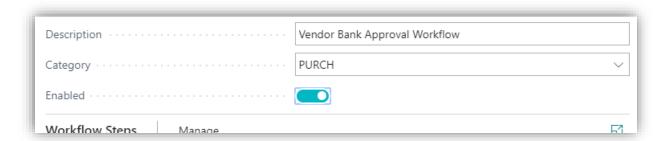
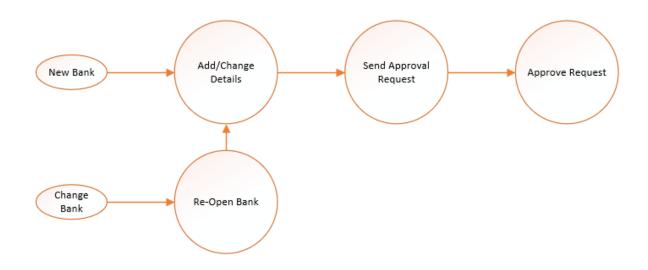


Figure 17 - Enable Workflow

Approve Vendor Bank Accounts



Approve vendor bank accounts to restrict changes to Branch number, Account number, IBAN and SWIFT code.



Protecting Vendor Bank Account Information

To protect vendor bank details from illicit changes, system will prevent users from changing *Bank Branch Code*, *Bank Account No., IBAN* and *SWIFT Code* when the vendor bank *Status* is either *Pending Approval* or *Released*.

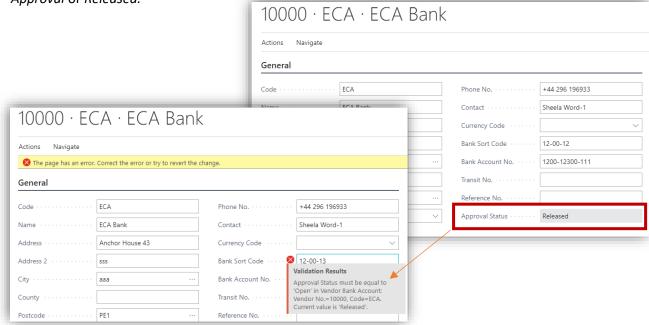


Figure 18 - Error when changing Released bank account information

When approval workflow is not enabled, system allows changing the status manually by using *Release* and *Reopen* functions:

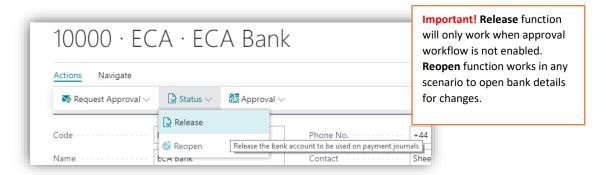


Figure 19 - Manually Release and Reopen account

Vendor Bank Account can have following statuses:

- **Open**. Vendor Bank Account is open to changes. Any information on the card can be added, changed or removed.
- **Pending Approval**. Only used when approval workflow is enabled. This bank account is sent for approval. **Branch Number**, **Account Number**, **IBAN** and **SWIFT Code** fields are locked.
- **Released.** Vendor Bank Account is approved. *Branch Number, Account Number, IBAN* and *SWIFT Code* fields are locked.

Send Approval Request

When a new vendor bank is created or existing bank has been modified, the changes must be approved. To start the approval process, click 'Send Approval Request'. If the approval workflow is enabled, system will create the approval request and change the Vendor Bank Account status to Pending Approval.

...COUNT CARD | WORK DATE: 16/05/2019

10000 · ECA · ECA Bank

ECA

ECA Ban

Phone No.

Bank Sort Code

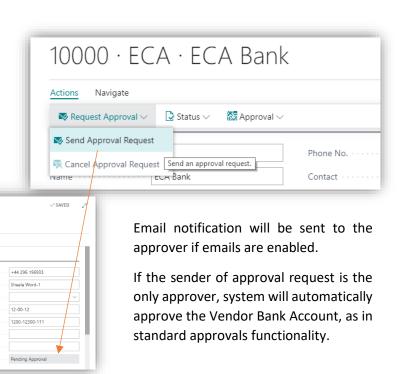


Figure 20 - Send Approval Request

Review Approval Request

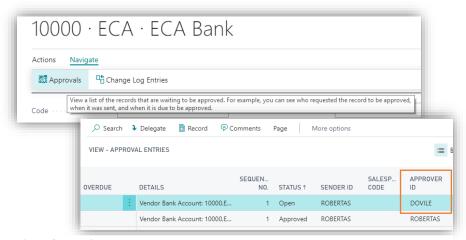


Figure 21 - Review Approvers

To see who needs to approve the Vendor Bank Account once the approval is sent, open the account card and click *Navigate, Approvals*. System opens the approval path. The line with status *Open* holds the user ID of the approver.

If you are the Approver or Approval Administrator, you can Delegate the approval from this page.

Cancel Approval Request

If the approval request was sent by mistake, or the sender has spotted issues with the information, the approval request can be cancelled by clicking *Cancel Approval Request* on the Vendor Bank Account card. System changes the Status of Vendor Bank Account back to Open.

Notification email can be sent to the approver if notification dispatching is set to send emails in standard Dynamics 365 Business Central setup.

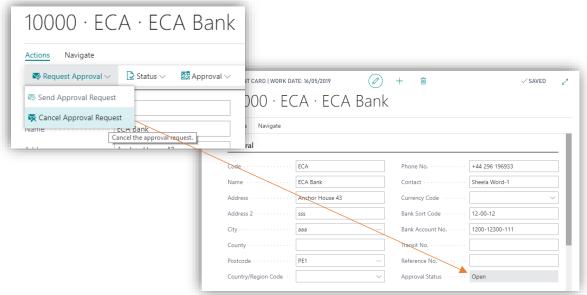


Figure 22 - Cancel Approval Request

Action Approval Request

When the approval request is received by the approver, three actions can be taken – approval request can be delegated, rejected or approved. These actions are available on the Vendor Bank Account card page, together with access to approval comments.

Only the approver can Approve or Reject the approval request.

Approval delegation can be actions by the approver or Approval Administrator.

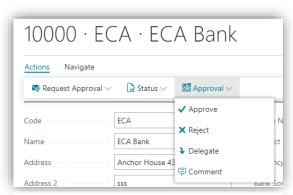


Figure 23 - Approval Actions

Delegate Approval Request

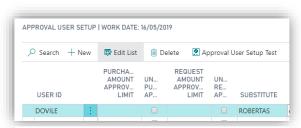


Figure 24 - Delegate Approval Request

Approver or Approval Administrator can delegate the approval. Based on the Approval User Setup, system will forward the approval request to the 'Substitute' of the current approver.

If notification setup is set to send emails, the email notification will be sent to the Substitute user.

Reject Approval Request

If the change is not accepted, the approval request can be Rejected. Comments can be added to the record before rejection, for the requester to see. If notifications are set to send emails, the requester receives the email about rejected approval:

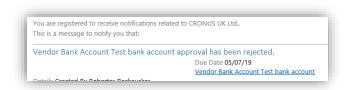


Figure 25 - Rejected approval request

After rejecting the approver request system sets the Vendor bank Account status back to *Open*. The data does not revert to the previous state, but it becomes open to changes.

Approve Approval Request

When the request is actioned as Approved, system will change the bank status to *Released* and send an email notification to the requester:

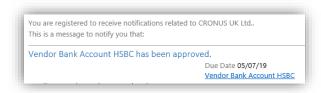


Figure 26 - Approval Request approved

When the bank account is *Released*, users cannot make changes to *Bank Branch No.*, *Account No.*, *IBAN* and *SWIFT Code* fields.

Review Approval Request Statuses

The *Vendor Bank Approval Review* page shows all vendor bank accounts in the system and the approval status for each of them. Such view makes it easy to find which banks are sent for approval and which banks are still open for changes:

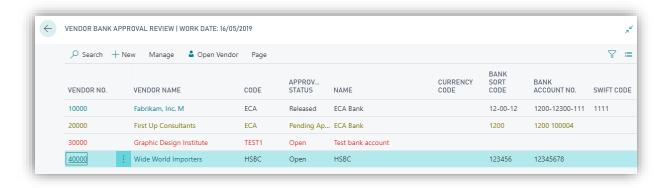


Figure 27 - Vendor Bank Approval Review

Using Payment Restrictions



Restrictions can be imposed on the Payment Journal to prevent from using unapproved vendor bank accounts.

Setup Restrictions

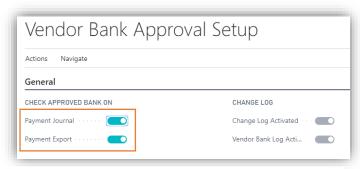


Figure 28 - Vendor Bank Approval Setup

Two levels of restrictions can be set on the Vendor Bank Approval Setup: restriction on journal lines (*Payment Journal*) and restriction on payment export (*Payment Export*).

It is important to understand which combination of restrictions works best for the business as each one will force a

different approach to payments.

Restrict Journal Lines

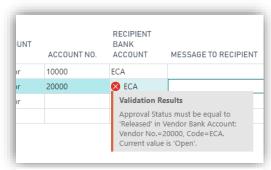


Figure 29 - Unapproved vendor bank account selected

When restriction on journal lines is set, system will not allow selecting the unapproved Recipient Bank Account for the vendor. Whenever such bank account is selected on the journal line, system will show the Validation Error.

If the selected Vendor has the preferred bank account that is not approved, system ignores such bank account on the journal line resulting in empty Recipient Bank Account.

It is recommended to review bank approval status regularly to make sure bank accounts can be selected on the journal lines. Open the *Vendor Bank Approval Review* page and review the statuses of all preferred bank accounts (*Is Preferred Account* is *Yes*):



Figure 30 - Vendor Bank Approval Review

Restrict Payment Export

When restriction on payment export is set, system will not allow create payment file or transmit to bank with unapproved Recipient Bank Accounts on the journal, resulting in the approval validation error:

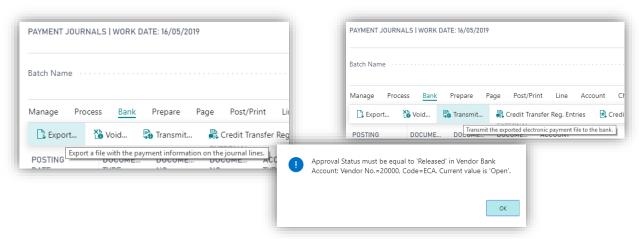


Figure 31 - Error with restricted Payments

It is possible to check if all bank accounts on the journal are approved, by opening *Bank Approval Review* from the *Navigate* option. The page shows bank accounts used on that payment batch only:

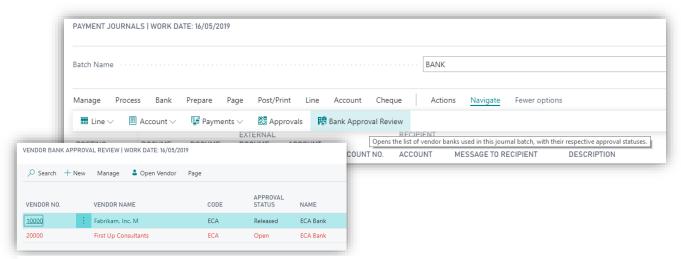


Figure 32 - Vendor Bank Approval Review

Utilizing Change Log



When correctly set up, change log will capture changes to your data: data before and after change, who and when made the change.



Enable Change Log

To start collecting data changes, the Change Log must be enabled, and parameters set to which changed data the log is created. It is recommended to activate change log for the most sensitive data, for example Vendor Bank Accounts.

Change Log can be enabled in standard way using the Change Log setup. However, to enable change easily, go to Vendor Bank Approval Setup. It shows whether the change log is activated (*Change Log Activated*) and if it is setup do track changes to Vendor Bank account fields (*Vendor Bank Log Activated*).

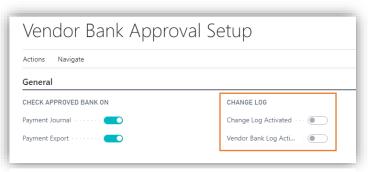
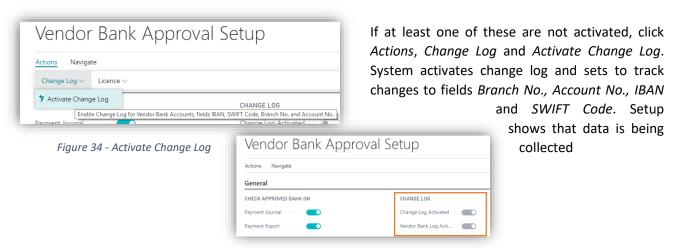


Figure 33 - Vendor Bank Approval Setup



Review Data Changes

30000 · TEST1 · Test bank account

Actions Navigate

Mapprovals □Change Log Entries

View change log to track who and when changed the bank details.

When the Change Log is activated, the changed data is being collected at the Change Log Entries. To quickly access changes made to the vendor bank account, open the vendor Bank Account page and click *Navigate* and *Change Log Entries*.

Figure 35 - Open Change Log Entries

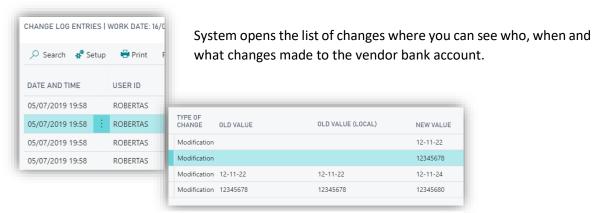


Figure 36 - Change Log Entries

To disable tracking of changes, go to Change Log Setup and disable the tracking or remove Vendor Bank Account from the tracked tables.

Request a New Licence



Trial licence is given for one month. Order a new Licence for each Business Central company where the App will be used.



Send Licence Request

Send a licence request to our App Support to get the new licence generated. The licence is generated for the specific company in Business Central, therefore it is essential to send the licence request using App tools, that will include all required information in the email for licence creation.

Check Licence Expiry Date

When the App is installed, system generates the Trial licence that is set to expire after a month. To check the expiry date, go to *Vendor Bank Approval Setup*. Licence tab displays the type of the licence and the expiry date.

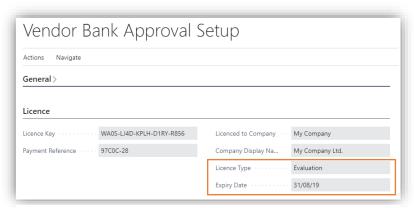


Figure 37 - Licence expiry date

Send the Licence Request

To order a new licence please contact us at AppSupport@asqit.co.uk. We will answer your email within 2 working days and guide you on the acquisition of the licence. You can check our prices at our website here.

Install New Licence

Once the licence is acquired, we will send it to you via email. Go to the *Vendor Bank Approval Setup* and select *Enter New Licence*. Then type the new licence in and click OK. The Licence Information page will be updated and show the new *Expiry Date*.

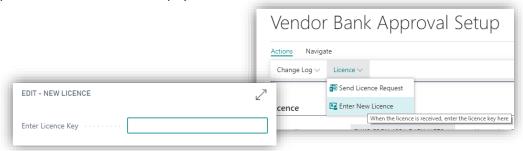


Figure 38 - Enter New Licence

If the licence ordered was *Unlimited*, the Expiry Date is shown as *Unlimited*



Figure 39 - New licence is entered