

Upskill with Dynamics 365 and Power Platform certifications

Advance your career, earn recognition, and validate your technical expertise for current and future industry job roles with Microsoft Certifications for business applications.

Building your confidence in Dynamics 365 and Power Platform solutions can help you bring your customers and business together and turn ideas into impactful solutions with real-time insights that drive results. Visit the [certifications page](#) to get started.

Dynamics 365 Sales Functional Consultant Associate

Sales functional consultant associates implement solutions that support a sales lifecycle to meet revenue targets, business strategies, and company objectives using Microsoft Power Platform.

Dynamics 365 Marketing Functional Consultant Associate

Marketing functional consultant associates implement solutions that attract and convert leads, build brand awareness, and standardize messaging, using Microsoft Power Platform, Dynamics 365 applications, and Microsoft 365 applications.

Dynamics 365 Customer Service Functional Consultant Associate

Customer service functional consultants build CX solutions that leverage AI to drive actionable insights that anticipate customer needs.

Dynamics 365 Field Service Functional Consultant Associate

Dynamics 365 functional consultants configure the Field Service application, implement solutions that manage the field service lifecycle, and deploy the Connected Field Service IoT solution.

Power Apps + Dynamics 365 Developer Associate

Power Apps and Dynamics 365 developer associates work with Power Apps model-driven apps in Dynamics 365 to design, develop, secure, and extend Dynamics 365 implementations.

Data Analyst Associate

Data Analysts help businesses to maximize the value of their data assets using Microsoft Power BI.

Dynamics 365 + Power Platform Solution Architect Expert

Dynamics 365 and Power Platform Solution architect experts lead successful implementations and focus on how solutions address the broader business and technical needs of organizations.

Power Platform App Maker

App makers build solutions to simplify, automate, and transform processes and tasks using Microsoft Power Platform.

Power Platform Fundamentals

The Power Platform fundamentals certification provides a foundational understanding of Microsoft Power Platform, from business value to core product capabilities.

Dynamics 365 Fundamentals

The Dynamics 365 Fundamentals certification provides foundational knowledge of Dynamics 365 capabilities and Microsoft cloud computing.

Customer Engagement (CRM)

Build stronger relationships, track leads, and deliver actionable data.

Finance and Operations (ERP)

Unify and automate business processes to improve productivity.

Power Platform

Foster innovation with app tools, data-driven insights, and virtual agents.

Dynamics 365: Finance and Operations Apps Solution Architect Expert

Solution architects for Finance and Operations apps are trusted advisors who work with implementation teams to define solutions, providing critical guidance throughout the product lifecycle.

Dynamics 365: Finance and Operations Apps Developer Associate

Finance and Operations apps developer associates leverage experience working with Dynamics 365 apps to design, develop, secure, and extend Dynamics 365 implementations.

Dynamics 365 Finance Functional Consultant Associate

Finance functional consultant associates unify global financials, automate tasks and workflows, and streamline customer ordering, selling, invoicing, and reporting.

Dynamics 365 Supply Chain Management Manufacturing Functional Consultant Associate

Supply chain manufacturing functional consultants implement manufacturing business solutions to meet customer business requirements, specializing in one or more feature sets of Dynamics 365 Finance and Operations.

Dynamics 365 Supply Chain Management Functional Consultant Associate

Supply chain management functional consultants implement supply chain management practices, including procurement, trade, logistics, warehouse management, and transportation management, specializing in Dynamics 365 supply chain management feature sets.