

Sign in and earn points when you place an order!



Now offering delivery
from all locations

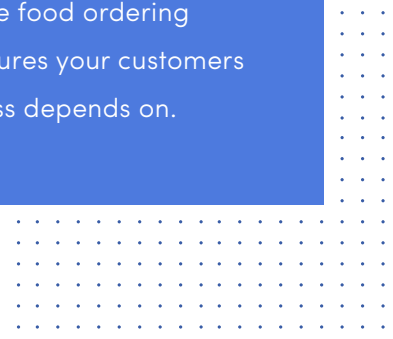
[Order now](#)

An online food ordering solution for restaurateurs

Amicis Lifestyle | Online Food Ordering e-commerce extension to Dynamics 365 Commerce creates online food ordering capabilities with the features your customers expect and your business depends on.



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Why Amicis Lifestyle | Online Food Ordering?

Amicis Lifestyle Food & Beverage, a complete end-to-end solution for restaurants, now takes your operations to the next level by extending the e-commerce capabilities within the Dynamics 365 Commerce platform for online food ordering.



01

The features your customers expect and your restaurant depends on

With Amicis Lifestyle's e-commerce extension, restaurants can offer online food ordering with all the essential customer facing and back office functionality while taking advantage of the features that the powerful Dynamics 365 Commerce platform delivers, such as AI-driven customer insights, product recommendations, loyalty and curated lists, advanced analytics and reporting, localization and fiscal integration, data security and fraud protection.

02

Back Office Key Features

- **Menu Management:** Centralized management of menus by hierarchy, multi-level categories and sub-categories dynamically displayed to all channels
- **Inventory:** Accurately adjusted in real time and tracked as customers make modifications and substitutions to their orders
- **Kitchen management:** Automated order routing through configurable kitchen workflows, capacity management and real-time metrics to react to performance data
- **360 view of customer:** Online customers are automatically added to stores
- **One Version:** One database for end to end data management. Publish items to stores and e-commerce from one source and make changes in near real time across all channels
- **Delivery Management:** Driver app (Android and iOS), driver chat, automate driver pay, auto-dispatch to drivers based on specific criteria, tailor criteria by site, create and split drivers into teams, create and manage campaigns and measure performance, manage it all in an intuitive dashboard with live stats and intelligent reporting

03

Online Food Ordering

- Online ordering for delivery or pick up at the nearest location or the restaurant of choice and track order online, via email or mobile notifications
- Access restaurant loyalty programs and view order history, see product ratings and reviews
- Customers can make modifications and substitutions to their online orders and view nutrition and allergen information that is updated in real time as they make a change, or bypass customization of their order and add directly to cart
- Offer combos and meal bundles, advertise the latest promotions, and upsell and cross sell via AI driven product recommendations, curated lists and more



Get the most from your software investment

Our solutions grow and adapt to new business needs as your customer demands change and new selling channels emerge. Having the right software in place is just part of the equation – you must be able to rely on expertise to guide the deployment of both the technology and the right processes to support it.

At Amicis Solutions, our Professional Services team has extensive experience serving businesses in the retail and hospitality industries. We bring knowledge of industry best-practices and a wide range of consulting services to projects of any size or level of complexity, and we support our customers comprehensively, with reliability and efficiency.



Contact us today to learn how we can support your business.

About Amicis Solutions

We are the go-to provider of services and support for [Microsoft Dynamics 365](#), a best-of-breed combination of ERP and CRM functionality, for the retail and hospitality industries. Our clients in North America rely on us to help them get the most from their [Microsoft Dynamics 365 Commerce](#) investment. Our suite of best-in-class, fully integrated proprietary solutions are robust yet flexible and easy to use, enabling businesses to meet and exceed customer expectations – all while helping them streamline operations and eliminate unnecessary costs.

Learn how we can support your organization by visiting www.amicissolutions.com today.

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