



Patients today are taking more active role in medical decision-making. Healthcare institutions are recognizing this shift towards increased patient autonomy and need for collaboration. Wipro's Complete Care solution built on Microsoft Dynamics 365 provides platform for various healthcare stakeholders to collaborate to deliver 'best in class' care to patients.

Wipro's Complete Care solution is one stop solution to enhance collaboration between patients, care teams, physicians/specialists, Payers and various other stakeholders.

## Key takeways



Empowering patients with self-service



Remote monitoring patient's vitals



Personalized surveys for patient outreach



Promoting collaboration between care team members



Providing outpatient and inpatient business process support

Wipro's Complete Care solution on Dynamics 365 connects all health stakeholders, provides personalized services and enables improved patient and practitioner's engagement.

## Key benefits

Patient experience is fragmented across key stakeholders – Health care providers, specialists/care givers and payers. Creating awareness on niche diseases, new medicines and markets is a challenge. Consistent touchpoints inside as well as outside the doctor's office are conduits to successful healthcare.

There is imperative need for internal collaboration and personalized care for patients. Wipro's Complete Care platform provides below benefits to enable the same.

- One platform with multiple capability support –
  One stop solution
- Patient 360 view Patient conditions, medications, timeline of interactions, EMRs etc

- Enhanced collaboration between various healthcare stakeholders
- Empowering care teams to work efficient and make effective decisions
- Engaging and motivating patients to better support their health
- Preventing health emergency through proactive remote monitoring
- Education and support to patients with rare diseases
- Faster time to market for any healthcare provider systems

## **Features**



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