



Healthcare Bot Service

Conversational AI for Healthcare

The Microsoft Healthcare Bot service is a cloud service that empowers healthcare organizations to build and deploy, AI-powered virtual health assistants and chatbots that can be used to enhance their processes, self-service, and cost reduction efforts.

Built-in healthcare intelligence

The Healthcare Bot comes with built-in healthcare AI services, including a symptom checker and medical content from known industry resources, and language understanding models that are tuned to understand medical and clinical terminology.

Customizable and extensible

You will receive your own white-labeled bot instance that can be embedded within your app or website. You can customize the built-in functionality and extend to introduce your own business flows through simple and intuitive visual editing tools.

Security and Compliance

The service aligns to industry and globally recognized security and compliance standards such as ISO 27001, 27018, and CSA Gold and GDPR and provides tools that help our partners create HIPAA compliant solutions.

Useful Documentation:

- [Healthcare Bot Project Page](#)
- [Healthcare Bot Technical Documentation](#)
- [Healthcare Bot Tech community](#)
- [Healthcare Bot Partner Directory](#)