

# CLUSTER REPLY

[www.clusterreply.eu](http://www.clusterreply.eu)



**Cluster Reply helps customers in taking  
advantage of Microsoft cutting edge  
technology and solutions since 1996**

# CLUSTER REPLY

## AREAS OF EXPERTISE

### Modern Workplace

- Modern Business Process and Content Management
- Migration and Change Management
- Organizational Effectiveness
- Office365
- Modern Develop Deployment
- Modern Desktop Managed Services
- Device
- Enterprise-level Identity protection
- Control and Protect Information
- Regulatory Compliance
- Proactive attack detection and prevention
- EMS
- Meetings with PSTN dial-in
- Cloud PBX enablement



### Business Application

- Customer Service
- Field Service
- Project Service Automation
- Talent Management
- Retail
- Finance and Operations
- Sales
- Marketing



### Apps and Infrastructure

- Hybrid Networking
- Hybrid Storage
- High Performance Computing
- Data Center Transformation
- Windows Server Apps on Azure
- Extending Azure with Azure Stack
- Development and Test + DevOps
- SAP on Azure
- Red Hat on Azure
- Hybrid Infrastructure Security and Management
- Backup, Archive and DR
- DevOps
- Customer Facing – Digital Marketing
- Customer Facing – Mobile
- Customer Facing – Transactional Apps/eCommerce
- Customer Facing – Gaming
- Customer Facing – Media
- App Modernization and Integration



### Data and AI

- Data Platform Modernization and Mission Critical Applications
- Oracle Migration to SQL/Azure
- Data Warehousing and Big Data
- Business Analytics and AI
- Modern Business Intelligence
- IOT PaaS Solutions
- IOT SaaS Solutions



# MICROSOFT COMPETENCIES

## CLUSTER REPLY

**Gold** Application Development  
**Gold** Application Integration  
**Gold** Cloud Customer Relationship Management  
**Gold** Cloud Platform  
**Gold** Cloud Productivity  
**Gold** Collaboration and Content  
**Gold** Communications  
**Gold** Data Analytics  
**Gold** Data Platform  
**Gold** Datacenter  
**Silver** DevOps  
**Silver** Enterprise Mobility Management  
**Gold** Enterprise Resource Planning  
**Gold** Messaging  
**Silver** Project and Portfolio Management



# AWARDS

## CLUSTER REPLY

2017

2017 Cloud Transformation Azure

2016

2015-2016 Digital Transformation Partner of the Year

2016 Enterprise HiPo Partners: Emerging  
Azure Partner of the Year

2015

FY15 Premier Partner for Microsoft  
Analytics Platform System

2014

2014 Inner Circle for  
Microsoft Dynamics



2014  
Microsoft  
Worldwide  
Partner  
Conference



ITALIAN PARTNER AWARDS

Cluster Reply S.r.l.

Enterprise Digital Transformation Italian Partner of The Year 2014

Microsoft Partner Network

2013

Years 2011-2013: National  
System Integrator - Italy



Microsoft Partner

2012

Desktop Deployment Partner of The Year 2012



www.reply.it

Microsoft  
Partner Network



# CLUSTER DYNAMICS OVERVIEW



# CLUSTER DYNAMICS

We are specialized in **Microsoft** technology **Consulting** and **System Integration** services on **Business Application** and **Data & AI**.

## Business Process Analysis

- Business Process Analysis on different Scenario
- Process Mapping/Engineering

## Project Management & PMO for IT

- Project Management in Internal & External Project
- PMO

## Demand Management

- Support on Demand Management Function
- Requirement Design and Prioritization

## Application Portfolio and Architecture Assessment

- Application Portfolio Assessment on complex scenario
- IT Roadmap and driver analysis

## Architecture design and capacity planning

- Architecture Design, feasibility analysis
- Capacity Planning for IT Solutions

## Platform/Product evaluation and Proof of Concept

- Evaluation of Product and Platforms
- POC realization



# CLUSTER DYNAMICS ON MICROSOFT APPSOURCE



EXIL - Extended Italian Localization

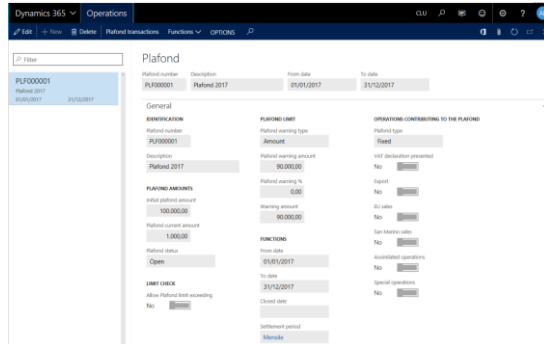
By Cluster Reply  
Dynamics 365

Allow your organization to fulfill  
the legal requirements for Italy

Free trial

**EXIL – Extended Italian Localization** is an add-on for Dynamics 365 for Operations that extends the standard Italian localization. It consists of 17 functionalities including regulatory requirements and competitive features.

[To learn more](#)



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