Point of sale powerful enough to run your entire restaurant

Amicis Lifestyle for food and beverage empowers restaurateurs with a point of sale platform capable of unifying the entire restaurant operation

Microsoft
Cloud Solution Provider

t: +1 (770) 753-6452

e: info@amicissolutions.com

w: www.amicissolutions.com

Solution Overview

Profit margins are invariably thin in the food service industry. Restaurants of all sizes look for ways to reduce costs and streamline operations – all while ensuring guests' expectations are met and they have a great overall experience that earns their repeat business. As a result, more and more hospitality and food and beverage businesses are turning to technology to help.

The Food & Beverage functionality within Amicis Lifestyle empowers food and beverage establishments, hospitality brands and retailers to create the experiences their customers expect. Amicis Lifestyle for food and beverage is a cloud-based solution built on the powerful Microsoft Dynamics 365 for Finance and Operations platform that helps restaurateurs streamline their operations from front- to back-of-house through to the back office on a single unified commerce platform.

Amicis Lifestyle is also available as a standalone solution that can integrate with any ERP system on the market.

Amicis Lifestyle and Microsoft Dynamics 365 for Finance and Operations provides food and beverage establishments with a complete head office and point of sale (POS) solution that includes support for online and brick-and-mortar stores.

Front of House

Create the experiences your customers expect

- Point of sale
- Self-service Kiosk
- Workflow optimization

Back of House

Streamline workflows to your kitchen

- Kitchen Management
- Integrated Inventory Management
- Intuitive user interface

Back Office

Make fast informed decisions about your business

- Real-time financial performance and analytics
- Centralized configurations
- Streamline processes across your business
- Automate your supply chain for improved inventory optimization
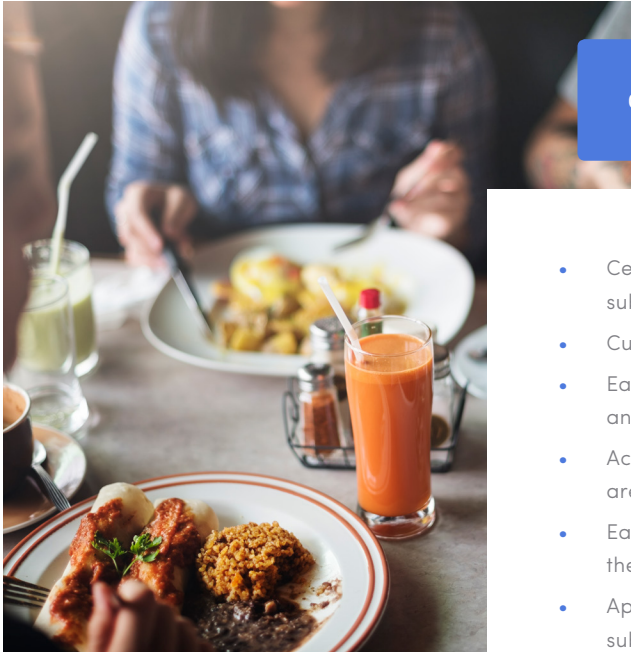
Unified Commerce Platform

Unify digital, in-store and back office operations

- Gain operational efficiencies with a single solution
- Reduce costs and complexity with Microsoft's cloud platform
- Engage with deep insights provided by artificial intelligence

Why Amicis Lifestyle?

Ensure your entire business has what it needs to run smoothly and efficiently. The [Amicis Lifestyle](#) Food and Beverage solution offers the following features and benefits built on [Microsoft Dynamics 365 for Finance and Operations](#):

01

Menu and Recipe Management

- Centralized management of recipes, ingredients, kits, combos, substitutions and modifiers
- Customize orders with ingredients and modifiers
- Easily make modifications and substitutions within kits, combos and recipes
- Accurately track inventory cost by recipe as modifications and substitutions are made at the point of sale
- Easily calculate nutrition values by serving size at the point of sale during the customer order
- Apply allergen inheritance to recipes and adjust as modifications and substitutions are made to orders

Dynamic POS Menus

02

- Centralized configuration with automated screen layouts that automatically populate POS menu button grids
- Conversational ordering workflows at the POS
- Manage menus by hierarchy, multi-level categories and sub-categories
- Works with all types of products (standard product, service item, kit/combo, bill of materials, etc.)
- Tailor POS displays to show the right menus at the right time and at the right POS
- User-friendly menu interface provides multi-page options with the ability to configure product images and button colors for menu groups and items

03 Check Management

- Easily split checks by item or customer while accepting multiple payment types
- Single screen functionality offers full visibility to all checks
- Make payments to all split checks right from the same screen
- Drag and drop gestures and workflow optimization
- Recall check operation to transfer checks from one server to another

04 Kitchen Management

- Automate kitchen printing to appropriate back of house location
- Create kitchen print groups for automated order routing
- Configure kitchen printing workflows by category or product
- Route orders directly to your kitchen display system (KDS)
- Integrate with third-party kitchen display systems (KDS)

05 Table Management

- Manage seating with defined table profiles and assign to one or more channels (i.e. restaurants, stores, etc.)
- Create table profiles by zone, table type and number of seats
- Manage orders by quickly navigating between seats, checks and tables within table view
- Initiate number of seats by table with seat control
- Check out with ease by quickly splitting checks by table or seat
- Conveniently work online or offline with Microsoft Dynamics 365 for Finance and Operations
- Integrate with third-party table management solutions

06 Guest Services Management

- Allow guests to conveniently purchase and redeem services at the POS
- Configure service plans with defined redemption periods
- Easily set up earning and redemption rules by service plans
- Manage and report guest service activity at the POS

> " Designed to help companies unify their end-to-end operations to make fast, more informed decisions that drive growth

Get the most from your software investment

Our solutions grow and adapt to new business needs as your customer demands change and new selling channels emerge. Having the right software in place is just part of the equation – you must be able to rely on expertise to guide the deployment of both the technology and the right processes to support it.

At Amicis Solutions, our Professional Services team has extensive experience serving businesses in the retail and hospitality industries. We bring knowledge of industry best-practices and a wide range of consulting services to projects of any size or level of complexity, and we support our customers comprehensively, with reliability and efficiency.

Contact us today to learn how we can support your business.

About Amicis Solutions

We are the go-to provider of services and support for Microsoft Dynamics 365, a best-of-breed combination of ERP and CRM functionality, for the retail and hospitality industries. Our clients in North America rely on us to help them get the most from their Microsoft Dynamics 365 for Finance and Operations and Microsoft Dynamics 365 for Retail investment. Our suite of best-in-class, fully integrated proprietary solutions are robust yet flexible and easy to use, enabling businesses to meet and exceed customer expectations – all while helping them streamline operations and eliminate unnecessary costs.

Learn how we can support your organization by visiting www.amicissolutions.com today.

t: +1 (770) 753-6452   **e:** info@amicissolutions.com   **w:** www.amicissolutions.com