

**ActivityTools** has been developed to simplify the CRM-internal handling of activities and emails by providing Microsoft Outlook-like visualization options and additional email-related functionalities.



## **Main Functionalities**

- Entity-related Activity Preview: Display all activities related to a CRM record (email, phone, task, service-activities, ect.)
- User-related Activity Preview: Display all activities from the current CRM user
- Included search– and grouping options
- Embed Activity Preview in: Entity-form, Formmenu, Dashboards and CRM sitemap

## **Email Functionalities**

- Signature-editor to design personal emailsignatures
- Automatically insert personalized or default email-signatures to the email content
- Define a default sender (e.g. support / sales) for individual users

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