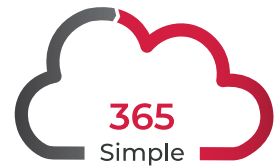


PREPARE FOR YOUR FUTURE WORKPLACE TODAY



Support, Optimize and Manage your Microsoft 365 Investment
and Enhance Your Overall Productivity

SoftwareONE understands that a successful workplace transformation requires a combination of people, process and technology working together to enable change. Our 365Simple solution takes the complexity out of moving your business processes to the cloud by harnessing the power of Microsoft 365 to enhance the productivity of your employees.

Combining the full suite of Office 365 via the cloud – including SharePoint Online, web-based traditional Office applications, OneDrive and Teams – with the power of Windows 10 and the security of Enterprise Mobility + Security (EM+S), Microsoft 365 allows your organization to take the idea of a future workplace, and make it a reality.

SoftwareONE's 365Simple enables you to accelerate the realization of the benefits of Microsoft 365 via planning, design, cost optimization analysis, adoption and migration.

The Benefits of a Future Workplace

- › **Collaboration** – the right technologies help employees stay connected

- › **Communication** – workplaces are evolving and communication methods need to keep pace
- › **Security** – as information becomes more fluid the ability to lock down data is imperative
- › **Flexibility** – remote work is no longer the exception, but a requirements
- › **Change Management** – strong adoption of new ways of working are essential for success

The Value of 365Simple

Now that you've committed to moving towards a future workplace you will realize the benefits of our solution including:

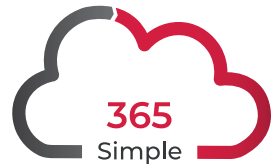
- › **Increase availability with less effort**
- › **Cost optimization**
- › **Reduced risk**
- › **Customer Success Manager & Dedicated Support**
- › **365 Analytics via PyraCloud**



“With SoftwareONE, we found a very competent partner who not only knows the Microsoft product range very well, but also scored from the start with a strategy tailored to our needs.”

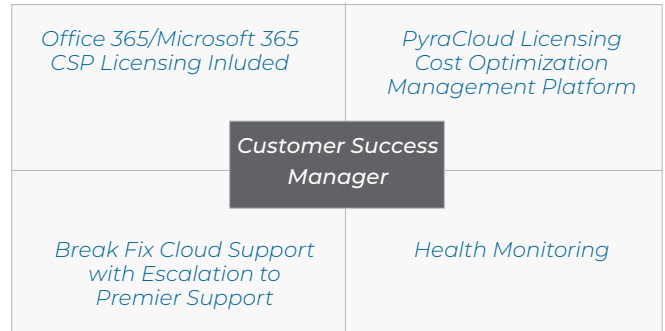
*Linda Szelag, Head of Information Technology,
Welthungerhilfe*

FUTURE WORKPLACE WITH 365Simple



Based on how business needs are changing today with an increasing need for worker productivity and a flexible environment in which to make that a possibility, we have created three levels of 365Simple – detailed below – in order to best fit your current and future business needs.

We combine people, process and technology to ensure the full suite of Microsoft 365 is leveraged for optimal business results.



365Simple (must be licensed with CSP tenant) | Your Answer for Today's Future Workplace

365Simple PREMIUM

365Simple ADVANCED

365Simple

- Office 365 tenant enablement and onboarding
- Support Incident Response
- 10x5 Support (M-F, 7am-5pm local time)
- Response Time SLA: 30 minutes/Priority 1
- Premier Escalation Support
- PyraCloud - Licensing Overview
- Pickit Service (Pictures on demand)
- Term Length: 12 months

- 365Simple
 - 24x5 Support (M-F)
 - Learning Portal/Learning Client
 - SoftwareONE Cloud Insider
 - PyraCloud Analytics for 365
 - Adoption and Workload Usage
 - Real Time vs Historical Dashboard
 - PyraCloud licensing cost dashboard

- 365Simple ADVANCED
 - 24x7 Support
 - Health Monitoring
 - Location-based heartbeat
 - Real Time Service Health Monitoring Dashboard
 - Alerting (email, ITSM)
 - Historical Service Health Monitoring Dashboard

Dedicated Customer Success Manager to ensure customer satisfaction

NOC: Network Operations Center

CUSTOMER

SoftwareONE's 365Simple helps you create the workplace for tomorrow leveraging the latest in Microsoft technologies for a flexible, secure and

accessible workplace. SoftwareONE works with you as a trusted advisor to support, optimize, and manage your Microsoft 365 solutions [Get in touch!](#)