



## ARIA Chatbot Service



Transform your business and optimize your customer service experience using an intelligent, trusted, and secure chatbot platform. Use a integrated solution that improve customer service, while saving costs by reducing call center calls.

### How ARIA Chatbot empowers customer service?

Availability	Reliability	Integration	Analytics
<ul style="list-style-type: none"><li>• Provides a 24x7 customer service experience</li><li>• Services customer in English and Spanish</li><li>• Provides a customer Self Service issue resolution</li></ul>	<ul style="list-style-type: none"><li>• Use an intelligent, trusted, and secure cloud platform that complies with industry security standards</li></ul>	<ul style="list-style-type: none"><li>• Integrate with your enterprise systems to provides issue resolutions</li><li>• Use company knowledge base to support issue resolution</li></ul>	<ul style="list-style-type: none"><li>• Collect data from customer/chatbot experience to improve customer service</li><li>• Use previous issue resolution to train your Chatbot</li></ul>

**ARIA deployed on Microsoft Azure allows companies use Artificial Intelligence (AI) for customer service**

### Product Alignment

#### Microsoft Azure

Azure is a comprehensive set of cloud services that developers and IT professionals use to build, deploy, and manage applications through our global network of datacenters. Integrated tools, DevOps, and a marketplace support you in efficiently building anything from simple mobile apps to internet-scale solutions.

