



ARIA Chatbot Service



Transform your business and optimize your customer service experience using an intelligent, trusted, and secure chatbot platform. Use a integrated solution that improve customer service, while saving costs by reducing call center calls.

How ARIA Chatbot empowers customer service?

Availability

- Provides a 24x7 customer service experience
- Services customer in English and Spanish
- Provides a customer Self Service issue resolution

Reliability

- Use an intelligent, trusted, and secure cloud platform that complies with industry security standards

Integration

- Integrate with your enterprise systems to provides issue resolutions
- Use company knowledge base to support issue resolution

Analytics

- Collect data from customer/chatbot experience to improve customer service
- Use previous issue resolution to train your Chatbot

ARIA deployed on Microsoft Azure allows companies use Artificial Intelligence (AI) for customer service

Product Alignment

Microsoft Azure

Azure is a comprehensive set of cloud services that developers and IT professionals use to build, deploy, and manage applications through our global network of datacenters. Integrated tools, DevOps, and a marketplace support you in efficiently building anything from simple mobile apps to internet-scale solutions.

