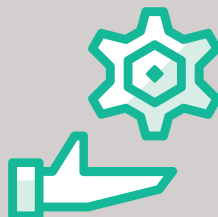


## YOUR BOT-IN-A-BOX

### LiveTiles Bots

**LiveTiles Bots** is a “bot-in-a-box” chatbot builder, powered by Microsoft Azure’s Bot Framework and Cognitive Services, which enables users to create bots with customized abilities tailor made to suit any role, any team, in any organization.

With LiveTiles Bots, a user can change their bot’s abilities and language input recognition skills, then test those changes in real time. They can then deploy their bot to over ten channels with a few clicks, including Microsoft Teams, Outlook, webpages and more.





## Why is this valuable?

LiveTiles Bots effectively removes the time, cost and risk barriers to implementing customized AI in three ways:

### Rapid Deployment

In a matter of minutes, you can create and deploy bots that will have an immediate impact on the productivity of your employees, rather than waiting weeks or months for a custom dev solution.

### Decentralized Bot Creation

User adoption of the bot is assured because designers can configure bots with only the abilities they need and can match the bots' conversational settings to the level of trust end users have in a virtual assistant. Also, with a natural-language editor, simple changes don't need to run up the IT ladder for implementation.

### Centralized Management Interface

A single platform that provides central control over your company's chatbots and overall governance by the Azure Bot Framework. You can easily modify and evolve your bots to match the changing needs of your business.

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## Not sure what this might look like in practice?

Potential use cases include:



### Intelligent Helpdesk Bot

Built from an existing knowledge base and support ticketing system, this bot can lessen the pressure of helpdesk requests by offering solutions when users encounter difficulties and only looping in skilled human team members when necessary.



### Employee Onboarding Bot

Connected to existing training materials, a bot can prompt new hires with specific information as they learn the ropes of their new role and team, only tapping human HR reps when they're needed.