

SHELL OIL SAVES \$3M PER YEAR USING SCHEDULEPRO

Customer

Shell Oil is a leading petroleum company with 22,000 employees in the U.S., and is part of the global group of energy and petrochemicals companies which generates \$234B annually.

Challenge

With an outdated employee scheduling process and a team of dedicated schedulers using time consuming and manual processes, Shell Oil identified a need for greater efficiency. Simple day-to-day tasks such as entering timesheets, selecting the right staff (based on seniority or certifications), communicating schedules and visibility into high overtime costs were a constant challenge. They also have multiple refinery locations across the U.S., which are subject to different union policies and need to follow industry guideline RP 755.

In addition, preventing workplace accidents due to employee fatigue was a concern, especially with companies being penalized up to \$1M in fines and damages*. After a previous implementation failed, Shell realized how important complying with these rules was to their success.



SchedulePro saved us almost \$3M in costs and is a proven solution for API RP 755 compliance. Employee scheduling was a vital concern at an executive level -- they went over and above the call of duty to meet our needs.

Larry Heasley, HR
Manager, Shell



Evaluation

Shell Oil requested proposals from 25 solution providers, including global consulting firms and other Fortune 100 technology providers. SchedulePro was ultimately selected because of its adaptable platform that met all their requirements and provides the highest compliance and cost efficiency for employee scheduling. Also, the company's extensive work with enterprise companies such as Husky, Magellan, Ineos, BASF, Ford and Procter & Gamble confirmed SchedulePro's deep experience in the space.

Results

In under a year, SchedulePro was rolled out to nine Shell refineries across the United States. They currently manage 5,000 employees using SchedulePro and have saved approximately \$3 million a year in time and cost savings compared to their previous scheduling solution. Using SchedulePro's unique ability to automatically find the best candidate for overtime shifts, Shell can choose the right employee using either their rules, or the 'shuffle' feature that re-allocates shifts to eliminate unnecessary overtime and reduce costs.

Whether it's unique processes, multiple locations or complex business rules, SchedulePro works with a company's own way of doing business. This has allowed Shell Oil to be the first and only super major petroleum manufacturer to have full RP 755 compliance across the entire organization. Shell now automates USW, IBEW and API RP 755 guidelines as well as site-specific rules, and provides audit reports for tracking compliance.

Results

- ⦿ 9 sites live in under 12 mos
- ⦿ 5,000 employees using SchedulePro
- ⦿ \$3M/yr saved compared to previously
- ⦿ Fully RP 755 compliant (first and only)
- ⦿ Selected among 25 prospective vendors

