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HOPEX
Privacy Management

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## Assess & Ensure Compliance to GDPR, CCPA and global privacy laws

HOPEX Privacy Management provides a collaborative workspace for DPOs and cross-functional stakeholders to manage a Data Protection compliance initiative. This solution gives you the right tools to understand how your organization complies with global privacy laws, to implement the needed changes and automatically produce documents required by the regulator. The methodology has been developed with Gruppo IMPERIALI, who brings more than 30 years of Data Protection legal expertise. HOPEX Privacy Management integrates up-to-date regulatory details and legal templates to accelerate your remediation plans.

With HOPEX Privacy Management, you can:

- Define your own DPO & processing activity owners responsibility structure
- Centrally maintain records of processing activities
- Capture and manage Data Breaches & Data Subject Requests
- Quickly assess compliance gaps
- Carry out Data Protection Impact Assessment (DPIA)
- Address DPIA findings with remediation plans
- Generate required reports: record of processing activities, maps of data transfers, DPIA reports and much more

Benefits

- Manage compliance efforts from a collaborative workspace and centralized repository

- Inform and accelerate remediation activities with up-to-date regulatory details and legal templates

- Document and demonstrate compliance with a full range of reports designed for the Supervisory Authority

- Analyze Data Protection Risks identified through DPIAs

- Influence data protection by design efforts and know when to assess new and evolving processing activities
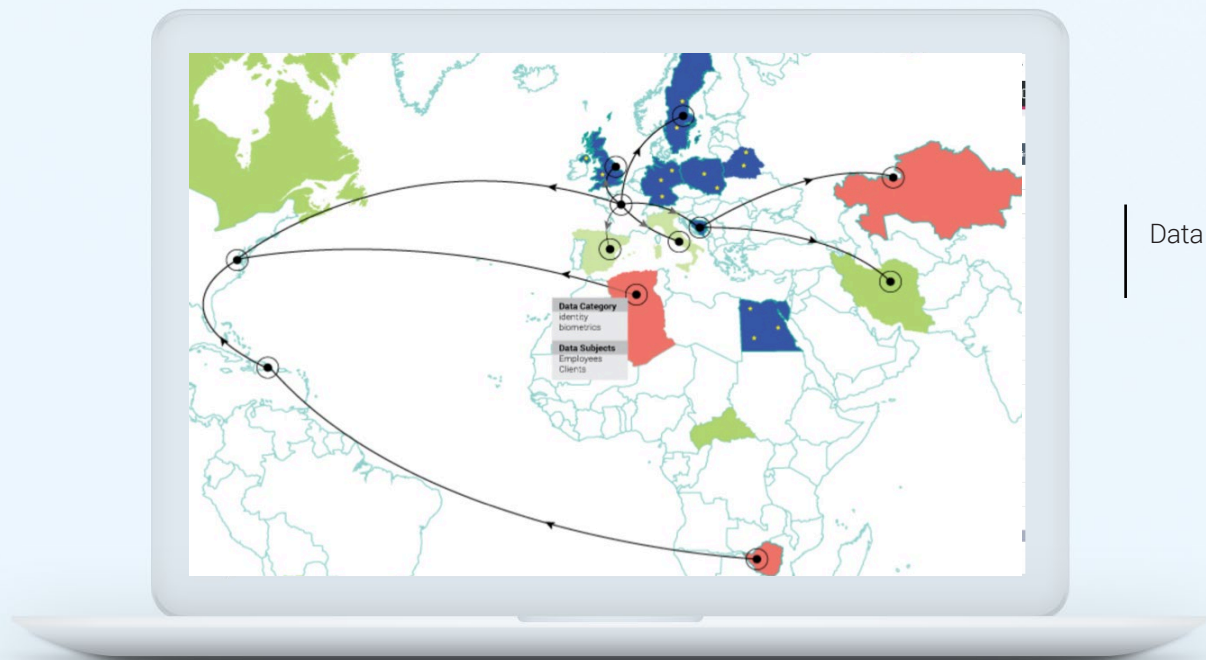
Data Transfer Map

Key Features

Description of Data Processing Activities

HOPEX Privacy Management allows your company to create and describe activities processing Data Subject information:
- Identify processes or applications handling sensitive data categories
- Specify categories of involved data subjects and legal basis for processing
- Assign DPOs and Data Controllers to processing activities to coordinate compliance efforts
- Carry out a preliminary compliance assessment

Data Protection Impact Assessments (DPIA)

The solution allows your company to conduct a DPIA whenever required:
- Prioritize processing activities by risk scale and compliance level
- Minimize efforts by using already existing DPIAs as templates
- Document and assess risks affecting the rights and freedoms of data subjects
- Issue recommendations to address identified risks
- Track implementation of recommendations

Data Breach Incidents

HOPEX Privacy Management allows you to not only capture data breaches, as required by the regulation, but also to analyze them:
- Documents breaches with dates of discovery and actual breach, nature, origins, consequence, data categories affected
- Capture remedial actions and whether regulators and affected individuals have been informed
- Investigate causes of data breach by comparing current with past DPIAs
- Ensure notification deadlines are respected by counting days since discovery

Data Subject Requests

The solution not only makes centralization of Data Subject Requests possible but allows ensures they are answered within 30 days:
- Enable external stakeholders to raise Data Subject Requests
- Specify the Processing Activities concerned and the Data Controllers responsible for answering requests
- Keep informed of requests' progress
- Analyze your organization's efficiency at responding to requests within regulatory deadlines

Reporting & Analysis

All the information captured in HOPEX Privacy Management is presented in a range of useful reports:
- Record of processing activities – generates a Word editable report for easy distribution to stakeholders
- DPIA Document – provides full description of the processing activity data protection risk assessment
- Data Transfer Map – to view what data categories for what data subjects, where from and to, on a world map
- Subject Rights Report – to assess if compliance for all data subjects has been achieved on all processing activities
- Data Category Heatmap – table describing data categories, their risk scale, as well as processing activities, status of pre-assessment, whether a DPIA has been carried out and overall compliance level
- Inconsistencies Report – compares a data processing activity pre-assessment against its sub processing activities' ratings
- Freshness & Priority Indicators – automatically calculated based on last date of assessment and overall impact rating

Data Subject	Default Data Risk Level	Processing Activity	Pre Assessment	Risk Level	Compliance Level	DPIA	Final Risk Level	Final Compliance Level
Customers	⚠ Very High	Email box management	No			No		
Drivers	⚠ Medium	Payroll management	No			No		
		Email box management	No			No		
Employees	⚠ Medium	Payroll management	No			No		
		Email Marketing	Yes (6/19/2018)	⚠ High	✓ Almost Compliant	Yes (6/19/2018) ⚠ Very High	✓ Compliant
		Accounting	Yes (6/30/2018)	⚠ Very High	✓ Not-Compliant	Yes (6/27/2018) ⚠ Low	✓ Poorly Compliant
Internet customers	⚠ High	Email Marketing	Yes (6/19/2018)	⚠ High	✓ Almost Compliant	Yes (6/19/2018) ⚠ Very High	✓ Compliant
Loan applicant (25 - 45 yo)	⚠ Medium	Payroll management	No			No		
		Email Marketing	Yes (6/19/2018)	⚠ High	✓ Almost Compliant	Yes (6/19/2018) ⚠ Very High	✓ Compliant

Personal Data & Data Subject Categories Risk Report

Processing Activity screenshot

HOPEX

HOPEX is MEGA's comprehensive lineup of integrated software bringing together industry-leading practices in enterprise architecture (EA), IT portfolio management (ITPM), business process analysis (BPA), and integrated risk management (IRM) into a single platform.

Integrated into a single enterprise repository, HOPEX solutions give you an interactive view of all your business and IT components, including their dependencies, and help you drive business and IT transformation. With HOPEX, you get the visibility and tools you need to improve decision-making and navigate change in a disruptive environment, with a sharp focus on your business needs.

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