Allscripts
Sunrise™ EHR

Allscripts Sunrise EHR

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Allscripts Sunrise is a single-platform EHR built on open APIs that provides a single patient record across all venues of care. Sunrise is a comprehensive acute, ambulatory and revenue cycle solution with clinical decision support for more informed patient care, and analytics for improved quality reporting and reimbursement.

The Allscripts Sunrise platform comprises clinical, operational, financial and wellness solutions for enterprise acute and ambulatory settings.

Sunrise is a comprehensive acute, ambulatory and revenue cycle platform that enables hospitals to thrive in a time of great change for health care. With more than 25 years of clinical best practices embedded in a robust rules engine, Sunrise reflects the Allscripts commitment to innovation in areas including usability and user experience, analytics, genomics and implementation methodologies.

Sunrise enables organizations across the globe to succeed with population health initiatives, evolving reimbursement requirements and delivering coordinated care across settings. With Sunrise open APIs, organizations protect themselves from risk with a platform they can configure for their workflows, protocols and document styles, and which will work with existing and future solutions and revenue-generating partnerships like ACOs—no matter how regulations or affiliations change.

Today's Challenges

Improving quality of care while lowering cost

Hospitals want to shift to value-based care and effectively manage populations to comply with regulatory mandates and participate in accountable care programs.

Better coordination across care continuum

Facilitating safe and effective care transitions for the patient while containing costs is a priority for healthcare organizations today.

Accurate, up-to-date patient record

Hospitals need a community-aware EHR that reflects everything that has happened to that patient in their system and outside the four walls.

Platform Differentiators

For Small Hospitals

- **Comprehensive solution that maximizes resources**—Sunrise gives smaller hospitals a complete end-to-end system that enables the hospital to save on budget and improve staff productivity with a differentiated user interface and tools like the Sunrise Workflow Management Tool for a quick, streamlined checklist view for task completion, Sunrise Patient Avatar, which streamlines clinical documentation by cutting the number of clicks to document, Sunrise Compass and Sunrise Patient Timeline.

- **Reliable, cost-effective implementation**—The Managed Technology Deployment Model provides a fixed-budget, fixed-scope implementation that avoids cost overruns and delivers in a predictable manner

For Larger Hospitals And Health Systems

- **Connect across the continuum**—With Sunrise's open architecture, organizations can connect to providers with different systems and partnerships like ACOs for improved care coordination and more visibility into patient information now and as regulations change.

- **International support**—Allscripts Sunrise has a presence in multiple countries, including the UK, Singapore and Australia—ideal for growing organizations with plans for expansion.

For Specialty Organizations

- **Robust content for specialty workflows**—With Sunrise, specialty organizations (standalone Oncology or Rehabilitation facilities, for example) get the advanced specialized workflows they expect with specialty solutions along with acute EHR integration, and integrated scheduling and billing capabilities.

Key Benefits

For Small Hospitals

- **Functionality they need to thrive**—Sunrise gives smaller organizations a completely integrated enterprise solution that does everything they need—at a price that works for their budgets.

- **Easy to use**—Allscripts Sunrise user centered-design scored highest in user-centered-design process, methodology and testing results in 2015 from the American Medical Association and MedStar Health's National Center for Human Factors. The patented "hover" technology in Sunrise enables clinicians to see relevant clinical, financial and care coordination information together, on demand and with minimal clicks.

For Larger Hospitals And Health Systems

- **Comprehensive solution for the health system**—Individual Sunrise modules including Emergency Department, Ambulatory, Oncology, Rehabilitation, Anesthesia and Surgical Care provide the same functionality as specialized solutions, but share a database with Sunrise Acute EHR for one patient, one record across care settings.

- **Workflows to improve productivity**—Clinicians can work more effectively with Sunrise Workflow Management Tool, Sunrise Patient Avatar and Sunrise Patient Timeline, which gives a visual view of all visit histories. Sunrise Compass supports an uninterrupted workflow and reduces manual interventions in the EHR.

For Specialty Organizations

- **Safe choice for the future**—Specialty organizations may only need a portion of Sunrise high-quality capabilities at this time. With the Sunrise integrated platform, organizations can add additional Sunrise or third-party solutions down the road as they expand or as affiliations change.

Connect across the continuum

Robust content for specialty workflows

Comprehensive solution for the health system

Reliable, cost-effective implementation

Allscripts Sunrise EHR Solutions

Clinical

Enable efficient patient care that demonstrates quality and measures outcomes with a complete, configurable solution that spans acute and ambulatory care settings.

- **Sunrise™ Acute Care**—Advanced, interdisciplinary clinical solution that helps the care team embed desired practices and protocols into their workflows. It provides a comprehensive solution with advanced decision guidance, including CPOE, note and flowsheet documentation, clinical summary views and other key workflows necessary for driving patient care in the acute setting.

- **Sunrise™ Ambulatory Care**—Complete solution for outpatient care allows ambulatory practices to operate more efficiently through every stage of care and administration. Physicians can use the same user-friendly tools across outpatient and inpatient rather than having to learn multiple systems. Sunrise Ambulatory Care tracks vital processes related to current orders, medications, results and documents to help ensure safety at every stage and handoff. It supports highly configurable workflows and advanced clinical guidance.

- **iPro Anesthesia**—Comprehensive end-to-end mobile Anesthesia Information Management system (AIMS) designed by practicing anesthesiologists and ranked #1 anesthesia solution in Black Book and KLAS in 2018. It offers a single patient record from pre-op to PACU, providing anesthesia providers real time access to required clinical, billing and administrative information, and it supports fast, accurate clinical documentation.

- **Sunrise™ Emergency Care**—A comprehensive emergency department information system proven to help increase throughput and favorably impact clinical and financial outcomes. It supercharges the traditional Tracking Board with a more powerful and intuitive interface, order status at a glance and fewer clicks to vital tasks and information.

- **Allscripts Fusion™**—Fusion is a capability in the Sunrise EHR that takes community data from dbMotion—data historically not available because it has been captured and stored in disparate clinical systems and facilities throughout the broader community—and delivers it directly into the Sunrise point-of-care workflow.

- **Sunrise™ Intensive Care**—Sunrise Intensive Care delivers end-to-end critical-care workflow automation for adult, pediatric and neonatal critical-care units. By closing the loop in critical-care workflow management and linking physicians, nurses and other disciplines with evidence-based clinical content, information and technology, Sunrise helps organizations improve efficiency, throughput and patient safety in the highest-acuity settings. With ongoing monitoring and assessment of patients and their vital signs, ICU clinicians can spend more time caring for patients.

- **Allscripts Lab™**—Allscripts Lab is a laboratory information system (LIS) that supports all laboratory business models, including hospital, reference or hybrid labs, as well as single site or multi-facility labs. It automates the entire laboratory process, including order entry, specimen management, patient identification, analytic operations, information distribution, billing and business performance management.

- **Sunrise™ Mobile**—Sunrise Mobile is an easy-to-use mobile iOS and Android application for registered nurses and other clinical staff that enables physicians to manage their daily activities through highly mobile technologies. Natively integrated with Sunrise Acute Care and uniquely developed to maximize the capabilities of mobile devices, it delivers an intuitive and immersive user experience designed for the physician's priorities and workflows.

- **Sunrise™ Oncology**—Robust foundational solution designed specifically to support the complexities of cancer care in an ambulatory setting. It includes evidence-based treatment plans, efficient clinical documentation, customizable order sets, AJCC cancer staging and clinical decision support tools.

- **Sunrise™ Pharmacy**—Full-featured pharmacy information system that gives hospital pharmacists with control over the medication management process. It helps organizations improve quality and safety in the complex medication management process, provide for greater efficiency and productivity and improve operational margins with smarter inventory control.

- **Sunrise™ Radiology**—With Sunrise Radiology, providers can make point-of-care decisions from a single patient record. Our Radiology Information System (RIS) helps ensure radiology departments are no longer isolated and can reduce the total cost of ownership (TCO) by eliminating additional hardware, databases and the need to maintain and build additional interfaces.

- **Sunrise™ Rehabilitation – Innovation by Madonna Rehabilitation Hospitals**—Comprehensive post-acute content solution that provides evidence-based inpatient and outpatient rehabilitation therapy evaluation using best-in-class workflows from Madonna Rehabilitation Hospitals, it helps automate complex calculations and documentation to ensure compliance with post-acute care requirements.

- **Sunrise™ Surgical Care**—Supports a single, continuous patient record from the perioperative suite to post-operative care and beyond. From operating room (OR) scheduling to post-operative treatment plans, it helps with clinical, financial and operational alignment across the enterprise.

- **Sunrise™ Wound Care via TRUE–See**—Provides complete interdisciplinary wound assessment, treatment and care planning documentation for inpatient and outpatient settings. The embedded image capture software provides organizations with the tools required for accurate wound care documentation and analysis.

- **Allscripts® Chronic Care Management**—Chronic Care Management is a managed service that provides non face-to-face services for Medicare patients with two or more chronic conditions. It enables organizations to decrease costs, create new revenue streams and enhance patient care. It provides the staff augmentation organizations need to be able to bill for reimbursement for CPT code 99490 with a no-risk contract.

Operational

Optimize your Sunrise EHR and streamline operational processes for better clinical productivity.

- **Sunrise™ Access Manager**—Comprised of Sunrise Enterprise Registration and Sunrise Enterprise Scheduling, Sunrise Access Manager is an integrated solution that enables organizations to collect vital patient information early in the process and share it across the enterprise. It provides a workflow that connects to Allscripts clinical and financial solutions via a single database, for reduced errors and redundancy, better workflows and complete reimbursement.

- **Sunrise™ Clinical Performance Management**—Sunrise Business Intelligence (BI) solution that helps empower healthcare organizations to mine clinical data and transform it into actionable information. The rules engines and advanced data visualization and reporting tools provide access to the vast clinical data collected in the Sunrise EHR, enabling clients to drive operational and clinical transformation by improving clinical performance and patient outcomes and reducing costs. Dashboards provide healthcare leaders with powerful access to performance information to facilitate quality improvement across the enterprise. Additionally, Clinical Performance Management is the certified solution supporting Clinical Quality Measures for CMS EHR incentive programs.

- **Sunrise™ Health Information Management (HIM)**—A comprehensive solution for the legal electronic medical record. It helps clinicians and staff access the content they need from Sunrise to support collaboration, simplify chart completion and minimize manual data entry, while helping organizations meet compliance requirements. It helps managers get the immediacy, efficiency and accuracy they need to effectively manage legal records and prepare them for HIMSS Stage 7 while maintaining compliance with HIPAA, Joint Commission and CMS standards and other regulatory and retention policies.

- **Sunrise™ Multi-year Subscription Upgrade Service**—Sunrise Upgrade Service enables Allscripts to work with Sunrise clients, ensuring they are ready for updates, preventing issues and offering additional resources for seamless adoption of new releases.

- **EZ CAP**—EZ CAP brings health benefit administration, claims and other healthcare transactions together on one benefit management platform to help providers effectively manage daily operations while optimizing workflows.

- **Managed Technology Deployment Model**—Sunrise fixed-cost, fixed-scope implementation model helps organizations with successful deployments by systematically promoting adoption on an ongoing basis, speeding implementation while mitigating client risk.

- **Allscripts Patient Administration System (PAS)**—Solution specifically for the international health sectors that covers a wide range of administrative needs.

- **Allscripts® Surgical Logic**—helps surgical department leaders optimize block and OR primetime utilization. It also helps organizations strategically manage service line growth as well as automate and optimize staffing grids against surgical demand to reduce idle time and overtime costs, and increase surgical throughput.

- **Allscripts® Patient Flow with Census Logic**—helps organizations manage their operational efficiency, identifying and mitigating patient flow problems before they happen—days, weeks or even months in advance. It also stabilizes nurse-to-patient staff levels and helps organizations adjust as demand and mix change.

- **Allscripts® Infusion Logic**—Using recent data regarding your appointment mix, patterns and capacity, Allscripts Infusion Logic provides optimized scheduling templates that help reduce patient wait times and support higher volume with better staff utilization to improve patient and staff satisfaction.

- **Sunrise™ Charge Logic**—a web-based application that helps clients determine facility-level fees. Using industry-tested algorithms, clients can optimize outpatient charging efficiencies, as well as charging for emergency department visits, observation, ambulatory care, oncology and infusions.

Financial

Improve financial stability for your hospital or health system and better manage revenue across the enterprise.

- **Sunrise™ Financial Manager**—A comprehensive financial solution for hospitals and health systems that enables organizations to manage revenue across the enterprise. It provides comprehensive revenue cycle functionality including revenue capture, billing and receivables management for both hospital and hospital-based physician billing. It helps provide a strong foundation that adapts and expands for new reimbursement and care models such as Accountable Care Organizations.
- **Allscripts EPSi™**—Leading suite of integrated solutions that help provide the tools and knowledge to attain superior outcomes. It includes capital management, operational budgeting, strategic planning, cost accounting, labor productivity and decision support modules. Each component helps contribute to faster identification of fundamental business issues and helps organizations avoid costly missteps.
- **Sunrise™ Abstracting**—A powerful chart abstracting solution that provides the perfect complement to Sunrise. Abstracting is the premier tool to help coders collect the necessary information for state-specific requirements, core measure data collection and/or any other hospital-specific requirements.

Wellness

Provide patients with a single point of access to health information so they can engage more fully in their care.

- **Allscripts FollowMyHealth® Patient Portal**—A patient-owned patient engagement solution that provides patients with visibility into their medical record, patient education and medication refills.
- **Allscripts FollowMyHealth Achieve™**—Enables providers to remotely monitor how well patients are complying with their care plans, step in when a patient is struggling and help the patient get back on track toward better health.

Success Stories

Flagler Hospital

"It's critical to have seamless connectivity between caregivers across the community."

Flagler Hospital uses Sunrise and dbMotion™ Solutions to provide safer patient care, better connect with the community, and improve workflow efficiency and interoperability.

- Maximized patient safety and reduce unnecessary duplication of services during transitions of care
- Improved connection with other community physicians
- Enabled physicians to more effectively monitor patients
- Simplified interoperability and connectivity with third-party solutions

Washington Health System

"Because [Sunrise] has many products and is an integrated platform, it's a great benefit to have much less interface work."

Washington Health System uses Sunrise to lead in healthcare quality safety and value.

- Decreased patient harm rate by 25%
- Lowered healthcare associated infections by 32%
- Zero medications errors that resulted in patient harm in 2016

Springhill Medical Center

"Our relationship with Allscripts has been a big contributor to our success and our efforts to be a technological leader."

Springhill Medical Center chose Sunrise for its quality and reliability, and has used it to improve care, to streamline surgical workflows and to gain interoperability across the organization.

- Increased utilization rates from 6% to about 70% in five months with Allscripts automated discharge summary
- Estimated 50% reduction in time it takes to chart surgical workflows
- Met HIMSS EMRAM Stage 7

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