

# ENABLING CITIZENS ENGAGEMENT FOR SMART CITIES.

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"Governments that listen to their citizens deliver better services and formulate better policies"

- **World Bank Group**

*Co-City Mobile Platform*

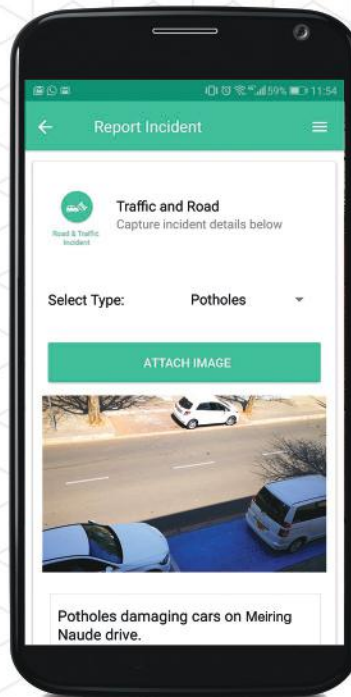
# MOBILE APP

## Enabling Citizens Engagement

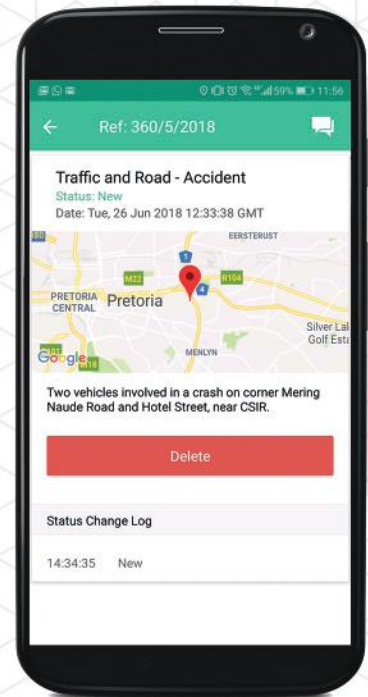
Citizens have a critical role to play in advancing transparency, accountability and effectiveness in the delivery of municipal services. Smart Cities leverage technology to effectively engage citizens, efficiently provide services, improve participatory democracy, and enhance administrative efficiencies. Co-City mobile platform is one such solution. The Co-City App empower citizens to report safety, by-laws, and service incidents to their municipality, while they receive updates and alerts from the municipality. Citizens are able to directly interact with their local government in a convenient and cost-effective manner.



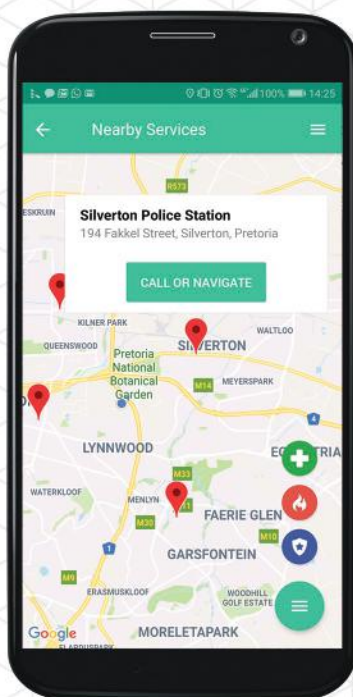
Select Category



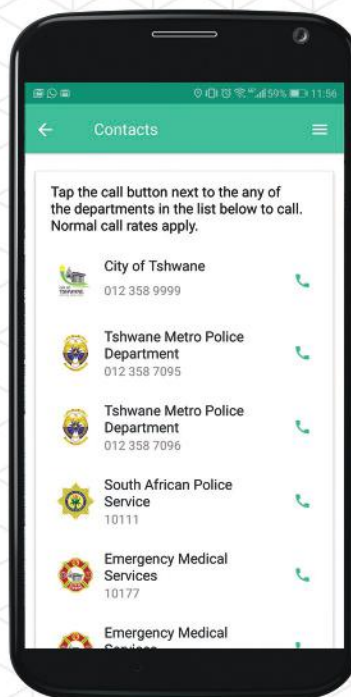
Report Incidents



Track Progress



Locate Services



Important Contacts



News & Alerts



# DASHBOARD

Enhancing Service Delivery

## Incident Management

Co-City provides an intuitive web-based dashboard that enables municipal officials to instantaneously receive rich mobile data and capture incidents reported from multiple channels for appropriate action to be taken following an integrated workflow process. The Co-Safety Dashboard automates incident management, tracks incident progress and creates a single version of the truth within a municipality.

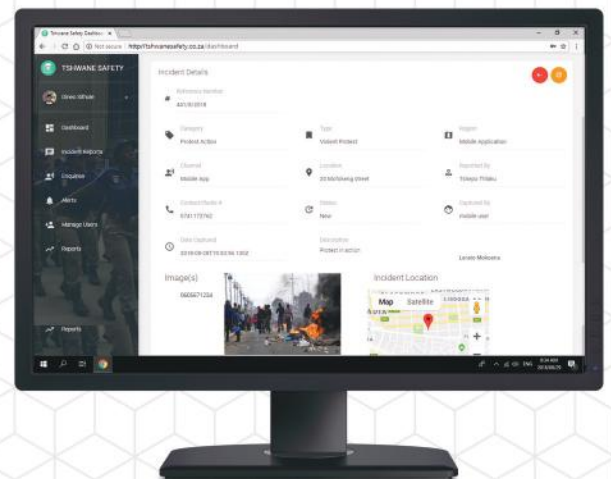


## Data Analytics Reports

Co-City Dashboard provides data analytics capabilities that enables dynamic visualisation of incidents data in various reports and heatmaps. Data Analytics build intelligence of incident hotspots that can aid strategic deployment of resources, evidence-based decision making and planning by management of the municipality.

## Integration and Customisation

Co-City mobile platform has API capabilities to enable integration with other systems in a municipal environment. The system is customisable to cater for any service delivery environment whether there is a need to digitise incident management, integrate mobile apps and pro-actively engagement of citizens. It is a solution for Smart Cities that wants to leverage technology and innovation to delivery services.





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