Total End-to-End Mobile Workforce Management

Finally, comprehensive service delivery functionality that picks up where your ERP left off. Upgrade your service management utility with FieldConnect Online.

You can't afford to be restricted by your ERP's limited service management capabilities. FieldConnect Online bridges the gap by bringing comprehensive service delivery functionality to do work your way.

As a total end-to-end mobile workforce management cloud solution, FieldConnect Online enables real-time streaming of data between field technicians, customers, sub-contractors and the back office. Key features include mobile work order generation and approval, electronic inspection and lead forms, time & payroll integration, site & equipment tracking and history, dynamic calendaring, and more. Plus, its streamlined, easy-to-use interface will have your users utilizing it in no time.

FieldConnect Online Overview

Scheduling & Dispatch

Empower your dispatchers to optimize daily and on-call schedules with real-time, detailed customer, site, equipment and work order information; drag and drop calendaring and map tools.

Back Office & Invoice Management

Help your dispatchers and office staff do more with less. Give them the ability to easily create work orders, manage customer information, set up and manage service contracts, review and schedule work orders to be invoiced and more.

Mobile Workforce Management

Equip field technicians with real-time visibility and tools to get their jobs done faster and smarter. Allow them to complete work orders, service forms and time cards using current and historical records for the customer, service site, equipment, and work order. Plus, they can create service reports, capture customer signatures, generate PO requests, upload before & after images plus much more.

Customer Portal

Differentiate your customers' experience by providing a customer portal that enables them to create service requests, view service updates and see their service history & invoices.

Subcontractor Portal

Simplify the management of your subcontractors. Set up work orders, labor rates and part costs according to your business rules to minimize cost overruns. Let your subcontractors access work orders and service requests for seamless communication—anytime, anywhere. Additionally, gain instant visibility into the status of their work orders with emails and text alerts.

Microsoft Partner
Gold Application Development

FieldConnect
Connecting Your Mobile Workforce

Why FieldConnect Online?

- FieldConnect Online's effortless simplicity means high team adoption and quantifiable ROI for you. Its powerful and intuitive interface matches your operational workflows making it easy to use in the field and in the office.

- Leverage the systems you already have in place with FieldConnect Online. It natively and seamlessly integrates with Dynamics, QuickBooks Enterprise, and other leading ERPs coming soon.

- Keep all stakeholders informed and take your company paperless by automating your entire service delivery operation from dispatching and work order completion to service contract management and invoicing. FieldConnect Online gives you the field service tools you need to better compete, stay relevant and extend your business reach now and into the future.

ERP/Accounting Software

Microsoft Dynamics
AX | GP | NAV | SL

Microsoft Dynamics 365

QuickBooks Enterprise

And Others Coming Soon!

Service Delivery

Reports & Analytics

Scheduling & Dispatch

Back Office & Invoice Management

FieldConnect Online

Subcontractor Portal

Customer Portal

Mobile Workforce Management

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