FOOTMARKS SmartConnect®

Personalization through Proximity, Identity, and Context

Omnichannel marketing often fails when it comes to in-store personalization, sales attribution and a comprehensive understanding of customer profiles. **Footmarks gives instant context to in-store visits**, creates a cycle of value from offline to online, and can dramatically improve ROI on omnichannel ad spend. Connect Footmarks to your data warehouses & **see a 19% lift in activation rates** on offers from in-app notifications. In the challenging modern retail environment, you need to bridge online context with in-store experience to compete. You need Footmarks SmartConnect.



Build a Powerful Proximity Solution: Plug & play APIs, simple beacon fleet managament, and clear, easy to understand dashboard add value, not complexity.

Understand Omnichannel Attribution: See what action drove in-store purchases. Capture data on showrooming and convert browsing visitors to sales with targeted messages.

Create 360 Degree Personas: Advertise to customers based on interest and intent extracted from their in-store journey. Save money & boost ad ROI.

Engage & Delight: Identify VIPs when they enter your store; notify back office staff when wait times increase at registers; measure & increase customer satisfaction scores.

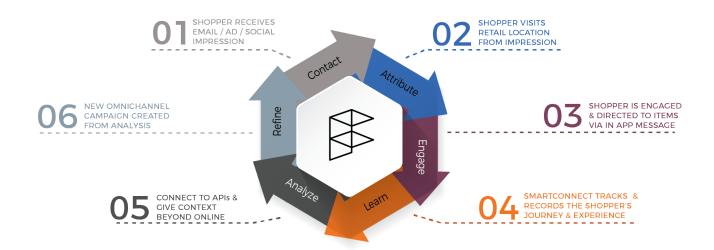
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Transform your Physical Space into a Competitive Digital Advantage



Business Intelligence

For most retailers, the store represents a siloed and underutilized data asset. Footmarks creates an entirely new set of customer behavioral data generated from smartphone interactions with proximity signals. This retailer-owned data can be used to drive more personalized engagement at every micro-moment along the customer journey.

Network Management

Footmarks Proximity Signal Management tools were designed specifically for large-scale applications, providing everything needed to set up, manage, monitor, and control even the largest location signal network. With a single interface for managing geofences, and Bluetooth beacon signals, Footmarks makes it easy for retailers to manage one of their most valuable strategic assets.

Campaign Management

Footmarks Campaign Management suite provides retail marketers with the connected intelligence they need to deliver a true omnichannel strategy. Our platform allows you to easily create, manage and monitor proximity campaigns, integrate dynamic content from a CMS, and pull context from a CRM or loyalty database to deliver a true personalized customer experience.

Professional Services

Leverage Footmarks' professional services to design, provision and support your' enterprise-wide proximity network. Based on years of hands on experience and deep expertise in deploying and supporting solutions at every scale, our dedicated team of professionals will work with you to maximize mobile presence efforts for retail businesses of any size.

Email us Today to Learn More About Footmarks partners@footmarks.com

We're always looking at ways we can better deliver speed and convenience to our customers. We see beacons as a foundational enabler of future capabilities that will help us achieve these goals. Footmarks provides a powerful platform that allows us to test and learn quickly, and provides flexibility to try new things on the fly. Footmarks has been a great partner in providing the hands-on support and partnership we needed. **99**

- Amy Sommerseth Sr. Director, Off-Price Service & Experience

NORDSTROM

