

The Best Value. SaaS LMS

An LMS that's more than just a Learning Platform.

A full-featured and future-proofed SaaS LMS, UpsideLMS makes the management of your organization-wide, multi-department, geographically dispersed Learning, Training and Performance Support interventions easy, efficient and effective. Its iOS and Android mobile apps for <u>Online</u> and <u>Offline</u> (no Internet) Learning cover the whole nine yards of Mobile Learning too!

Wait, but you have heard all this before, haven't you?

What sets us apart from the other LMSes out there is that UpsideLMS maximizes the impact of your learning/training programs while assuring you speed, scalability, innovation, lower TCO and higher ROI.

Or maybe it's the fact that UpsideLMS is a winner of 38 industry awards and recognition (14 Brandon Hall awards alone!) and is trusted by hundreds and thousands of learners worldwide.

Yeah, it's ALL of this. Plus the fact that behind this system is a team of really awesome people that have got your back (Free 24x7 Support is just one of the many benefits).

So, go ahead, explore UpsideLMS. We promise it will be worth every bit of your time.





2018, 2013

FOSWAY

GROUP



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2010



Our Clients

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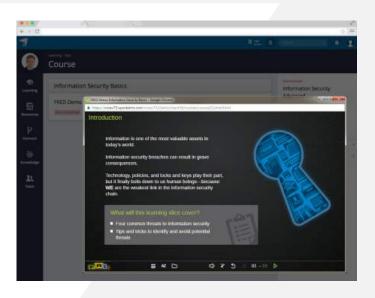


Multiple Training Modes

eLearning

Deliver online learning to your learners on any device of their choice.

- HTML/ HTML 5/ Flash Courses
- Documents
- Videos: Streamed from YouTube or Amazon, or uploaded
- Assignment
- Assessments
- Surveys





Mobile Learning

Provide Continuous, Seamless Training to you learners anytime, anywhere on any device of their choice through:

- UpsideLMS Responsive Learner Side
- Secured Online Mobile App, UpsideLMS Mobile
- Secured Offline (no Internet) App, UpsideMOVE
- Complete Tracking and Reporting through UpsideLMS Admin



Multiple Training Modes

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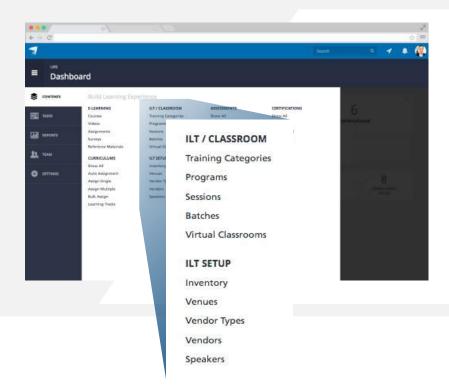
Virtual Classroom

Allow your learners to participate in Live Online training sessions.

- Create and schedule any number of virtual meetings
- Get reports on participants' details and time spent by them in the session
- Text chat with the Instructor or other learner(s)-private or broadcast
- Whiteboard sharing
- Connectors available for Webex (WebEx Training Center) and GoToMeeting (basic version)
- Ready integration for Zoom Web Conferencing
- Can be integrated with any other third party virtual classroom software/services



Multiple Training Modes



- Create and manage multiple batches within a curriculum
- Ability to assign users to a batch

Learn More

• Flexibility for learners to enroll for a particular batch or cancel/change enrollment

Classroom Training (ILT)

UpsideLMS allows you to create, manage and deliver face-to-face classroom training programs with ease.

- Vendor, venue, speaker, inventory management
- Session planning and scheduling
- Nomination workflow for users and supervisors
- Waitlist concept
- Ability for users to download event to Outlook calendar
- Curriculum assignment for multiple portals at one go through Super Admin

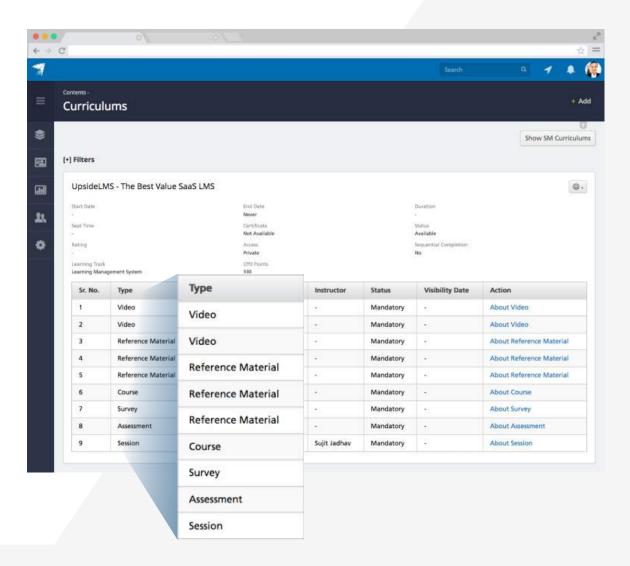
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Multiple Training Modes

Blended Learning

Create a training program with eLearning, classroom training and virtual classroom as per your learners' profiles and locations, the context of training, performance goals and business objectives.

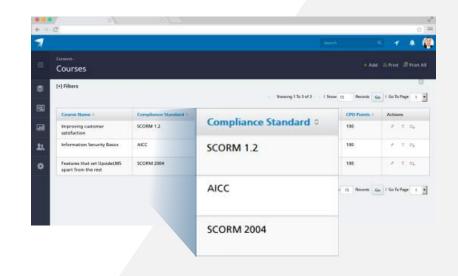




Multiple Media and Standards Support

Standard-Compliant Courseware

UpsideLMS supports standards- compliant courseware content namely AICC, SCORM (2004 basic version and 1.2) and xAPI/ Tin Can API.





Non-Standard-Compliant Courseware

Train your with learners using a variety of media such as:

- Videos streamed from YouTube or Amazon, or uploaded (Supported formats are MP/FLV/AVI/MPEG)
- PowerPoint Presentations
- Word documents, PDFs
- Proprietary Courses



Easy Administration

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Comprehensive MIS & Reports

A range of reports allow you to measure and monitor individual or group progress against a training plan, as well as other learning indicators including competencies and certificates.

- A wide range of standard reports including Detailed Progress Report
- All critical reports have integrated graphs for easy analysis
- Export report/s to PDF, Excel formats

- Print or send report by email
- Administrators can set reports as 'Favourite' and schedule them
- Instructors can also schedule reports

Online Content Management

- Curriculum/s assignment to multiple portals at one go
- Variety of content supported
- Templates for content repurposing
- Seamless exporting/publishing of authored courses to the LMS

- Flexible workflow definitions
- Versioning/site rollback

- Curriculum Content Visibility Management
- Curriculum Bulk Assignment

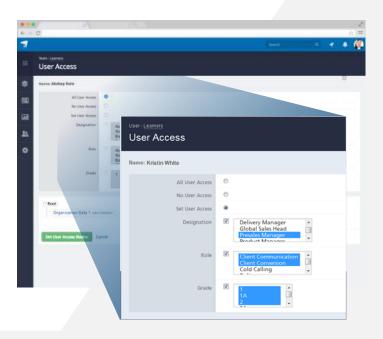


Easy Administration

Access Controls Aligned to Organisational Hierarchy

Define access controls for training content with more controls added to allow mapping of roles and access for content creation, delivery and reporting mapped to the hierarchy.

- Ability for the author of a curriculum to configure the curriculum for Auto Assignment
- Ability for the author of a curriculum to configure the availability of the curriculum for Learning Group(s)
- Ability for the author of a curriculum to configure the availability of the curriculum in catalogues All Users, No Users or Specific Users. catalogue can be assigned to specific users using a combination of Organisation tree, and additional modules like Designation, Role and Paygrade
- Ability for the author of a curriculum to configure users who can deliver their curriculums- All Users, No Users Or Specific Users.
- User mapped to specific roles, can be assigned specific access to perform tasks like Content Delivery and Viewing Reports.





Team Catalog

- Complete view of all the catalogs availed by the direct team members to Line Managers
- Complete view of all the catalogs availed by indirect team members to Indirect Line Managers
- Ability for Line Manager and Indirect Line Manager to nominate their direct and indirect team members for both Public and Private Curriculums through an easy-to-use interface



Learner-friendly System



Multi-device Responsive

UpsideLMS can be accessed by your learners from any device of their choice.

- Light & responsive system on learner's side
- Browsers supported: Chrome, Mozilla Firefox, IE, Safari on Mac
- Compatible on desktops, tablets & smartphones

Online Mobile App

This mobile app extension of UpsideLMS brings about mobile learning for Formal and Informal Learning/Training, complete with an enhanced User Experience and a custom branded app.

- Allows seamless learning between devices
- Complete Tracking and Reporting
- User-friendly UI



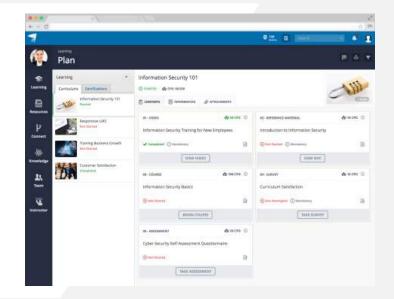


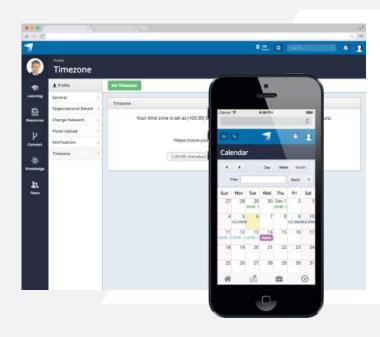
Learner-friendly System

User-friendly Learner Interface With Enhanced UX

Give your learners a learning experience they deserve with UpsideLMS' web 2.0 intuitive interface designed for ease-of-use.

- Web 2.0 interface
- User-friendly admin and learner side
- Easy navigation through well-defined menus and logically defined structure
- Easy configurability for Admin & Learner side
- Eye pleasing color palettes





Multi-time Zone Support

Auto-detection of time-zone along with all events in the learner's calendar, including ILT training, live training etc., shown as per local time helps your learners stay in step with the training.



Learner-friendly System



Multi-lingual Support

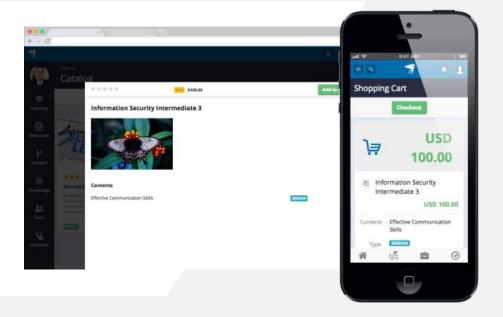
UpsideLMS offers multilingual support at application interface and database level. Learners can easily switch between languages as and when needed.

- Language packs available:
 - English
 - Arabic
- Spanish
- French
- Simplified Chinese

eCommerce

Sell training materials online, easily and securely.

- Completely integrated eCommerce module
- Configurable to use with third party payment gateways like Paypal, Eway or other such services
- Secure and automated features
- Integration with primary website catalogue
- Currencies supported: USD, CAD, GBP, EUR, AUD, INR

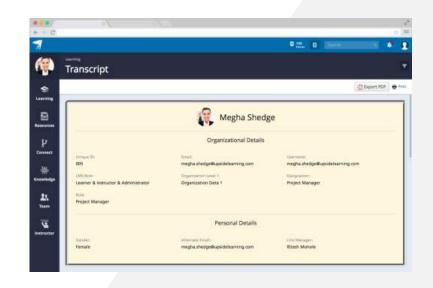




Learner-friendly System

Transcripts

Get a summary of your learners' learning achievements on a single page, that can easily be reviewed or printed.



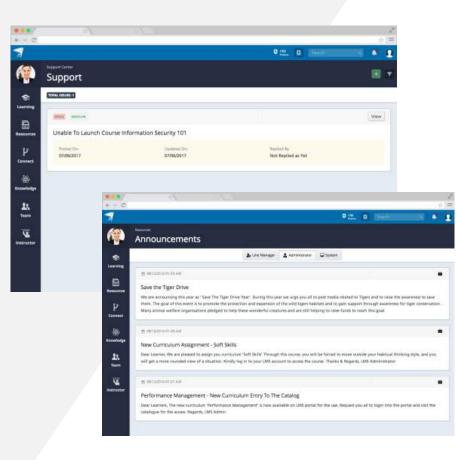


Curriculum Images, Videos and Documents

Easy overview of curriculum by viewing Images, Videos and Documents uploaded against the curriculums for requesting, self-assigning or buying the particular curriculum from the catalog



Learner-friendly System



Learner Support Tools

UpsideLMS enhances your learners' learning experience by making a gamut of support tools available to them at all times.

- Integrated Helpdesk
- A variety of configurable automated email notifications and reminders
- Add own events in calendar for reminders
- FAQs
- System announcements at multiple levels – Line Manager, Client Administrator or LMS Super Administrator

- Comprehensive content search
- Learner Transcript
- Learner Profile Dashboard
- Request Training Module



Learner Engagement Ecosystem

Gamification

Boost engagement, amp up motivation and aid knowledge retention with UpsideLMS' point-based Gamification module.

- Leaderboard
- Bell Notification for Learners
- Easy-to-set rules and points

Learn More





Social Learning Tools

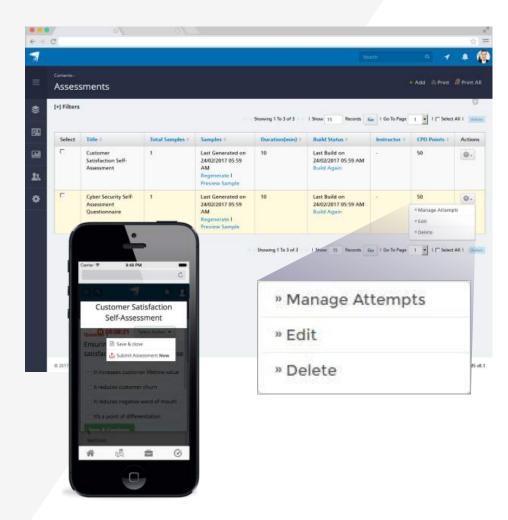
Letting users move beyond routine training into actual personal development, UpsideLMS offers a social learning module that provides a unique way for people to learn from one another in an informal way.

- Content sharing with friends-photos and videos-and rating
- Users can create own network of friends and followers





Learner Engagement Ecosystem



Assessments

UpsideLMS's crash-proof assessment engine not only allows you to administer assessments but also lets you draw detailed question level reports.

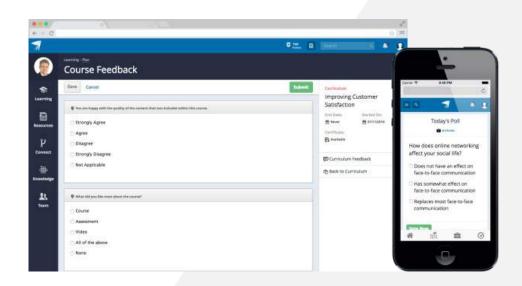
- Multiple question types supported
 - Multiple-Choice and Multiple-Response
 - Match the Following
- Short answer
- Image-based questions
- Crash proof assessment interface
- Randomisation at various levels
 - Questions from Question Bank
 - Shuffling of choices
 - Sequencing of questions
- Preview and print question papers prior to administration
- Flexible navigation options for users
- Feedback per question/for entire test
- Secure interface with timers for test-takers
- Ability to reset the last attempt or all attempts for a particular assessment assigned and attempted by a learner
- Ability to add new attempts for a particular assessment assigned to a Learner
- Detailed Question-wise Report against each Learner and Assessment available



Learner Engagement Ecosystem

Surveys and Polls

Determine the impact and quality of your training through Surveys or request learner opinion and collect responses with ease with Polls.



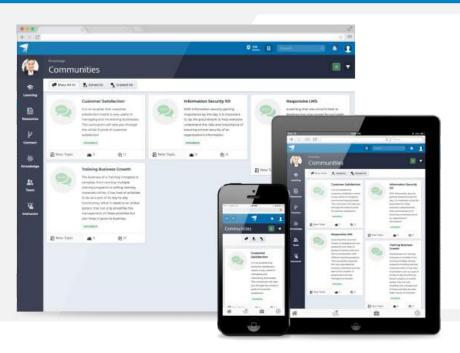


Discussion board

UpsideLMS offers the discussion board service as a forum for all users to interact, ask questions, post queries, get responses and generally share information across the board. This feature functions like all standard bulletin board services, allowing users to post topics or respond to existing ones.



Learner Engagement Ecosystem



Communities

UpsideLMS gives users the ability to create their own communities, define the access to the communities, start their own discussions, join other discussions, etc.

Certification

Automatic certificates can be enabled for marking learning content completion, while your learners can upload their responses for evaluation through a feature for uploading assignments.

- Automatic certificates linked to completions
- Learners can print or save certificates





Integrations



Single sign-on (SSO)

Experience seamless accessibility from third party system to UpsideLMS with SAML 2.0 and UpsideLMS proprietary SSO.

Azure

ORACLE'

salesforce

onelogin

Web Conferencing

UpsideLMS comes with ready connectors for Webex (WebEx Training Center) and GoToMeeting (basic version), and integration with Zoom.





PingFederate[®]



Kev Features Integrations

Off-the-Shelf Content Providers

Choose from our 8000+ titles-strong, ready-to-use library of Offthe-Shelf micro-learning and regular mobile-friendly videos and courses on Leadership & Management, Business Skills, IT & Software, HR & Compliance, Sales & Service, Marketing & Innovation, etc. sourced from leading catalog course providers.





Learn More

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Catalog API (Generic/Learner specific)

Description: Fetches Catalog of Curriculums and its Content

url /rest/trainingcatalog

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Admin","completion_count":"0","seat_hours":"0","curriculum_id":"31","nomination_date":"NA","Content": [{"reference_title":"NA","about_course":"NA","instructor":"NA","seat_hours":"NA","created_on":"04V05V 2016","mandatory":"No","course_name":"Course 001","course_id":"2","type":"SCORM

1.2","content_type":"Course","seat_mins":"NA","uploaded_on":"04V20V2016"),

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APIs ⁽⁾

Extend UpsideLMS' functionality with our comprehensive API library that allows you to integrate seamlessly with other enterprise applications and manage various LMS functions with ease. The various APIs in UpsideLMS will help you in:

- Creating, Updating and Managing your user accounts
- Fetching Catalogue, its Curriculums and Content
- Fetching your learner's 'Learning Plan'
- Assigning one or multiple curriculums to one or multiple LMS users
 + much more as new APIs are regularly added!







Skills Management

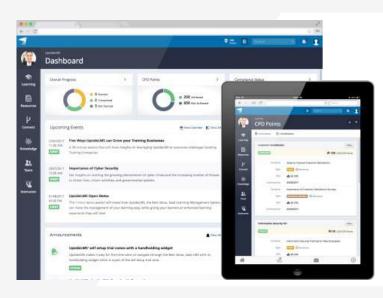
Competency Management

Create an environment of sustainable competency by identifying the core competencies of your employees, conducting skills-gap analysis, succession planning, as well as competency analysis and profiling.

- Learners can generate individual skills-gap based report
- Learners can identify the right content based
- Admins can define and manage custom skills matrix with custom grading scales
- Admins can define and manage roles that are linked to the skills required along with the required level on the gaps in skills across various roles
- Admins can run a skill-gap finder report to identify people for a particular set of skills

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Learn More



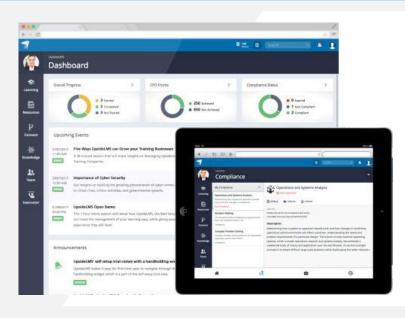
Continuing Professional Development

- Point-based CPD module
- Ability to add CPD points for different Learning Content like Courses, Assessments, Assignments, Reference Materials and Videos at Site Manager and Portal Admin level
- CPD report available to Admin displaying learner-wise CPD points
- Dedicated CPD screen available to learners
- Graph depicting summary of learner's CPD points displayed on Learner Dashboard





Skills Management



Compliance Training

- Ability to create Compliance Skills and set their validity
- Ability to map Compliance Skills to the Roles or Curriculums
- Ability to manually upload the Compliance Certifications achieved by Learners, external to the LMS
- Report available to Admins, Line Manager and Indirect Line Manager to check learner-wise
 Compliance Status
- Dedicated Compliance screen available to learners
- Graph depicting summary of learner's Compliance status displayed on Learner Dashboard

External Certification

Make every learning, every certification count with UpsideLMS' External Certification Module.

- Ability for Site Manager and Admin to manage certifications by creating Categories, and Certifications within each category
- Ability for Learner to upload certificate(s), which they have achieved from external institute(s), against the assigned Certification
- The certificate, on upload, goes through an approval workflow, wherein it is sent for approval to Admin and LM
- Once the certificate is approved, it is marked as "achieved" and all associated CPD points are awarded to the learner. Accordingly, respective Compliance and Competency Skills are marked as "attained"
- Learner can re-upload the certificate in case of certificate expiry or Admin/LM rejection
- Admin can also bulk upload certification data for Learners

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Hosting Multiple Departments/ Clients/ Partners

Multi-portal Architecture

Be it Extended Enterprise Training or hosting multiple departments/ clients from the same setup, UpsideLMS' multi-portal architecture makes it all possible.

- Ability to host multiple departments, clients, partners on the same setup
- Ability to brand each portal separately
- Configure modules and functionalities that are available to a portal
- Site Manager to retain control on certain modules without providing access to any portal users

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Enhanced Portal Branding Tool

Easy and quick portal branding with an easy-to-use Admin interface.

- Single interface to define branding for both portal admin and learner interface
- Consistency of page structure and branding across portal admin and learner interfaces
- Intuitive functionality to manage portal branding.



Hosting Multiple Departments/ Clients/ Partners

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License Management

Full control on distribution of user licenses across portals.

- Centralised user license management
- Site Admin can manage user licenses for multiple clients

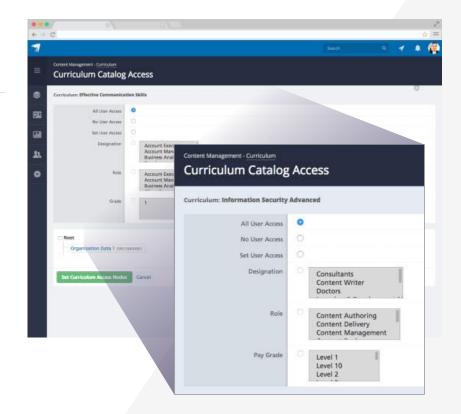


Hosting Multiple Departments/ Clients/ Partners

Training Content Management

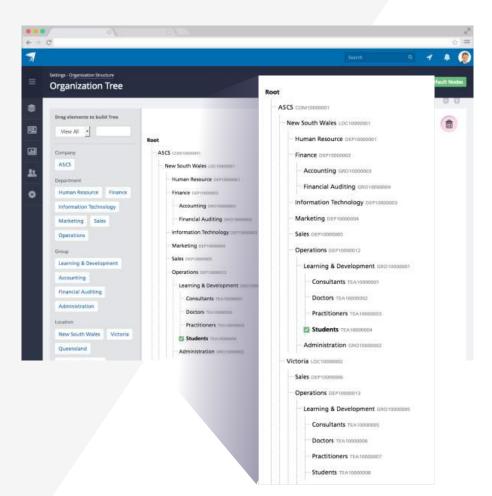
Flexibility to control portal level content access, allow portal admins to manage their own content with full security.

- Ability for the author of a curriculum to configure the curriculum for Auto Assignment
- Ability for the author of a curriculum to configure the avilibility of the curriculum for Learning Group(s)
- Ability for the author of a curriculum to configure the availability of the curriculum in catalogues All Users, No Users or Specific Users. catalogue can be assigned to specific users using a combination of Organisation tree, and additional modules like Designation, Role and Paygrade
- Ability for the author of a curriculum to configure users who can deliver their curriculums- All Users, No Users Or Specific Users.
- User mapped to specific roles, can be assigned specific access to perform tasks like Content Delivery and Viewing Reports.





Organisation Structure / Hierarchy



Configurable Organisation Structure/ Hierarchy

Map your organisation hierarchy, irrespective of levels and complexity, with ease. Align user, content, and reporting permission with the defined hierarchy.

- Configure organisation levels as per organisation structure
- Map and manage the simplest to the most complex organisation hierarchy
- Intuitive interface to easily build organisation hierarchy
- Define and manage your organisation with multi-lingual support
- Multiple methods to define organisation modules- Upload, Formbased and Drag & drop
- Map users to multiple nodes within an organisation hierarchy
- Ability to move any organisation node along with child nodes and user data using simple drag and drop feature
- Ability to draw reports and filter users using their mapping to organisation hierarchy



Organisation Structure / Hierarchy

Support for Direct and Indirect Reporting

Map a user to a Direct and multiple Indirect Managers (Supervisors) with UpsideLMS's new Hierarchy management tool.

- Ability to map users to Line Manager and Indirect Manager(s)
- Line Managers and Indirect Managers can clearly bifurcate between their direct teams (for whom they have been marked as Line Manager) and extended teams (for whom they have been marked as Indirect Manager).
- Ability to share events with direct and extended team members for Line Managers and Indirect Managers

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Range of User Roles

New user roles will be available in addition to the ones available now. New roles come with enhanced access control for modules and other areas in the LMS.

- Multiple predefined set of roles to choose from to set portal user access
- User can be mapped to one role at a time
- All users can log in through single login screen



Organisation Structure/ Hierarchy

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User Profile Management Tools

Along with the addition of a few new information fields, new tools will allow clients to switch on or off the information fields needed for their instance - which will be reflected in Reports, Uploads, User management, etc.

- Additional modules like Designation, Organisation role and Paygrade, independent to organisation hierarchy, provided
- Modules are configurable and can be renamed in all UpsideLMS supported languages
- Users can be mapped, reported and filtered using their mapping to these modules

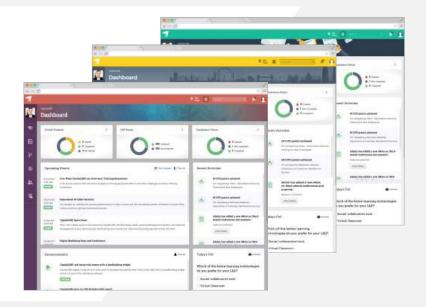


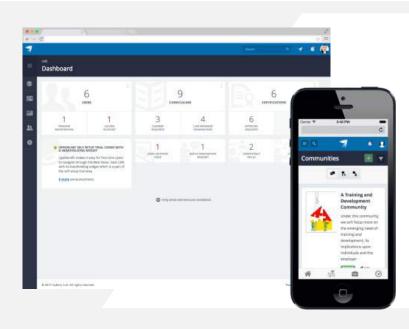
Security & Scalability

Data Security

Absolute data (content and user data) isolation between portals to ensure full data security.

- Independent UpsideLMS Instance deployed for each client
- Physical separation of DB provides added security to client data.
- Version updates and upgrades are configurable and managed smoothly with minimum downtime.





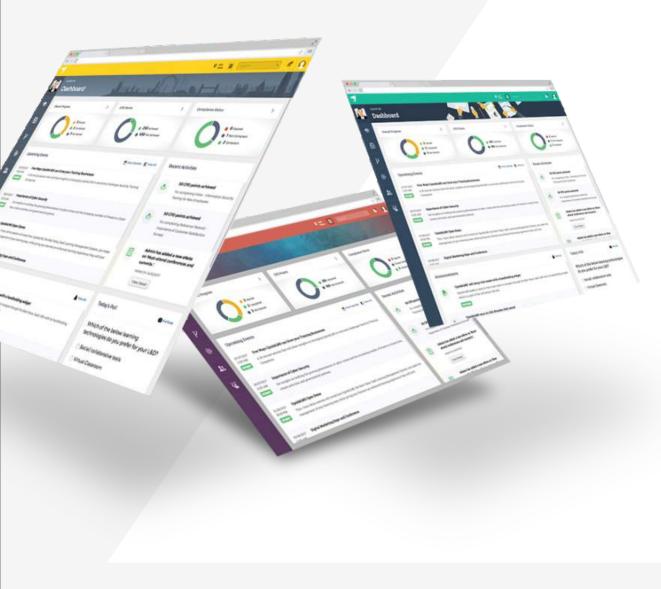
Cloud-based LMS

Whether you need it in the cloud or behind-the- firewall, we help you get your LMS where you want it to be. Geographically distributed to deliver you the best experience, UpsideLMS Cloud leverages the strengths of leading Cloud providers like Microsoft Azure. Security, scalability, reliability – we got it all covered!





Security & Scalability



Scalability

- Multiple portals or licenses on one system
- Nested departments or groups
- Customisable roles and levels of access
- Supports clustered servers



System Requirements

Server

- Windows Server 2012R2 64-bit Standard Edition
- Apache Tomcat Server 7
- Apache Server 2.4.20
- JDK 7
- MS SQL Server

Mobile OS compatibility (only Learner-side)

- iOS 8.4, 9.3.2, 10 (Safari 8, 9)
- Android 4.4.2, 5, 6.0.1 (Chrome 54.0.2840.68)

Browser compatibility

- IE 9, 10, 11; Chrome 55.0.2883.87 m; Firefox 50.1.0 on Windows 7 and 10
- Safari 9.0.1; Chrome 55.0.2883.95; Firefox 50.1.0 on MAC OS X 10.11.1



UpsideLMS Mobile App

- iOS UpsideLMS Mobile App requires iOS 11.0 or higher
- Android UpsideLMS Mobile App requires Android 7.1.1 or higher





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