



# **How Wizdom on modern SharePoint adds value**

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# 1. Introduction

How Wizdom on modern SharePoint adds value to your intelligent intranet solution

High-level overview of how Wizdom can help solve customer challenges.

1. Branding
2. Personal productivity
3. Find and discover
4. Communication and enterprise social
5. Information management, governance and compliance
6. Projects, collaboration and knowledge management
7. Mobility
8. Integration and extensibility

## 2. Wizdom Modern SharePoint

### 2.1 Branding

#### Customer challenge

Customers want an Intranet solution in a rich compelling design, and to be able to brand the solution to the corporate visual identify. This must be achieved without limiting full access to all features to standard SharePoint Modern and without high maintenance overhead.

Wizdom does not change the look and feel of SharePoint. SharePoint with Wizdom stills looks like Wizdom. Standard products that change the look and feel of Share-Point are prone to fail because they will need to maintain compliance with the ever-changing SharePoint platform.

To be true to SharePoint, all Wizdom modules and webparts are designed to the SharePoint UI Fabric and supports use of SharePoint themes.

#### Wizdom value add:

- All Wizdom modules have a rich compelling design. Examples: Rich design in mega-menu, Corporate news list, NoticeBoard news list, page information webparts, Workspaces webparts.
- All Wizdom webparts has an extra “design” property that adds extra design options compared to standard SharePoint webparts (e.g. The “visual” chrome type).
- Wizdom admin supports a structured way of changing the standard Share-Point UI to the customers corporate visual identify through the use of the Design and Branding Wizdom module.
- Fully branded landing pages (e.g. Intranet homepage) through Wizdom Lighting pages.

**Corporate branding** helps with employee engagement, employee retention and helps to build corporate culture. Helping employees to feel like they are a part of something bigger.

## 2. Wizdom Modern SharePoint

### 2.2 Personal Productivity

#### Customer challenge

Employees have access to a large number of systems, functions and productivity tools that they use or should use as part of their job.

The number of systems is by itself a thread for productivity – primarily because of a poor overview, difficult access, missing integration and cost of switching between different systems.

A typical problem is that relevant systems are not used enough – or not used systematically by all relevant users. Lack of use of relevant systems and information affects decision making, customer service and quality in general.

#### Wizdom value add:

- Wizdom provides users with personalized overview and easy access to systems and functions through Wizdom Service menu and Wizdom Power Panel.
- Wizdom employee search gives immediate access to people and competences from anywhere in the Intranet solution.
- Wizdom module app extends the reach of the intranet solution with access to information, systems and people from anywhere.
- Wizdom workspaces supports collaboration through quick access to favorite workspaces from anywhere in the Intranet solution.
- Consolidated updates and notifications through the Wizdom NoticeBoard API and integration layer.

**Personal Productivity** helps employees reach their full potential and enables them to focus on the tasks that matter and spend more time getting to know each other.

## 2. Wizdom Modern SharePoint

### 2.3 Find and Discover

#### Customer challenge

An enterprise class Intranet solution based on MS Office365 contains a lot of information and functionality, but the information and functionality will only deliver value when used.

Full value of the Intranet solution requires that users are exposed to relevant information and functionality and are able to access and use it. Especially all the information and functionality that the user needs but don't know exists.

This is not possible through classic structural navigation or standard search in SharePoint because it requires that the users know that the information and functionality exist and have a rather clear idea about where to find it and how to use it.

#### Wizdom value add:

- Rich navigation through all Office365 systems and all SharePoint sites and hubs through Wizdom Mega Menu with targeting and multi-language support.
- Targeted access to tools and services through the Wizdom quick-link module.
- Easy access to answers to top-questions through the Wizdom FAQ module
- Reach employee search from anywhere.
- References to most relevant content shown as part of the content page by automatic meta-data matching.

**Find and Discover** gives employees quick and easy access to the information and tools they need on a daily basis, leaving time for more important tasks.

## 2. Wizdom Modern SharePoint

### 2.4 Communication and Enterprise Social

#### Customer challenge

News and notification are central part of all Intranet solutions. Both the controlled news stream from corporate communication and the more informal local or peer-to-peer news.

The corporate communication news to be targeted to the relevant user audiences with multi-language support to reach the relevant employees without information overload with irrelevant communication.

Local communication needs to be fast and easy to use, heavily targeted, support personalization through subscription and encourage social interaction.

Users receives updates and notifications from many systems – e.g. social media like Twitter and Facebook and line-of-business systems – e.g. service management systems and CRM systems. Users needs a simple consolidated overview covering all updates and notifications.

#### Wizdom value add:

- Targeted corporate news with multi language support through Wizdom Corporate News.
- Flexible personalized news through Wizdom NoticeBoard.
- Central consolidated updates and notification with the Wizdom NoticeBoard API and integration layer that integrates updates and notifications from other systems.

**Communication and Enterprise Social** enables you to give employees targeted communication, relevant for them, making time for more human interactions.

## 2. Wizdom Modern SharePoint

### 2.5 Information Management and Compliance

#### Customer challenge

Enterprise class Intranet solution contains massive amounts of information. Often 10.000+ pages and documents.

The number one risk of Intranet solutions has always been the lack of governance of this information.

Outdated information will erode the users trust in the solution and may cause critical mistakes if used. Outdated information must be updated or removed.

For formal information like procedures, instruction and guidelines it is essential to ensure and document that the relevant users gets and reads the information.

#### Wizdom value add:

- Policies and Procedures
- Must Read
- Audit date and Revision workflow
- Editors Dashboard
- Tagging
- Contact Person

**Information Managament and Compliance** is a great add-on that helps employees to stay on top of compliance, enabling them to focus time on doing what they love.

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### 2.6 Projects and Collaborations

#### Customer challenge

The Microsoft platform includes excellent functions for project work and other collaboration (e.g. team sites, Yammer and Teams), but they tend to grow wild with lots of empty, dead or duplicated spaces thereby missing the target.

Enterprises with 100.000+ projects or knowledge sharing networks needs governance around the collaboration process to exploit the huge potential of Intranet based collaboration and knowledge sharing.

#### Wizdom value add:

- Wizdom Workplaces

**Projects and Collaboration** is important in an everchanging, workplace, where collaboration can take place online from different locations. Take the guess work out of projects.



## 2. Wizdom Modern SharePoint

### 2.7 Mobility

#### Customer challenge

Customers wants to put the Intranet solution in the hand and the pocket of every employee to extent the reach of the solution to all employees in locations and in all situations.

The standard SharePoint Apps from Microsoft gives access to raw SharePoint content, but does not deliver the fully branded experience with content and information structure optimized for the mobile use.

#### Wizdom value add:

- Wizdom Mobile App

**Mobility** enables employees to achieve a work life balance by being able to connect from anywhere, encouraging employee interactions and sharing knowledge on the go.

## 2. Wizdom Modern SharePoint

### 2.7 Integration and Extensibility

#### Customer challenge

To succeed with the fully integrated digital workplace solution enterprises will need to integrate third party systems in the SharePoint / Wizdom environment and be able to development customized version of the Wizdom modules and separate new modules.

#### Wizdom value add:

- Modify site features with custom site templates
- Utilize Wizdom's extensibility API

**Integration and Extensibility**  
can extend your intranet, giving employees the tools they need to achieve a balanced and productive workday.

# About Wizdom

A LiveTiles Company

## What we do

Building and delivering state-of-the-art digital workplaces is the lifeblood of what we do. Our top-rated intranet product offers components to build and brand a digital workplace on top of Microsoft's SharePoint and Office 365, empowering over 300 digital workplaces around the globe. Wizdom is headquartered in Copenhagen, Denmark and delivers its product range all over the world through partners and through direct sales.



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