



DYNAMIC MAILBOX CONFIGURATION GUIDE





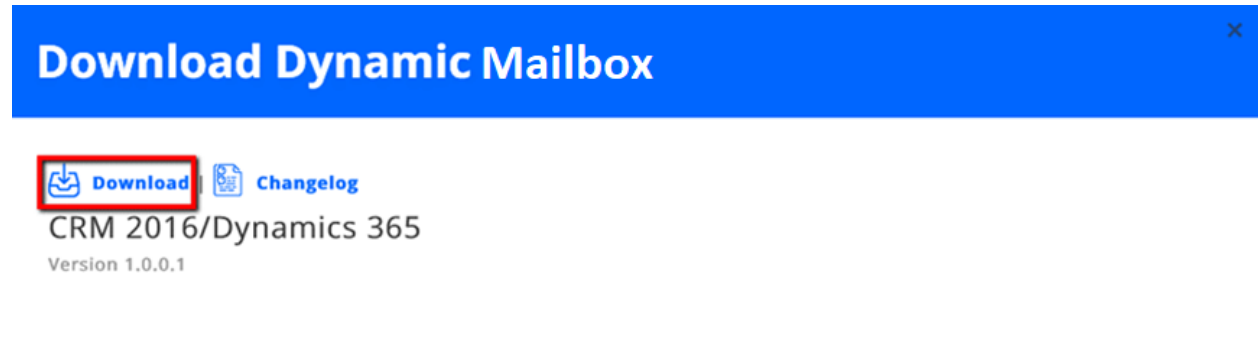
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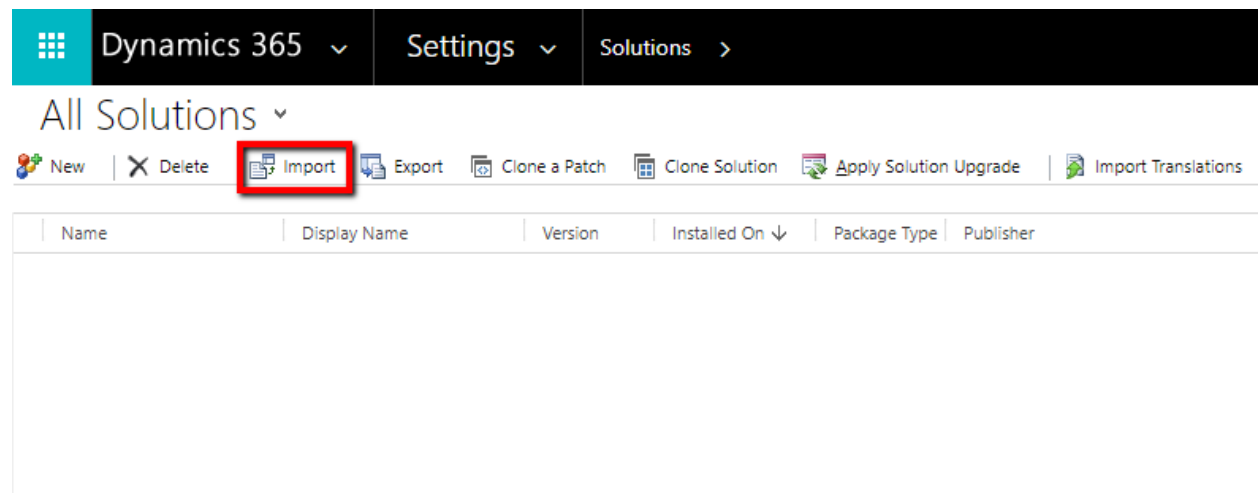
Solution Import

Please follow the below steps in order to start the import process:

1. Go to the “download” button on the solution page and download the latest managed solution zip file.

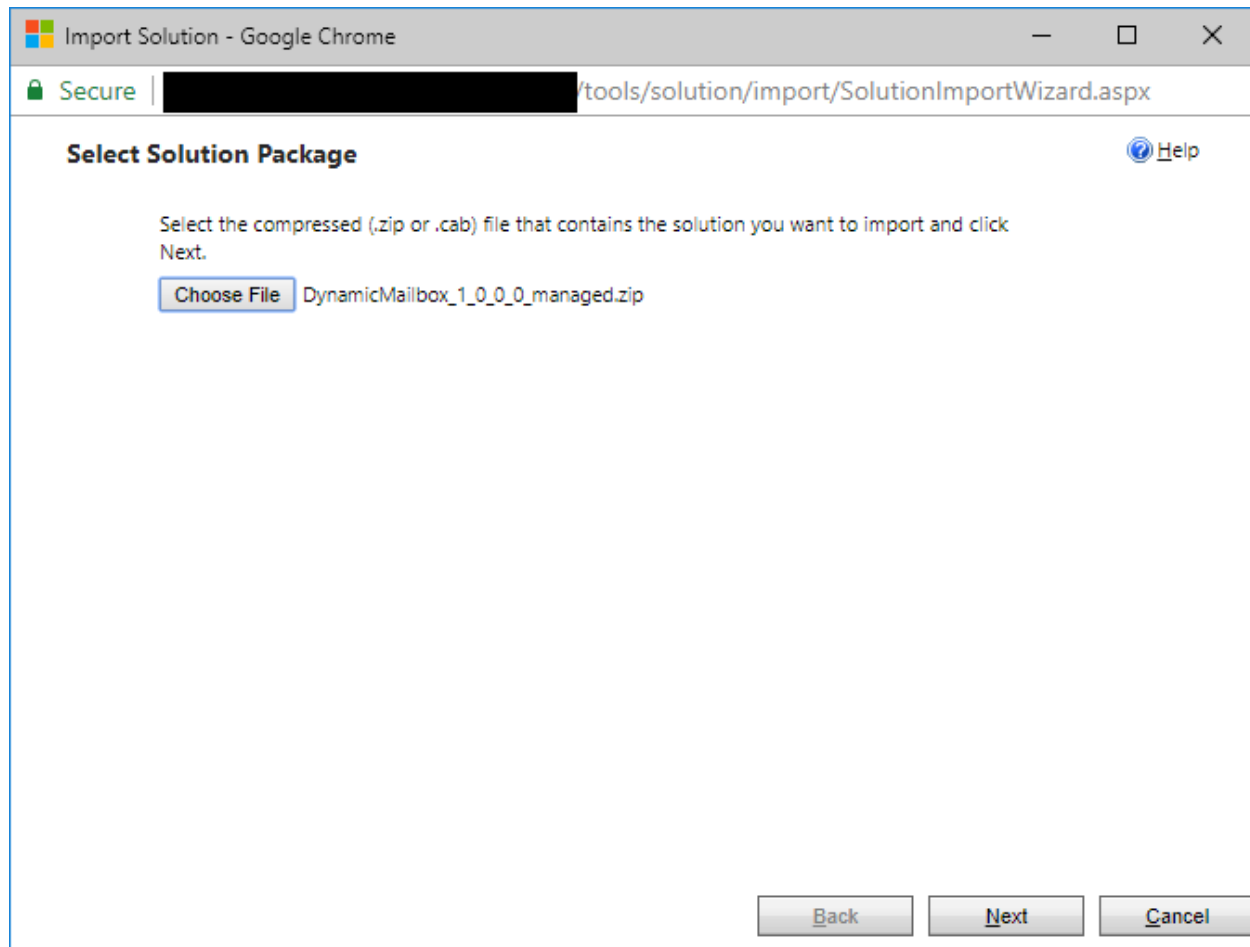


2. Login to your Microsoft Dynamics CRM/365 organization and head to Settings -> Solutions and click on the “Import” button.

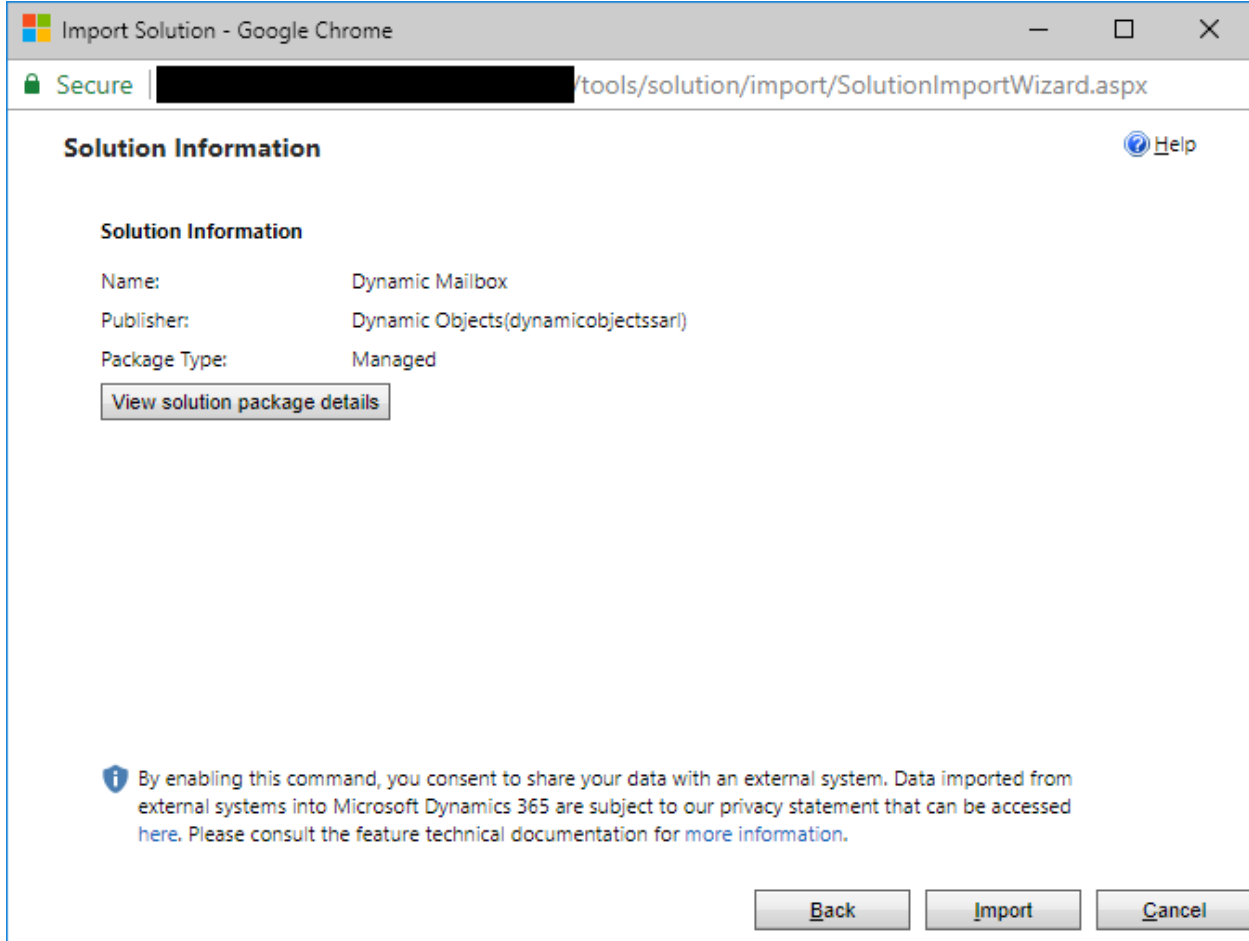


3. Select the solution file that you downloaded in Step 1 and Press Next.

4. Verify that you imported the correct Solution by checking the solution information and package details and press “Next”.



5. Please make sure that the **“Enable any SDK message processing steps included in the solution” option is selected** and select “Import”.



Import Solution - Google Chrome

Secure [REDACTED]/tools/solution/import/SolutionImportWizard.aspx

Solution Information [Help](#)


Solution Information

Name: Dynamic Mailbox

Publisher: Dynamic Objects(dynamicobjectssarl)

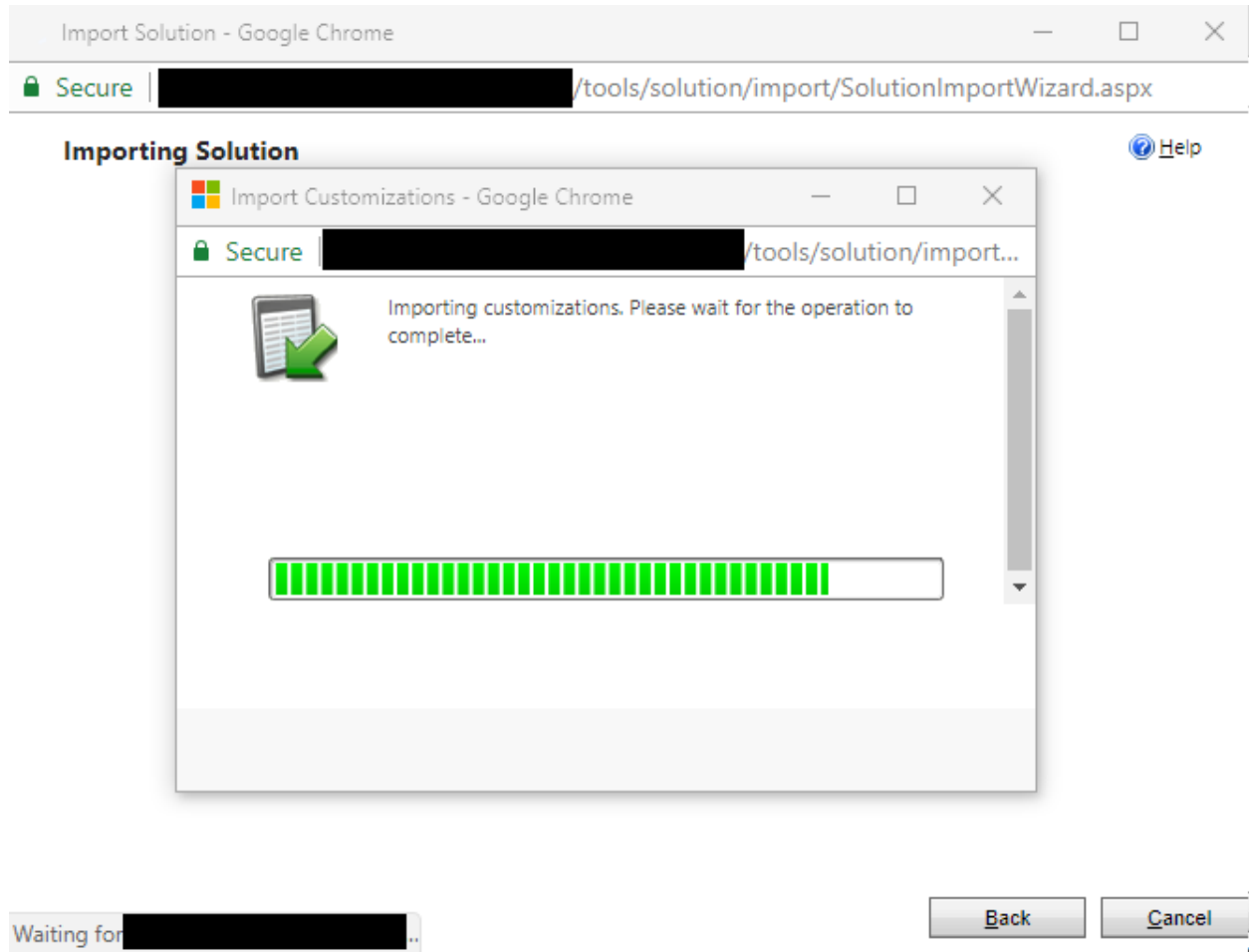
Package Type: Managed

[View solution package details](#)

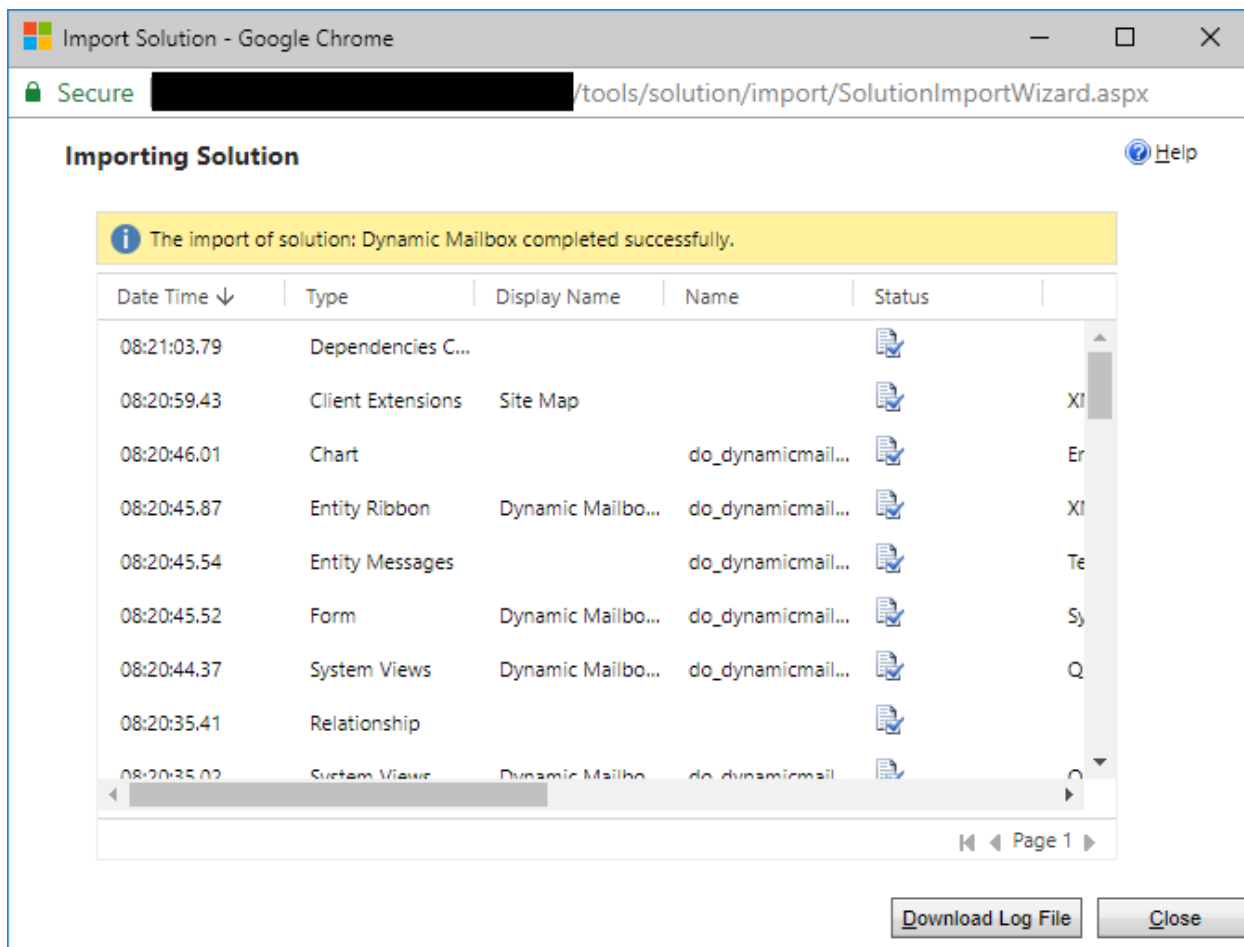
 By enabling this command, you consent to share your data with an external system. Data imported from external systems into Microsoft Dynamics 365 are subject to our privacy statement that can be accessed [here](#). Please consult the feature technical documentation for [more information](#).

[Back](#) [Import](#) [Cancel](#)

6. The Solution import process will start. Please wait around 5 minutes for the solution import process to complete.



7. Once the import is complete, you will see a screen with an overview of the import and components. Please select close and proceed to Solution Registration.



Importing Solution [Help](#)

The import of solution: Dynamic Mailbox completed successfully.

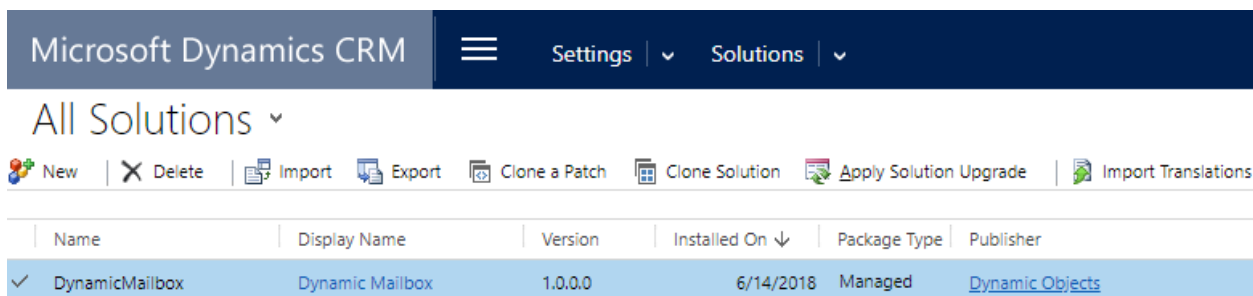
Date Time ↓	Type	Display Name	Name	Status
08:21:03.79	Dependencies C...			
08:20:59.43	Client Extensions	Site Map		XI
08:20:46.01	Chart		do_dynamicmail...	Er
08:20:45.87	Entity Ribbon	Dynamic Mailbo...	do_dynamicmail...	XI
08:20:45.54	Entity Messages		do_dynamicmail...	Te
08:20:45.52	Form	Dynamic Mailbo...	do_dynamicmail...	Sy
08:20:44.37	System Views	Dynamic Mailbo...	do_dynamicmail...	Q
08:20:35.41	Relationship			
08:20:35.02	System Views	Dynamic Mailbo...	do_dynamicmail...	

Page 1

[Download Log File](#) [Close](#)

Solution Registration

1. When the import process is complete, please double click on the solution imported to start the registration process.



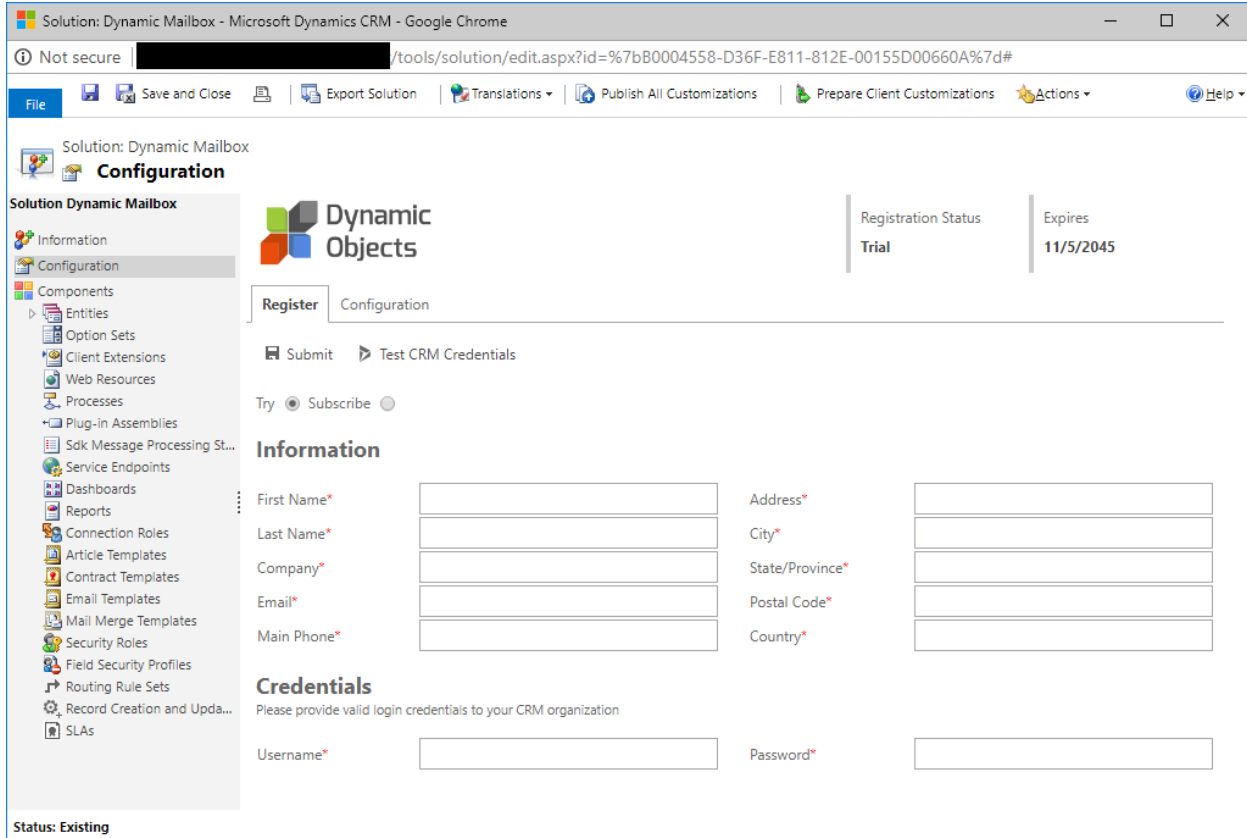
Microsoft Dynamics CRM [Settings](#) [Solutions](#)

All Solutions

[New](#) [Delete](#) [Import](#) [Export](#) [Clone a Patch](#) [Clone Solution](#) [Apply Solution Upgrade](#) [Import Translations](#)

Name	Display Name	Version	Installed On ↓	Package Type	Publisher
✓ DynamicMailbox	Dynamic Mailbox	1.0.0.0	6/14/2018	Managed	Dynamic Objects

2. Please fill-in your details in the “Information” section and make sure to enter the correct email details in order to receive important updates about the solution.



Solution: Dynamic Mailbox - Microsoft Dynamics CRM - Google Chrome

Not secure [redacted]/tools/solution/edit.aspx?id=%7bB0004558-D36F-E811-812E-00155D00660A%7d#

File Save and Close Export Solution Translations Publish All Customizations Prepare Client Customizations Actions Help

Solution: Dynamic Mailbox

Configuration

Solution Dynamic Mailbox

Information Configuration Components Entities Option Sets Client Extensions Web Resources Processes Plug-in Assemblies Sdk Message Processing St... Service Endpoints Dashboards Reports Connection Roles Article Templates Contract Templates Email Templates Mail Merge Templates Security Roles Field Security Profiles Routing Rule Sets Record Creation and Upda... SLAs

Dynamic Objects

Registration Status: Trial Expires: 11/5/2045

Register Configuration

Submit Test CRM Credentials

Try ☒ Subscribe ☐

Information

First Name* Address*
 Last Name* City*
 Company* State/Province*
 Email* Postal Code*
 Main Phone* Country*


Credentials


Please provide valid login credentials to your CRM organization

Username* Password*

Status: Existing

In the “Credentials” section, please type in the appropriate user with the required security role which will be used to renew your subscription. This user needs to be allocated the “Dynamic Mailbox– Service User” role.

 DynamicMailbox - Service User

 DynamicMailbox - User

Once all the information is entered, please click “Submit” and you are subscribed for the 30-day trial.



Solution: Dynamic Mailbox - Microsoft Dynamics 365 - Google Chrome

Secure tools/solution/edit.aspx?id=%7b22a6a76c-ab3c-4dc1-96ff-96a9464ed5c3%7d

File Close Show Dependencies Actions

Solution: Dynamic Mailbox

Information

You cannot directly edit the components within a managed solution. If the managed properties for solution components are set to allow customization, you can edit them in the Customizations area or from another unmanaged solution.

Solution Dynamic Mailbox

- Information
- Configuration**
- Components
 - Entities
 - Option Sets
 - Client Extensions
 - Web Resources
 - Processes
- Plug-in Assemblies
 - Sdk Message Processing 9...
 - Service Endpoints
 - Dashboards
 - Reports
 - Connection Roles
 - Article Templates
 - Contract Templates
 - Email Templates
 - Mail Merge Templates
 - Security Roles
 - Field Security Profiles
 - Routing Rule Sets
 - Record Creation and Upda...
 - SLAs
 - Apps

Dynamic Objects

Registration Status: Trial Expires: 7/16/2018

Register Configuration

Submit

Try Subscribe

Information

First Name*	John	Address*	Samoria One Building
Last Name*	Do	City*	Batroun
Company*	Dynamic Objects	State/Province*	NL
Email*	john_do@dynamicobjects.net	Postal Code*	1400
Main Phone*	+9616741343	Country*	Lebanon

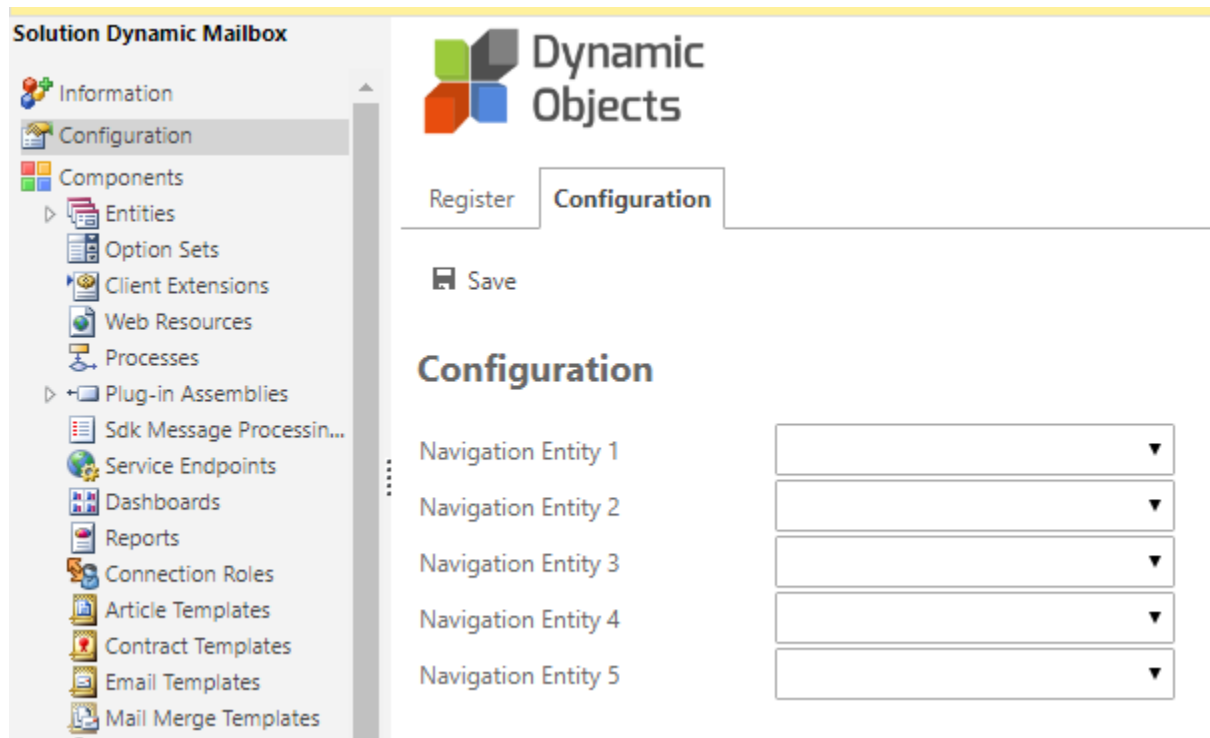
Credentials

Please provide valid login credentials to your CRM organization

Username*	john_do@dynamicobjects.net	Password*	*****
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Solution Configuration

Now that you successfully registered your solution, you need to click on the **Configuration** tab to configure navigation entities, you can select up to 5 entities.

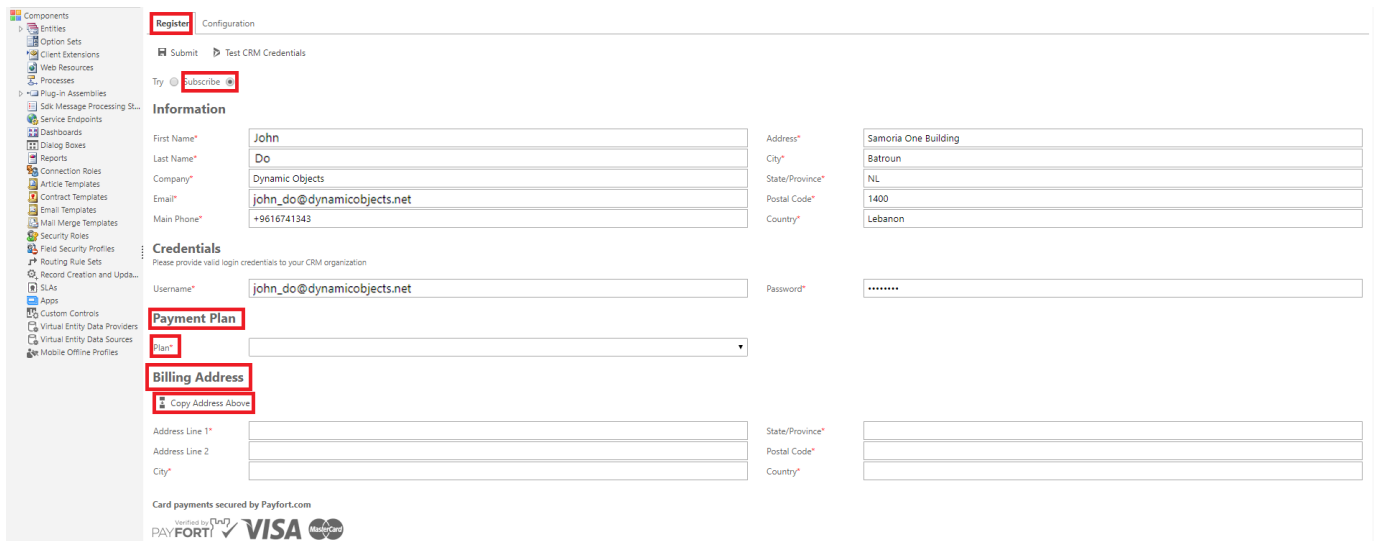


Click **Save** once you are done.

Solution Subscription

The trial solution will expire after 30 days; thus, you need to subscribe in order to continue using the solution features. The steps are as follows:

1. Under **Register** section click **Subscribe**.
2. In the **Payment Plan** section, select your preferred payment plan **Monthly** or **Yearly**.
3. In the **Billing Address** Section, Enter the billing address. You can use the **Copy Address Above** button to automatically copy the address details entered above or enter a different billing address.



Register Configuration

Submit Test CRM Credentials

Try **Subscribe**

Information

First Name* John
Last Name* Do
Company* Dynamic Objects
Email* john_do@dynamicobjects.net
Main Phone* +9616741343

Address* Samoria One Building
City* Batroun
State/Province* NL
Postal Code* 1400
Country* Lebanon

Credentials

Please provide valid login credentials to your CRM organization

Username* john_do@dynamicobjects.net
Password*

Payment Plan

Plan* [Dropdown]

Billing Address

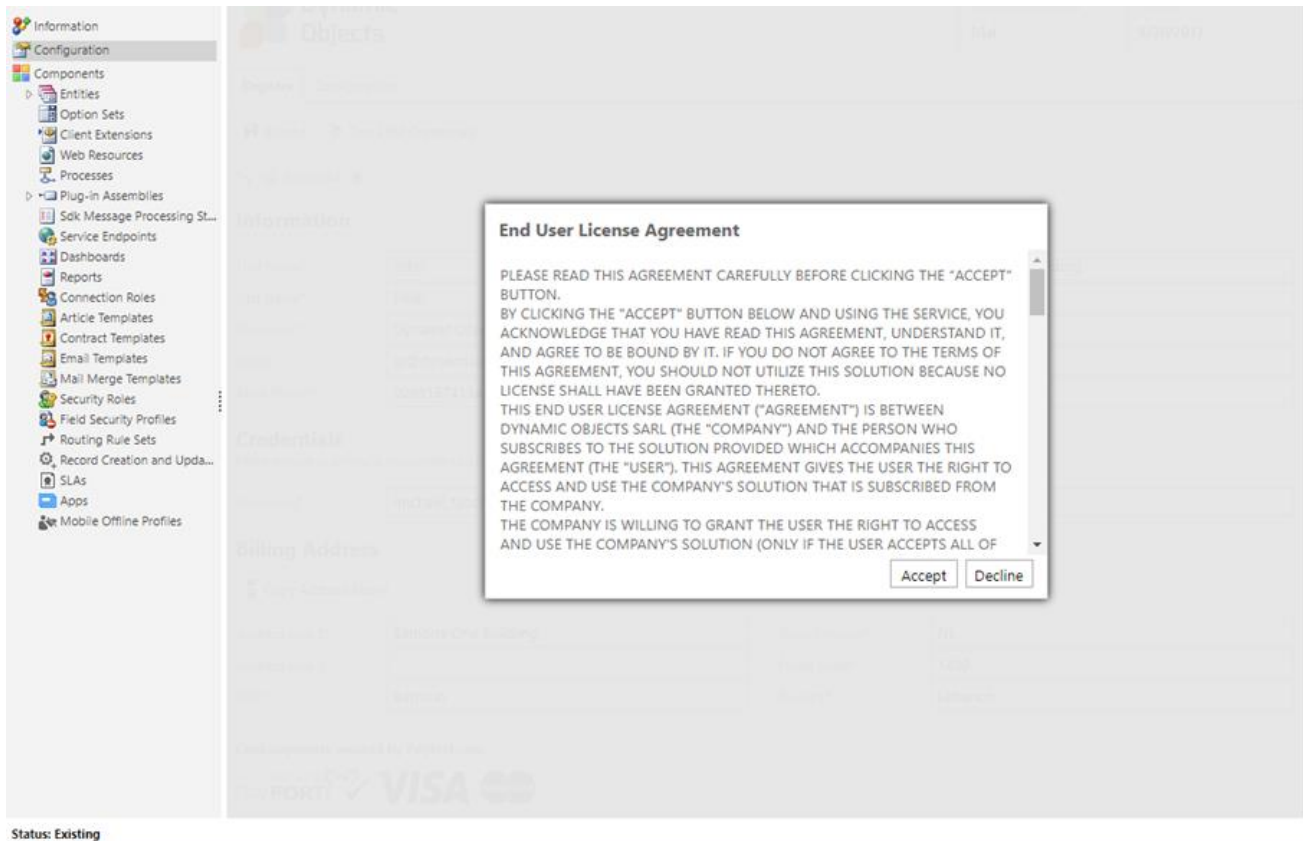
Copy Address Above

Address Line 1*
Address Line 2*
City*
State/Province*
Postal Code*
Country*

Card payments secured by Payfort.com

Verified by (tn7) PAYFORT VISA MasterCard

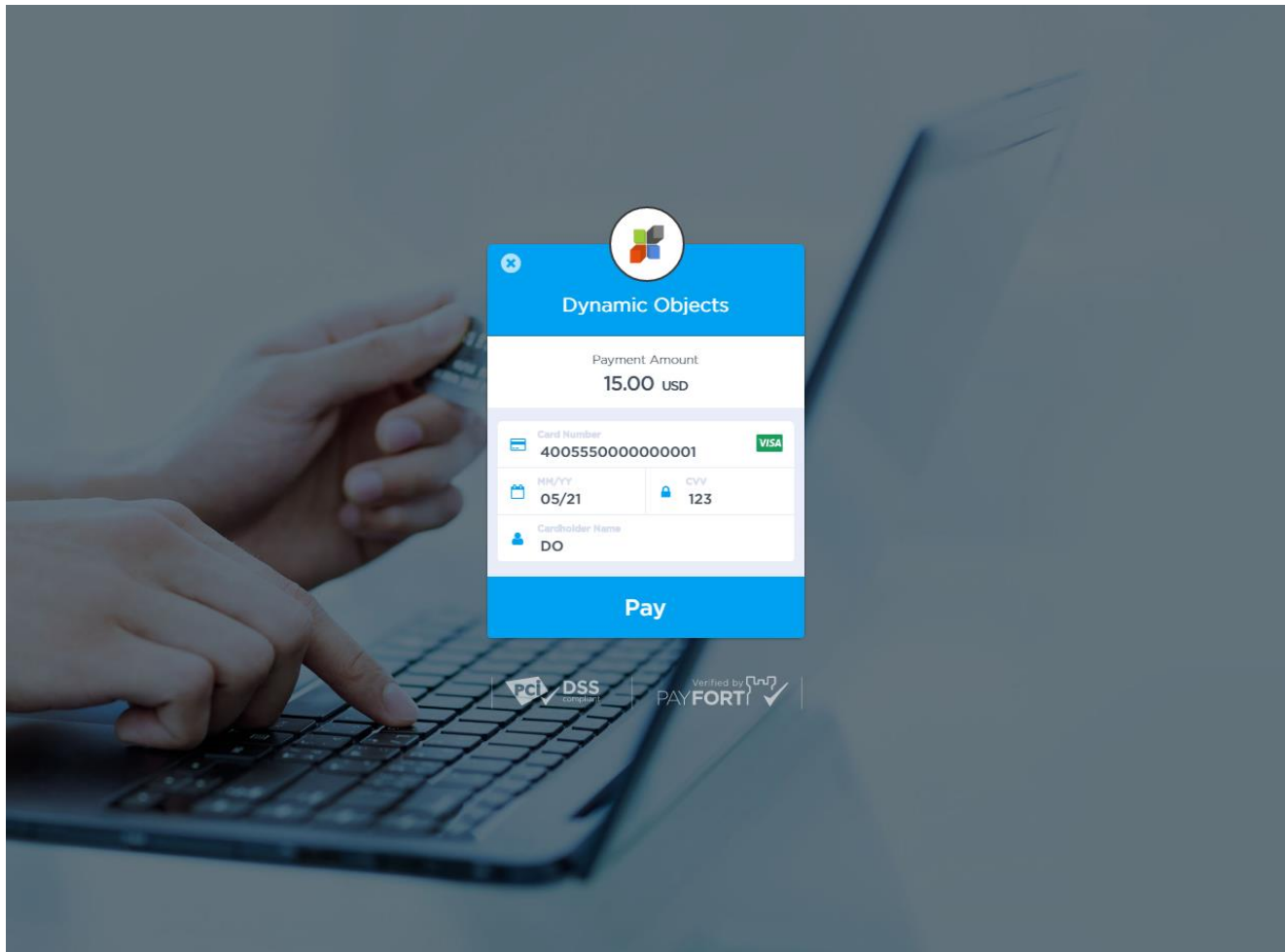
4. Once **Plan** is selected and the billing fields are filled, press the **Submit** Button and you will be presented with the End User License agreement. Please read it carefully and press **Accept** to continue to the payment page.



5. The payment page lists the amount that you will be billed depending on your selected plan (Monthly or Yearly).

Enter your **Card Number**, **Expiration Date**, **CVV** and **Cardholder Name** and press the **Pay** Button.

Note: We currently support only visa and Mastercard as payment methods.



If the payment is Successful, you will be routed to the **Configuration** Page and the solution is extended for another period as per your selection (Month or Year).

The **Payment Method** section lists the masked card details so you keep track of the payment details used.

Please note that the solution will automatically renew every month/year on the expiration date.

If you wish to stop using the solution, please click on the **Unsubscribe** button and confirm.

The solution will remain active until the expiry date.