

## <u>Common Operational Merchant issues:</u>

- Multiple vendor interfaces
- Multiple reporting, billing, formats
- Too much time lost attaining new features
- Checkout-process not optimized
- Too complicated managing multiple vendors

### **Impact:** Avoidable costs, distractions, inefficiencies

<u>66% of merchants report a need to expand</u> <u>the number vendor relationships</u>

### 50% need to reduce manual processes

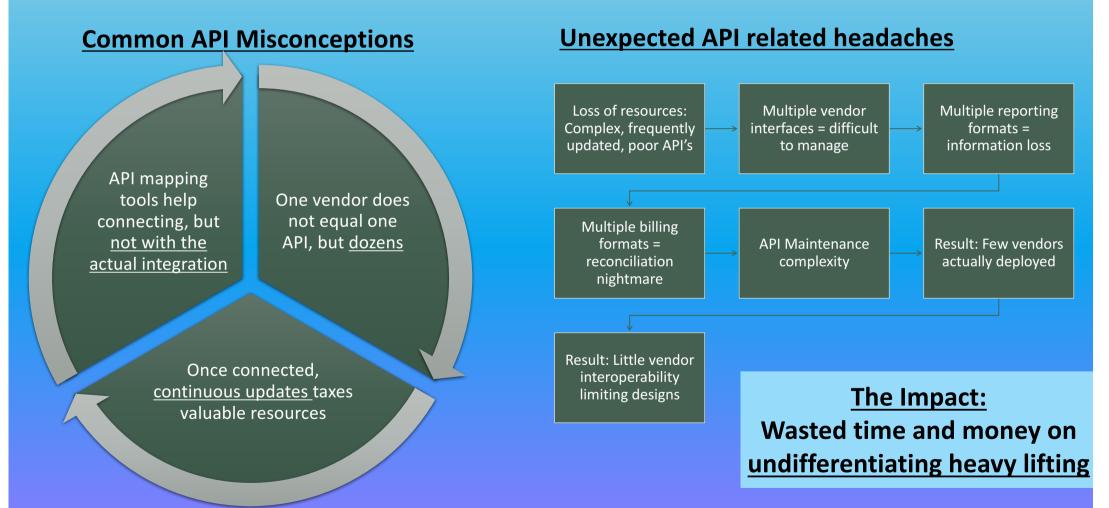
## **Average Cost supporting payments**

# operations:

### 2.7-3.3% of sales



# Challenges related to fixing these issues



# SOLUTION : ENABLE 100'S OF NEW AND MANAGE CURRENT VENDORS VIA ONE STANDARDIZED INTERFACE AND DYNAMIC API

All APIs Payment APIs Risk APIs Commerce APIs						Unprecedented operational simplification & personalization			
All APIs Payment APIs Risk APIs Commerce APIs									
		Name	<ul> <li>Categories</li> </ul>	▼ Туре	▼ Status ▼	utilizing 1	00's of vendor	rs standardized	
mastercard.	mastercard.	MPGS Description	Billing	Туре	Active		into one platform		
	() masterpass	Masterpass Description	Category	Туре	Active				
	Mastercard SecureCode	Mastercard Secure The APC Fraud Management System	Fraud Screening	Туре	Active				
<b>ELPHA</b> FINTEGH	<b>CIDSEEURE</b>	Alpha Secure Description	Billing	Туре	Active				
	CTILDALPHA	Alpha Session Manager Description	Category	Туре	Active		No Coding	Ontimize Cost	
	GID-FMS	FMS The APC Fraud Management System	Fraud Screening	Туре	Active	<b><u>Centralize</u></b>	No Coding	Optimize Cost	
STARTRACK	STARTRACK	StarTrack Sameday Description	Payment Processor	Application	Active	Reporting &	Access &	& Functionality	
	STARTRACK	StarTrack On Demand Description	Payment Processor	Application	Active	Billing	swap vendors	Smart routing	
🐡 Global Blue		Global Blue Description	Category	Туре	Active		easily	across vendors	



# **MORE CONNECTORS = MORE REVENUE & DATA PER CUSTOMER**

### TRANSACTION

Visa/MC AU

Local Bank

**New Fraud Vendor: Cybersource** 

RISK

CyberSource\*

**NEW COMMERCE** 

None

**USING ALPHA** 

WITHOUT ALPHA

Installments	after <b>pay^7</b>
Installments 2	🞽 zip
AliPay	
WeChat Pay	<b>WeChat</b> 徵應支付 WeChat Payment
CUP for multiple currencies	UnionPay 民联
AU Bank transfer Payments	PAYMENTS
DCC	Global Blue
Apple Pay	🗯 Pay
Poli	D POLi
Visa Checkout	VISA Checkout
Masterpass	MasterPass 🧼

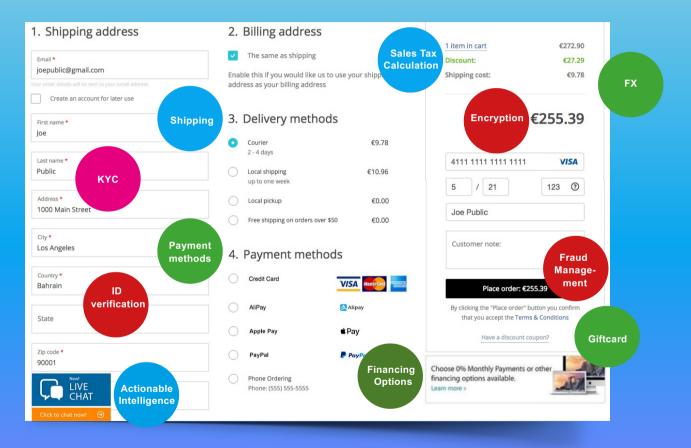
New Tokenization provider	<b>S</b> haventec	Bank Loyalty Reward Point Payments	LOVALTY
2ndary check: Address verification	Experian	AU Shipping Connectors Consolidated	10-0'
2ndary check: Email confirmation	emailage <sup>.</sup>	Global Remittance	World First
2ndary fraud tool: ACI retail Decision	ACI ReD SHIELD	E-Invoicing	
3D Secure 2.0	Verified by MasterCard.	Central Reconciliation	
Online chargeback management	😨 Chargeback	Actionable Intelligence	-

Additional revenue growth is achieved by capturing 77 vendor switching fees and vendor wholesales rates



# **ENHANCE THE CHECKOUT EXPERIENCE**

Sell new products more easily and optimize processes with Alpha



**ALPHA** 

# **SMART ROUTING: ACROSS ALL VENDORS**

### **Alpha's Smart Routing = Lowers Cost & Increases Functionality vs. Single Vendor Dependence**



# **ENABLE UNIQUE VALUE-ADD LAYERS**

Alpha collaborates with the users API roadmap and adds unique productivity layers

	$\bigcirc$	(2
	Alpha Vendor Managed Serviced	Interna Develop
Smart routing across Vendors	Yes	Little to
Vendor Interface Standardized	Yes	No
Billing + Reports Standardized	Yes	No
Functionality Enhancements	Yes	Single-Vendo
Hierarchy Layers+Audit Logs	Yes	No
100+ Vendors Available	Yes	Only What is
Online Developer Center	Yes	Requires Sepai
Single Dynamic API	Yes	Multiple Indiv To Mai



**ALPHA** 



## What Alpha's Multi-Vendor Hub does for you

### Adds Revenue while saving costs

- Up-sell new products instantly
- Maintain 1 API vs 100's
- Lower OpEx via smart routing



## Frees Resources from undifferentiated heavy lifting

Vendor sourcing, integration, reconciliation & maintenance



#### **Enables Personalization**

Smart route across several vendors versus being limited to one or a few



### **Simplifies Cross-Selling**

Every sale is an entry point. Once integrated, new product enablement is seamless via Alpha



#### **Introduces Actionable Intelligence**

More Data attained, consolidated, reconciled & standardized = Increased insight that can be converted to Actionable Intelligence

