



Microsoft Teams

CALLING PLANS



CallTower delivers an **integrated Office 365 Microsoft Teams experience**

CALLTOWER'S MICROSOFT TEAMS **CALLING PLANS**

CallTower delivers an integrated Office 365 Microsoft Teams experience with global calling plans empowered by a US-based client services team, ensuring a personalized implementation, adoption, training and support strategy.

CallTower has been voice enabling Microsoft solutions for years. As a **Microsoft Gold Partner** providing cloud voice solutions, our monitoring and management services ensure the highest quality user experience.

The Microsoft Teams Phone System powered by CallTower enables customers to bring their current voice services into the Microsoft Cloud through Direct Routing. Direct Routing ensures the ability to leverage CallTower's preferred rates and unlocks the full potential of a Microsoft Teams Phone System



THE CALLTOWER ADVANTAGE

Network is Completely Optimized for Voice

Direct Routing as a Managed Service

Integrated Office 365 Apps

All Your Communications in One Place

Coexist with Skype for Business

Mix and match CallTower and Microsoft Calling Plans

Enterprise Security and Compliance

US Based 24/7/365 Tier 1/Tier 2 Support

CALLTOWER DIRECT ROUTING

Stay Connected

Chat, calls and meetings within your team, in private or small group conversations + guest access to extend collaboration.

Integrated Apps

Expose your team to all applications that are part of the O365 software stack from within Teams



Coexist with Skype

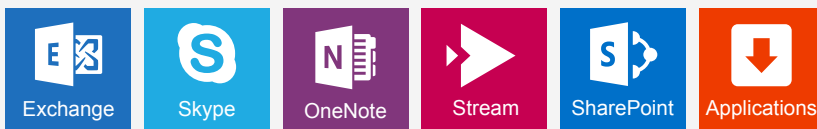
Increase user flexibility by leveraging capabilities in Teams that are not available in Skype.

Change Management

Guidance with deployment, resource planning, technical readiness and adoption to ensure success.

Office 365 Suite of Products you Know and Use

Microsoft Teams is integrated with the Office 365 suites of product you know and use such as Exchange, Skype, SharePoint, OneNote, and more!



ABOUT CALLTOWER

CallTower exists to enable people to easily connect to transact business communications. Since its inception in 2002, CallTower has become a leading provider of cloud-based, enterprise-class Unified Communications solutions for growing organizations worldwide. CallTower provides, integrates and supports industry-leading, cloud-based, Unified Communications and Collaboration solutions, including Cisco® Unified Communications Manager, Native Skype for Business, Microsoft® Team, CT Cloud Voice, Cloud Contact Centers, Office 365, Zoom Video Communications for business customers.

CallTower enhances our clients' strategic and operational capabilities by integrating VoIP service, mobile applications, email hosting, unified messaging, instant messaging, audio, web and video conferencing, collaboration tools, contact center, cloud services and global networks solutions into one reliable platform.