

## Dynamics 365 CRM Customer Engagement Storage and Attachments Management Solution

The solution enables Dynamics 365 customers to save costs on expensive Microsoft Dynamics storage by hosting files of all types, whether they are email attachments or attachments to notes, on either Microsoft Azure Blob, or on Microsoft SharePoint, as they see fit. All files are extracted and surfaced on Microsoft Dynamics 365 without users realising that these files are stored on Microsoft Azure Blob, or on Microsoft SharePoint.

The email attachment, or notes attachment, can then be downloaded on demand from either Microsoft Azure Blob, or Microsoft SharePoint, yes – you guessed it – via the click of a single button!

The entire Add-on Solution is fully managed on your behalf by the world-class Microsoft Azure platform, taking advantage of state-of-the-art Serverless Cloud technology which is renowned for speed, agility and security.

The solution provides the following functionality:

1. The ability to seamlessly store Dynamics 365 CRM email attachments in Microsoft Azure Blob, and then download them via the click of a button
2. The ability to seamlessly store Dynamics 365 CRM email attachments on Microsoft SharePoint, and then download them via the click of a button
3. The ability to seamlessly store Dynamics 365 CRM notes attachments in Microsoft Azure Blob, and then download them via the click of a button
4. The ability to seamlessly store Dynamics 365 CRM notes attachments on Microsoft SharePoint, and then download – no prizes for guessing – via the click of a button!

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